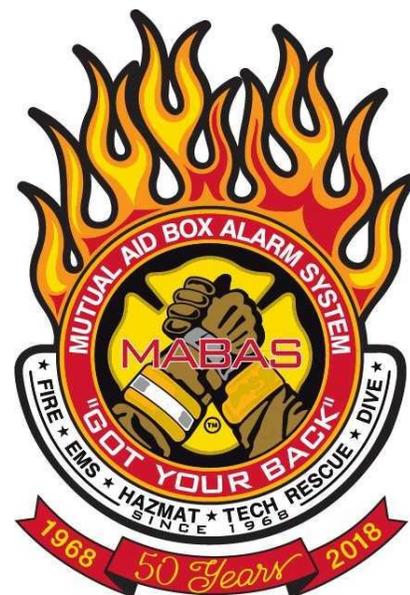


“
Got Your
Back Talk”

MABAS Illinois



VOLUME 19.2

From The President:

By: Chief Don Davids

Greetings to all MABAS members,

As your new president, it is an honor to represent you and your departments. I would like to thank Chief Jeff Macko for his leadership over the past nine years and I wish him well in the next stages of his career. As the 1st Vice-president for the past four years, I have had the opportunity to be involved in a multitude of decisions at MABAS. I have also been a member of the MABAS Hazardous Materials Committee since 2003 and have been able to be involved in many MABAS activities across the state.

MABAS has evolved tremendously since our early beginnings. However, I do not think we can just sit and wait to see what happens to guide us into the future. We (MABAS) will need to be proactive in contacting our state, local and federal representatives to ensure we continue to receive funding that allows for the equipment and trained personal to respond to future disasters and events.

Please, anytime that you can discuss the benefits of MABAS membership to any politically active community members, do so. If you need assistance with documentation or talking points, feel free to contact the MABAS staff or myself.

I know Illinois is better protected from future large-scale events and natural disasters because of your membership in MABAS and we need to work together to maintain our capabilities. I look forward to meeting as many of you as possible, so please visit or call when you have the opportunity.

Respectfully,

Don Davids

President, MABAS-Illinois

davids@mabas-il.org

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MABAS
would like to
thank all who
attended the 2019
Training Summit

Spring Maintenance Checklist – More Than Cleaning

By: HomeAdvisor

Too many homeowners believe spring maintenance is all about the cleaning. Sure, spring cleaning comprises a big chunk of any spring home maintenance schedule, but maintenance aimed at various structures, appliances, and systems within the home is, arguably, just as important. Nearly all homeowners love to see spotless windows for that first sunny, 70-degree day, but you can't forget your roof and the possibility that ice dams formed over the winter. Indeed, just as much as that first spring day should provide an excuse to go for a hike or a picnic, it should also provide a reminder that your outdoor spring maintenance is waiting. Follow this spring maintenance checklist to ensure your home is in optimal condition for the rest of the year.

Gutters and downspouts: Pull leaves and debris from gutters and downspouts. Reattach gutters that have pulled away from the house. Run a hose on the roof and check for proper drainage. If leaks exist, dry the area and use caulking or epoxy to seal the leak.

Siding: Clean siding with a pressure washer to keep mold from growing. Check all wood surfaces for weathering and paint failure. If wood is showing through, sand the immediate area and apply a primer coat before painting. If paint is peeling, scrape loose paint and sand smooth before painting.



Exterior caulking: Inspect caulking and replace if deteriorating. Scrape out all of the eroding caulk and recaulk needed area.

Window sills, door sills, and thresholds: Fill cracks, caulk edges, repaint or replace if necessary.

Window and door screens: Clean screening and check for holes. If holes are bigger than a quarter, that is plenty of room for bugs to climb in. Patch holes or replace the screen. Save bad screen to patch holes next year. Tighten or repair any loose or damaged frames and repaint. Replace broken, worn, or missing hardware. Wind can ruin screens and frames if they are allowed flap and move so make sure they are securely fastened. Tighten and lubricate door hinges and closers.

