

Multi-Utility Infrastructure Plan Provision

Cardiff Community Housing Association

The New Fleurs Club, Cardiff

11th July 2024

SMS Project Number: MPPROJ_CCH_0008_0001

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Prepared by	Approved by	Prepared for
Frances Cooke Utility & Finance Administrator	David Williams Service Delivery Manager	Ashley Rees Project Manager (Development)

1. Summary

CCHA have requested a utility plan provision report for an area of land at Portmanmoor Road shown below



Site Details and Redline Boundary

Site Name: The New Fleurs Club

Post Code: CF24 5FX

Coordinates: 320119, 176343

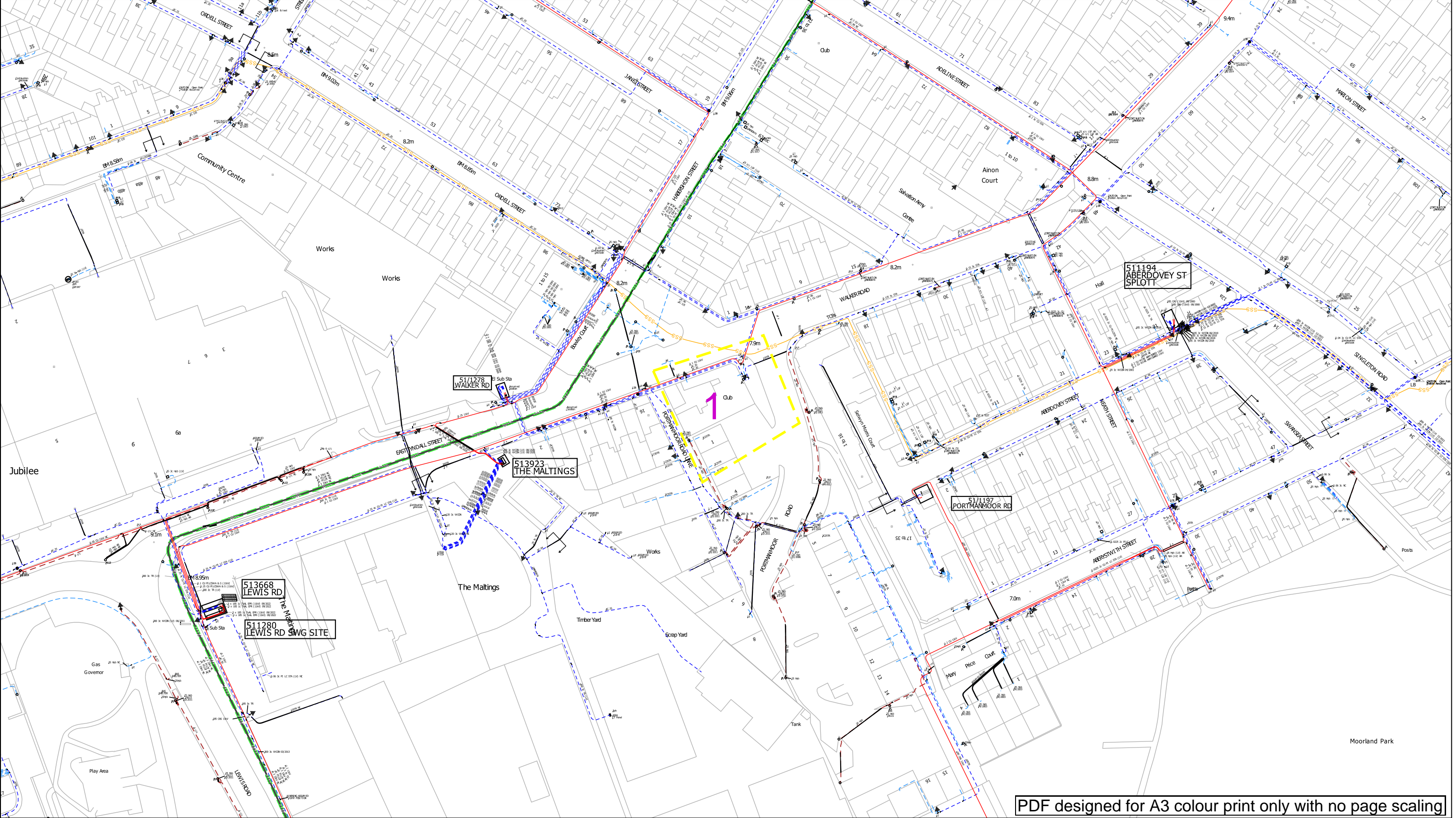
Requested by: Ashley Rees

2. Applications issued

Utility Company	Application	Request date	Response / comments
National Grid	In house	24/06/2024	Received
Wales and West	In house	24/06/2024	Received
Dwr Cymru Welsh Water	In house	24/06/2024	Received
Openreach	In house	24/06/2024	Received
Linesearch	Internet	24/06/2024	Received
City Fibre	In house	24/06/2024	Not Affected
Colt	Email	24/06/2024	Not Affected
Equans	Email	24/06/2024	Not Affected
GTC	Email	24/06/2024	Not Affected
Lumen Technologies	Email	24/06/2024	Received
Sota	Email	24/06/2024	Not Affected
Utility Assets Ltd	Email	24/06/2024	Not Affected
Verizon Business	Email	24/06/2024	Not Affected
Virgin Media	Email	24/06/2024	Received
Vodafone	Email	24/06/2024	Received

