

# Aubrey Church

Loveland, CO

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Accomplished Lead Application Analyst with a record of building and leading teams, developing streamlined processes, and managing executive level projects.

## Experience

**Mesa Solutions**, Loveland, CO

Aug. 2023 - Present

*Lead Applications Analyst*

Promoted to build and manage a team of Application Analysts to support and develop all enterprise applications.

- Successfully built the Applications team, hiring over five people that consistently met KPI's and maintained over 99% customer satisfaction responses to hundreds of tickets per month.
- Created a standardized 30, 60, and 90 day review onboarding process for my team that was adopted by multiple departments.
- Led performance reviews and conducted bi-weekly meetings to provide feedback, identify opportunities for development, and set career advancement goals.
- Led the customization, implementation, configuration, testing, and training of ERP projects such as a quote to order to invoice process, a 3rd party tax engine (AVATAX) adaptation, a material resource planning tool creation and implementation that gained 75% increase in operational efficiency, and more.
- Actioned a segregation of duties audit for our ERP, reviewing all internal business processes and implementing custom workflows which resulted in 100% reduction in conflicts.
- Configured and managed a multi-departmental ticketing system (HaloITSM) ensuring accurate information and efficient workflow for ticket progression. Developed reporting tools and dashboards for stakeholders to monitor and analyze performance.

**Mesa Solutions**, Loveland, CO

Aug. 2022 - Aug. 2023

*Software Engineer I*

- Developed and supported custom applications for both internal and external use.
- Identified and resolved intricate application and database problems to enhance performance, functionality, and accuracy.
- Successfully completed challenging programming assignments using object-oriented development tools, servers, and relational databases that supported multiple concurrent users.
- Produced comprehensive written documentation, encompassing project scope, requirements, projected timeline, cost estimates, and more.

## Education

**The University of Colorado Colorado Springs**

Aug. 2017- May 2022

Bachelors in Computer Science & Security  
Globalization

## Programming Languages:

Advanced: Python, SQL, HTML  
Intermediate: JavaScript, React  
Novice: Matlab, Ruby, C/C++

## Certifications:

TOGAF Enterprise Architecture Foundation  
TOGAF Enterprise Architecture Practitioner  
Certified Associate in Project Management (CAPM)