Drain waste and vent system: Flush out system.

Hot water heater: Lubricate circulating pump and motor.

Roof: Inspect roof surface flashing, eaves, and soffits. Perform a thorough cleaning. Check flashings around all surface projections and sidewalls.

Deck and porches: Check all decks, patios, porches, stairs, and railings for loose members and deterioration. Open decks and wood fences need to be treated every 4-6 years, depending on how much exposure they get to sun and rain. If the stain doesn't look like it should or water has turned some of the wood a dark grey, hire a deck professional to treat your deck and fence.

Landscape: This is a natural for spring home maintenance. Cut back and trim all vegetation and overgrown bushes from structures. Limbs and leaves can cut into your home's paint and force you to have that side of the house repainted. A little trimming can save a lot of money and time.

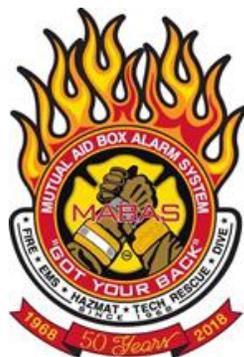
Sprinklers: Check lawn sprinkler system for leaky valves, exposed lines, and improperly working sprinkler heads. If there is an area of your yard that collects too much water or doesn't get enough, run the sprinklers to figure out the problem. If it's not something you can fix yourself, call a professional before your lawn needs the water.

Article recommended by Ed Gibis. Ed is responsible for maintaining all apparatus at MABAS readiness Center (MRC) as Logistics Branch

Overrun and Overwhelmed: The Need of Local ICS Support

By: Chief Petrakis

Every incident begins with your local response, resources, and plan. First, strategies and tactics evolve into a local organizational structure that begins to manage the known and anticipated problems of any incident. In an era where incident management has strengthened technology, capability, and knowledge, incident management quickly becomes an overwhelming experience.



With more and more integration of mutual aid, cooperation, and resource management, starting local is more than just fire engines, trucks, squads, and a chief or two. Planning to reinforce the initial command structure is a critical consideration that is often overlooked because of how rapidly an incident can progress in our modern response world.

Continued on Page 8

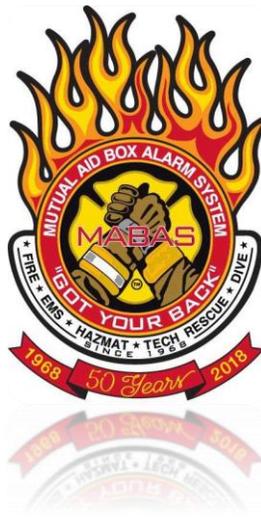


CEO Glenn Ericksen

A Message from MABAS-Illinois

By: Chief Glenn Ericksen

Dave was one of the original three Operations Branch Chiefs and his knowledge and experience will be missed. Chief Don Mobley, formerly of the Grayslake FPD and FEMA, will be replacing Dave and we will certainly benefit from Don's experience from his time with FEMA.



The 2019 MABAS Command and Dispatcher Summit is over and we hope those who attended found it beneficial as we appreciate your support. We are currently reviewing the work plans and budget proposals from all the MABAS Committees we will use in future planning. Thanks to all the Committee members for your efforts. Next year's Summit will take place February 24 – 28, 2020 in Bloomington – Normal. We are again inviting Departments/Divisions to participate in the speaker's program by presenting experiences, best practices and lessons learned from events that may have happened in your area that may be of interest to the entire membership. Watch for the formal announcement of the call for speakers that will come out in the next few months.

April 5th marked the official retirement date of Section Chief – Operations Dave Haywood.

We currently are working on our Homeland Security Grant proposals for both the Federal FY19 and UASI FY18 grants. Funding from Washington continues to be threatened which further amplifies the need for MABAS to find, and secure, alternate funding sources for the future.

