

Aubrey Church

Loveland, CO

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Accomplished Business Applications Manager with a record of building and leading teams, developing streamlined processes, and managing executive level projects.

Experience

Mesa Solutions, Loveland, CO

Aug. 2023 - Present

Business Applications Manager

Promoted to build and manage a team of Application Analysts to support and develop all enterprise applications.

- Successfully hired and built the Applications team that consistently met KPI's and maintained over 99% customer satisfaction responses to hundreds of tickets per month.
- Created a standardized 30, 60, and 90 day review onboarding process for my team that was adopted by multiple departments.
- Led performance reviews and conducted bi-weekly meetings to provide feedback, identify opportunities for development, and set career advancement goals.
- Led the customization, implementation, configuration, testing, and training of ERP projects such as a quote to order to invoice process, a 3rd party tax engine (AVATAX) adaptation, a material resource planning tool creation and implementation that gained 75% increase in operational efficiency, and more.
- Actioned a segregation of duties audit for our ERP, reviewing all internal business processes and implementing custom workflows which resulted in 100% reduction in conflicts.
- Configured and managed a multi-departmental ticketing system (HaloITSM) ensuring accurate information and efficient workflow for ticket progression. Developed reporting tools and dashboards for stakeholders to monitor and analyze performance.

Mesa Solutions, Loveland, CO

Aug. 2022 - Aug. 2023

Software Engineer I

- Developed and supported custom applications for both internal and external use.
- Identified and resolved intricate application and database problems to enhance performance, functionality, and accuracy.
- Successfully completed challenging programming assignments using object-oriented development tools, servers, and relational databases that supported multiple concurrent users.
- Produced comprehensive written documentation, encompassing project scope, requirements, projected timeline, cost estimates, and more.

Education

The University of Colorado Colorado Springs

Aug. 2017- May 2022

Bachelors in Computer Science & Security

Globalization

Programming Languages:

Advanced: Python, SQL, HTML
Intermediate: JavaScript, React
Novice: Matlab, Ruby, C/C++

Certifications:

TOGAF Enterprise Architecture Foundation
TOGAF Enterprise Architecture Practitioner
Certified Associate in Project Management (CAPM)