We are already seeing the impact of the reduced funding levels in the inability to replace certain equipment items such as respirator filter canisters and DuoDote antidote kits. We will continue to work on prioritizing replacement programs and search out additional grant funding to reduce the impact on our response capabilities. We encourage everyone to stay in touch with your local State and Federal elected officials and let them know the importance of continued financial support of MABAS and specialized response capabilities in Illinois. One good way of doing that is to encourage attendance at the Illinois Fire Services Home Day event that will take place Friday June 7, 2019 at the MABAS Readiness Center in Wheeling beginning at 10:00 am.

Other projects we are working on include remote video-conferencing of MABAS Executive Board meetings in order to make it easier for Divisions to participate by reducing travel. We hope to have something up and running for the June Executive Board meeting at the MABAS Readiness Center.

Let's hope everyone has a safe and enjoyable Summer season and we hope to see you here at the MABAS Readiness Center sometime soon.

North Carolina Deployment Update

By: Chief Lyne

During the MABAS-Illinois Training Summit in February, Fire Chief Steve Camlin from the Acme-Delco-Riegelwood Fire/Rescue Department in North Carolina participated in a presentation that reviewed the state to state mutual aid Emergency Management Assistance Compact (EMAC), the Illinois Emergency Management Agency's role in EMAC process, MABAS' role in the EMAC process and the IL-TF 1 Swiftwater Team's deployment to North Carolina.

Continued on Page 7



At the end of the presentation, Chief Camlin and Adam Coleman presented MABAS and IL-TF 1 with the plaque



**Section Chief Operations
Donald Mobley**

Welcome to MABAS!!!

Chief Don Mobley (Ret.) spent almost 30 years with the Grayslake Fire Protection District. He started out as a paid-on call member and was hired as the first full-time employee of the district. He served as a firefighter/paramedic, Fire Prevention Officer, Lieutenant, Assistant Chief, and 15 years as the Fire Chief retiring in 2008. Don was also a member of the of Lake County Specialized Response Teams dive and HAZ Mat Teams along with the Lake County Joint Water Agency's Tunnel and Trench Rescue Team. Chief Mobley was the Past President of Lake County Fire Chiefs Association, MABAS Division 4, Northern Illinois Fire Chiefs, and the Metropolitan Fire Chiefs of Illinois. He was the coordinator and instructor for the College of Lake County Fire Service program and has taught Incident Management to police departments in the United Arab Emirates.

After retiring from Grayslake, Chief Mobley went to work for FEMA where he started out as a Fire Program Specialist working with fire departments to obtain and manage Assistance to Firefighter Grants. Chief Mobley also served on the FEMA Region V's IMAT as the Plans Section Chief and was then promoted to IMAT Team Lead. He has responded to more than 20 federally declared declarations including Hurricanes Sandy, Irene, Matthew, Harvey, and Maria. Chief Mobley also served in leadership roles during the Flint Water Crisis, the 2016 Republican National Convention, and Super Bowl LII.

Chief Mobley is a lifelong resident of the Grayslake area. He has a BS in Fire Department Management from Southern Illinois University, an MBA from University of Wisconsin – Milwaukee and a Masters of Public Policy and Administration from Northwestern University. He has been married for 38 years to his wife Kris and has adult sons Brian and Shawn.

Retirement Announcement!!



**Dave Haywood
Operations Chief Retired**

Friends:

Joni and I are excited about me finishing my Fire Service career and we are looking forward to more family and leisure time, traveling and "practicing" my golf game.

I am not as excited about leaving my Fire Service family and walking away from all of you who have been my inspiration, my friends, my councilors, and my heroes and mentors. I don't know how to sufficiently thank you for all of that, so please simply accept thank you and know that I am grateful.

I am happy knowing that as I leave the best job on earth, the next generation of fire service leaders are prepared to elevate the service thru the challenges and threats of the next decade and beyond.

I am also very pleased knowing that Chief Don Mobley (Ret.) will take my place as Operations Section Chief for M.A.B.A.S. - II. Chief Mobley comes to M.A.B.A.S. with an extensive Fire Service background where he served thru the ranks, and Mobile Support Team positions.

He has also worked in various positions at F.E.M.A. where he gained substantial knowledge of Federal disaster response and the EMAC system. I am confident that Chief Mobley's experiences will bring benefit to M.A.B.A.S. - II., and all 69 operating divisions.

I'd like to end by quoting one of my fire service friends and mentor, Chief Harry Tallacksen who has frequently said "The best part of being a firefighter is the people you get to walk with, and call your friends".

Stay safe, watch over each other.

Dave Haywood



www.mabas-il.org



IL-TF 1 Receives Award

By: Chief Lyne



MABAS-Illinois is pleased to announce that the Illinois Urban Search and Rescue Task Force, IL-TF 1, has been selected to receive a Higgins and Langley Memorial Award for its cumulative efforts to develop a swiftwater response team, to gain state and national deployment status and to deploy through the Emergency Management Assistance Compact (EMAC) to North Carolina during Hurricane Florence. Furthermore, this Special Commendation Award recognizes the lifesaving and humanitarian efforts performed by the IL-TF 1 team members that deployed.

The internationally recognized Higgins and Langley Memorial Awards are presented to individuals, teams and agencies that demonstrate outstanding achievements, skills and/or preparedness in the technical rescue discipline of swiftwater and flood rescue. The awards honor civilian rescuer Earl Higgins, who lost his life in February of 1980, while saving the life of a child who was swept away in the flooded swollen Los Angeles River, and firefighter/paramedic Jeffrey Langley of the Los Angeles County Fire Department, a swiftwater rescue pioneer, who lost his life in a helicopter accident in March of 1993.

Additional information on the Higgins and Langley awards can be found at <https://higginsandlangley.org/>

SUSAR visits the MRC!!

By: Chief Lyne

In March, MABAS-Illinois hosted the 3-day State Urban Search and Rescue Alliance (SUSAR) Board of Director's planning session at the MABAS Readiness Center (MRC). Representatives from Florida, Kansas, Illinois, Indiana, Michigan, New York, Virginia, Utah attended.

"SUSAR is organized for educational and informational purposes for Urban Search and Rescue (US&R) providers who would not only be subject to deployment in their own jurisdictions but may be called upon to assist each other through mutual aid such as, but not limited to, the Emergency Management Assistance Compact (EMAC)."

By definition, US&R providers are "multi-disciplined organizations which conduct search, rescue and recovery in the technical rescue disciplines to include structural collapse, rope rescue, vehicle extrication, machinery extrication, confined space (permit-required, non-cave, non-mine), trench, excavation, and water operations".



SUSAR's objectives include:

- Emphasis of unity and consistency among US&R providers
- Promote training and cooperation with US&R providers and stakeholders (which may include the public, local, tribal, territorial, regional, state, national, non-governmental, private sector and international agencies)
- Afford US&R providers a voice in the US&R Community; and
- Develop, adopt, and utilize standards for participants and US&R providers.

MABAS-Illinois was part of the development of SUSAR in 2005. It has had a representation on the SUSAR Board of Directors for all but one of those years. Over the past 2 hurricane seasons, MABAS had received information relating to the EMAC process from SUSAR that was instrumental in the preparation and deployment of the swiftwater team last year. Besides IL-TF 1, MABAS' Technical Rescue and Water Rescue Teams are also represented in SUSAR.

Reference: www.susar.org

Overrun and Overwhelmed: The Need of Local ICS Support

By: Chief Petrakis

Continued from Page 2

The concept of an “incident support team” has been marketed in past newsletters as a means to help with the rapid progression of an event. When we speak of these types of teams, many assimilate the incident support team with the incident management team or management assistance team. They both serve a similar purpose but one can be an incredible resource to your fire district or municipal response area early on in an incident.

The incident support team (IST) is modeled after the FEMA USAR function that supports the National Response Framework’s Emergency Service Function #9. The mission of an IST is to provide a local command structure, a team of technically trained management personnel who can rapidly deploy and integrate into local incidents to offer necessary support functions and processes. Unlike the traditional incident management or management assistance teams, the IST is an initial reinforcement of the local command structure. The IST can serve some traditional command functions if needed; however, the goal of the team is to establish efficiency and a process necessary to ensure successful outcomes within a specific incident.

Becoming overwhelmed and overrun during initial command structure establishment is a looming issue on any significant building fire, accident with multiple patient or disentanglement problems, and most all special operations incidents. An important primary feature of incident support team is their ability to supplement and expand a structure that allows the incident commander to focus on the incident while the IST manages and monitors the escalation triggers that can sneak up on an incident commander.

The IST can effectively monitor and prepare to manage what are known as escalation triggers:

- Incident anticipated to last more than 6 hours
- Incident requires unified command structure
- Multi-jurisdictional overlap
- Complexity or magnitude
- Documentation and administration management (process and efficiency)

MABAS **Got Your Back**

Any individual who has assumed the role of incident commander can probably relate one or more of the escalation triggers to one or more incidents they have managed. It has happened to the best of us: one radio frequency evolves into three, one staging area talking to the same incident commander directing tactics, and where did Truck 1 and Engine 4 get assigned?

In the wake of the fast-paced incident, the incident commander diligently tries to keep up. Even the best efforts can still lack results because of lacking structure, process, and efficiency in an escalating situation. All the while, the incident has grown more complex into its fifth hour and there are obvious voids in the command structure. Then someone mentions the development of an “IAP”.

Early integration of an IST can help manage the pending chaos, reinforcing positions, developing pathways for process and efficiency, and maintaining a big picture view of not only the incident but also routine service to the stricken community.

Incident mitigation is not complex; it is a structure that is developed by effective process, management, and efficiency. It is more difficult when the incident commander becomes overrun and overwhelmed and loses sight of one or more of those principles. Extra resources are important, technical teams are critical, but if the organization does not evolve and receive the necessary support for mitigation, there is no system within the incident’s command.

The MABAS Readiness Center’s “MABAS Incident Support Team” (MIST) initiative continues to support the development of these types of teams in each of the eight branches and sixty-five plus divisions represented in Illinois. In a diverse state of response, capability, and resource, the IST can provide an area with the necessary personnel and expertise to reinforce the management problems associated with modern incident management. The IST can be designed to meet and support your local needs, demographics, and capability.

Specifically, the MIST Committee has refined the approach to marketing and developing these teams statewide. In coming months, it is the objective of the committee to provide classroom training and tool kits that can be applied to your local area and assist with developing an IST that meets the needs of your area. The concepts can be globally applied in the suburbs of Chicago, Cairo, or Savanna, Illinois.

The MIST Committee recognizes the importance of strong and capable local management. It is our mission to help you plan for and achieve success.

Please watch for more information in future newsletters and updates through your division’s branch chiefs.

North Carolina Deployment Update

By: Chief Lyne

Continued from Page 3

Chief Camlin gave a very humbling and emotional tribute to MABAS for developing a program and sending members to help with his community. He said that he had been dealing with hurricanes in his hometown for more that 30 years. He has dealt with other local, state and federal resources in that time. He said the IL-TF 1 group was the best response team that he had ever worked with and that the MABAS model should be standardized around the country. A video link to his presentation can be found on the MABAS Facebook page.



Computer Crime Investigative Unit

U.S. Army Criminal Investigation Command

Cybercrime Prevention Flyer

Contact Information:
Cyber Criminal Intelligence Program
 27130 Telegraph Road
 Quantico, Virginia 22134

Phone: 571.305.4482 IDSN 2401
Fax: 571.305.4189 IDSN 2401

Email

[CCIU Web Page](#)

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"DO WHAT HAS TO BE DONE"

CPF 00004-19-CID361-9H

27 March 2019

Telephone Frauds and Scams

Every year, telephone scams and frauds affect millions of people. Although there are many variations of telephone frauds, there are a few basic kinds the Army family should be aware of. With a general awareness of telephone fraud, and a generous amount of caution, the likelihood of falling victim to these frauds can be reduced.

Fat-Finger Frauds

Fat-finger is a colloquial term that, in this context, means simply misdialing a telephone number. Often, it is a misdialled toll-free area code. There was a time when the only [toll-free area code](#) was 800. But toll-free area codes can be 800, 888, 877, 866, 855, and 844. Scammers buy toll-free numbers that look like recognized and commonly called numbers but change the toll-free area code. [Vanity telephone numbers](#) are favorites.

For instance, while 888-3MY-BANK might be the correct number to reach *My Bank*, scammers can register 877-3MY-BANK, 866-3MY-BANK, 855-3MY-BANK, and so on. (Yes, it is legal.) If a *My Bank* customer misdials the toll-free area code he or she



connects directly to a scammer. The scammer acts and sounds like the real *My Bank*. The bank's customer, believing they are connected to the real *My Bank*, reveals personal information.

Telephone Support Scams

There are telephone support scams. Someone tells you they are from the computer support department of a computer manufacturer. Often, the caller will identify the brand of the computer being used and offer technical support for a fee. Or, offer free technical support if allowed to remotely connect to your computer. This is a scam. Do not provide any information to the caller or allow the caller to remotely access your computer. Legitimate technical support will not call you when there is a problem. They do not monitor the functioning of your computer.

Shock and Awe

A scammer calls you, claims to be from a government entity, a court, the IRS or other government agency, an insurance company, a debt collection company, or some other similar entity. The caller forcefully and aggressively tells you are delinquent – a debt has gone past due and your credit score will be destroyed, or your taxes are unpaid and the police will soon be at your door to arrest you.

Computer Crime Investigative Unit

U.S. Army Criminal Investigation Command

Cybercrime Prevention Flyer

Computer Crime Investigative Unit
U.S. Army Criminal Investigation Command

Cybercrime Prevention Flyer

The caller tells you payment must be made immediately – in the form of gift cards, reloadable cash cards, or even cryptocurrency. It sounds odd. You do not think your taxes are delinquent or any debts are past due. But the caller is insistent and convincing and makes you feel as though you cannot ignore the problem.

This is a scam. Don't provide any information. Hang up. Remember, notices of past due debts or delinquencies will first arrive in U.S. mail.

Protect yourself from being the victim of a telephone fraud:

- Carefully dial telephone numbers.
- Be suspicious of any caller being forceful and demanding. Do your best to slow the conversation and not buy into threats.
- Be suspicious of any request to make payment by gift card, cash card, cryptocurrency or other odd form.
- Do not rely on the caller to give you a telephone number to call back. Verify any number by checking official statements or checking the company's or government agency's website.
- Do not provide credit card numbers, debit card numbers, bank account information or other personal information unless you have positively verified the authenticity of the caller.
- Remember, banks, utilities, lenders, government agencies do not threaten and notices of past due or delinquencies will arrive in U.S. mail.
- Do not be reluctant to hang up. If they call back, hang up again. Until you have verified the source of the call, keep hanging up.
- Hang up on prerecorded calls. Do not press 1 to talk to an operator. If possible, block the number from calling your phone.

Resources

[Common Scams and Frauds](#) – USA.gov

[Fake Calls from Social Security](#) – Consumer Reports

[Fake Calls about Your Social Security Number](#) – Federal Trade Commission

[One Ring Phone Scam](#) – Federal Communications Commission

[Six Scams Service Members Should Watch Out For](#) – USAA

[Virtual Kidnapping Fraud](#) – CID

[Avoid Taxing Telephone Scams: Just Hang Up](#) – CID

To receive future CCIU Cybercrime Prevention Flyers, send an email to: usarmy.cciuintel@mail.mil with "SUBSCRIBE: CPF" in the subject line.

ICE

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The Army's Digital Detectives



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IL-TF-1 K9 Training

Disaster search K9 handlers from five states gathered in Illinois on March 23rd, 2019 for a SUSAR Type II Canine evaluation. IL-TF1/MABAS Illinois, in coordination with the State Urban Search and Rescue Alliance (SUSAR), sponsored the test. Canine handlers from Illinois, Indiana, Minnesota, Vermont, and Michigan participated in the event.



K9 dogs working on Romeoville Fire Academy's rubble pile.

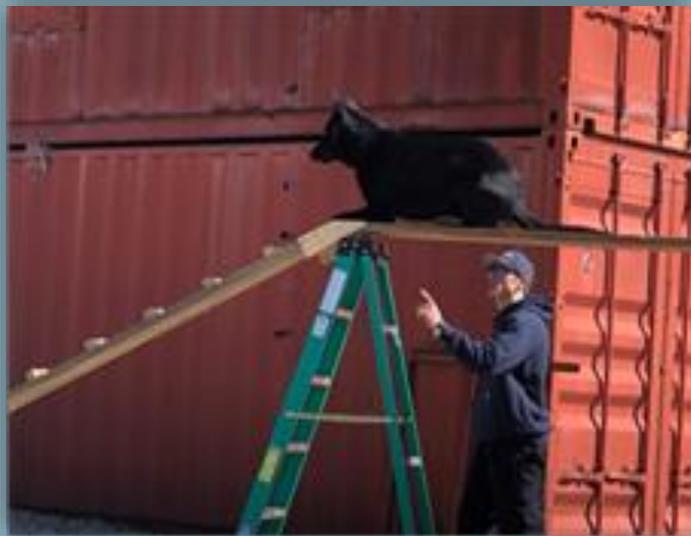
The event evaluated by canine evaluators from Illinois and Michigan was the first event held in Illinois this year. Following the event, IL-TF1 is better prepared to respond following the certification of Jon Valentine and K9 Rosco of the Waukegan fire department. The success of Roscoe's Type II certification is a result of the training with IL TF 1 K9 handlers, Instructors as well as additional outside trainers. IL TF 1 would like to thank NIPSTA and Romeoville Fire Academy for their support of this event. In addition, ILTF



1 would like to thank West Chicago Fire District for their continued support in the K9 training at their training facilities.

We also extend our thanks to Rayanne Chamberlain, Michigan Taskforce 1 for aiding as one of the evaluators for the testing event.

The IL-TF1 Canine team trains and certifies to the national performance standard established by the State Urban Search and Rescue Alliance.



Jon Valentine working with Rosco at NIPSTA

Would you like to visit the MABAS Readiness Center?? We encourage our members and affiliates to visit us and take a tour of our facility.

For a tour please call or e-mail littlefield@mabas-il.org or call 847-403-0502

SUSAR VISITS MRC



State Urban Search & Rescue Alliance

Left to right: Jamey Brads - Virginia, Matt Dhoore - Indiana, Kevin Lyne - Illinois, Rayanne Chamberlain - Michigan, Todd Livingston - Florida, Randy Hill - Kansas, Reed Thompson - Utah, Jackie Miller - Kansas, bob Duemmel - New York

Article Page 6.

DID YOU KNOW??

240

Command staff attended 2019 MABAS Training Summit. In Bloomington Normal.

280

Dispatchers attended the 2019 MABAS Training Summit. In Bloomington Normal

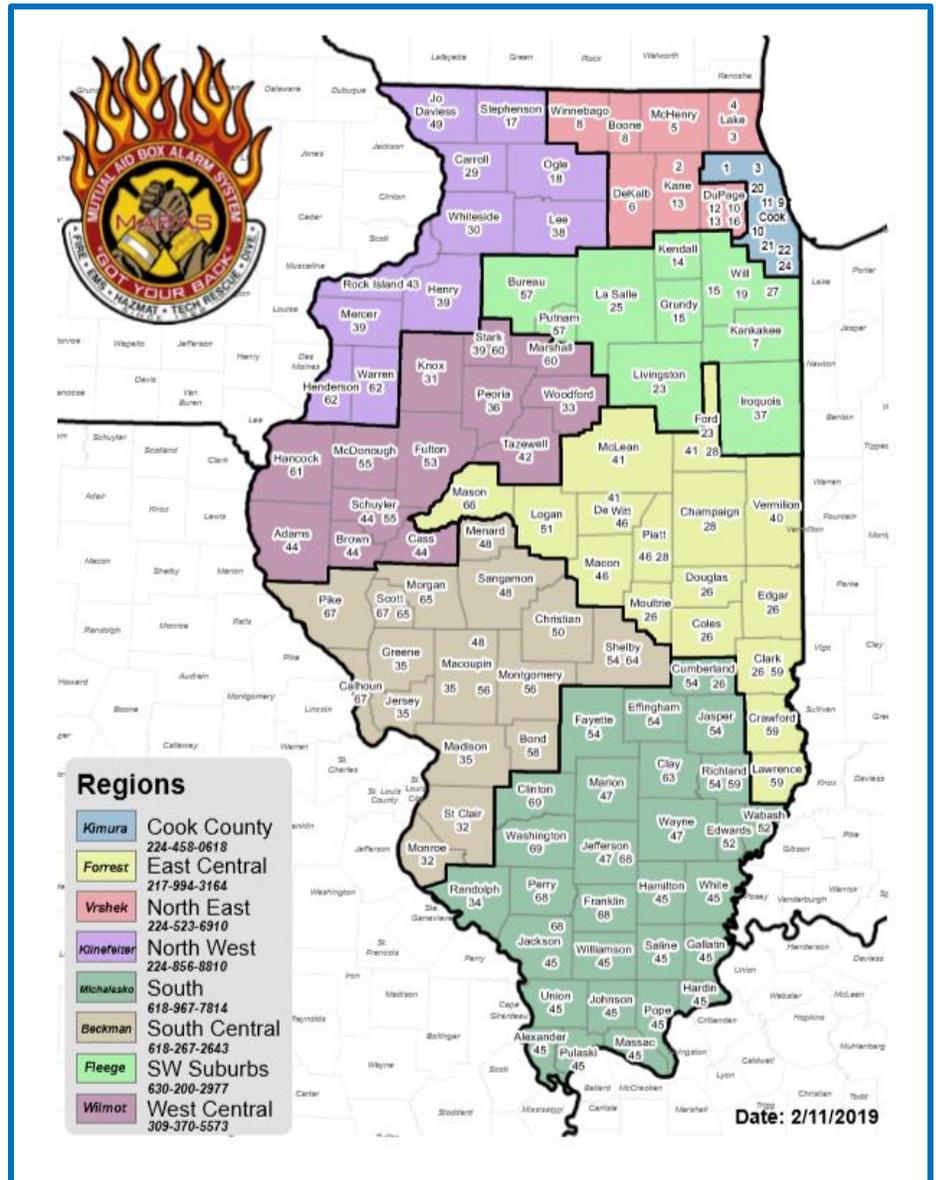
FOR MORE INFORMATION

MABAS, Illinois

847-403-0500



MABAS Division Map With Branch Chiefs



Questions/Comments

Has your Department/Division responded to a call or had a big event and you would like MABAS to add it to our newsletter, Do you have any questions or comments about our quarterly issue of Back Talk please feel free to e-mail or call. We look forward to suggestions and comments.

E-mail to: Littlefield@mabas-il.org Littlefield @ 847-403-0511