3. List of Plans Contained within this Document

Utility Company	Utility Search	Reference No. / Comments
National Grid	Electricity	33834007_NGED
Wales and West	Gas	33834007_WWU
DCWW	Clean Water and Sewer	Received
Openreach	Telecoms	Received
Linesearch	Various Utility Companies	LSBUD-240624-33834007
Lumen Technologies	Telecoms	Received
Virgin Media	Telecoms	Received
Vodafone	Telecoms	Received



PDF designed for A3 colour print only with no page scaling

Contact Us

Mapping Enquiries: 0121 623 9780

General Enquiries: 0800 096 3080

Date Requested: 24/06/2024

Job Reference: 33834007

Site Location: 320128 176342

Requested by:

Mrs Frances Theresa Cooke

Your Scheme/Reference: The New Fleurs Club

Scale: 1:1250 (When plotted at A3)

IMPORTANT NOTICES

- This information is given as a guide only and its accuracy cannot be guaranteed. Services or recent additions to the network may not be shown.
- Cables, overhead lines & substations owned by other electricity network owners or private companies may be present and may not be shown.
- You should always verify exact locations of cables using a cable locator and by careful use of hand tools in accordance with HSE guidance note HSG47.
- When working within 10m of any overhead electric line you should follow the requirements of HSE Guidance Note GS6.
- For further advice on working near our electricity cables or lines, call our Contact Centre on 0800 096 3080.
- Advice should be sought from the National Grid Electricity Distribution Contact Centre for any work that is to take place in proximity to 66kV or 132kV underground cables and 66kV 132kV overhead lines – 0800 096 3080

0 100m

Link Box	Overhead Line	Underground Cable	National Grid Telecoms	Pilot Cables
●	PL	---	S S	P P
	Service	---		
Site Location	LV	---	Private Cables	Pole Mounted Transformer
Line/Area	HV (11kV)	---	PME Earth	○
---	HV (33kV)	---	Underground Earth	□
---	HV (66kV)	---		Ground Mounted Transformer
---	HV (132kV)	---		

Report damage immediately KEEP EVERYONE AWAY FROM THE AREA

0800 6783 105

nationalgrid

Electricity Distribution

Email: NGED.MapResponse@NationalGrid.co.uk

Our Ref: 33834007 Your Ref: The New Fleurs Club

Monday, 24 June 2024

Frances Theresa Cooke
Cardiff gate business park Copse Walk
Cardiff Gate Business Park
CRF
CF23 8XH

National Grid Electricity

Distribution

Mapping Centre
Toll End Road
Tipton
West Midlands
United Kingdom
DY4 0HH
www.nationalgrid.co.uk

Dear Frances Theresa Cooke

Thank you for your enquiry dated Monday, 24 June 2024

I now enclose a copy of our plan showing existing National Grid Electricity Distribution (NGED) Electricity / National Grid Telecoms (NGT) apparatus in the vicinity of your proposed works. This information is given as a general guide only and its accuracy cannot be guaranteed. Please note that all NGED equipment on site should be assumed to be LIVE until NGED prove otherwise and provide you with confirmation to this effect in writing. Recent additions to our network, or service connections between the main cable and a building or street lamp may not be shown.

Map Response
T 0121 623 9780
NGED.MapResponse
@nationalgrid.co.uk

Damage to underground cables and contact with overhead lines can cause severe injury or may prove fatal. If you are excavating on site in the vicinity of either NGED Electrical apparatus or NGT Telecoms apparatus you must comply with the requirements of the following:-

Health & Safety Executive guidance HS(G)47, Avoiding Danger from underground services.

Work taking place in the vicinity of our plant is also regulated under the:-

Electricity at Work Regulations 1989, Health and Safety Act 1974, CDM Regulations 2015.
Safe working procedures should be defined and practiced

Please ensure that the use of mechanical excavators in the vicinity of our plant is kept to a minimum. NGT Telecoms ducts contain fibre cables, which are expensive to repair. Therefore, extreme care must be taken whilst working in the vicinity of these ducts, hand digging methods being used to determine their precise position.

If there are overhead lines crossing your site and your proposal involves building works which may infringe the clearance to our overhead system then you should call the relevant general enquiries number (see page 2 of this letter) for advice. Where overhead lines cross your site you must comply with the requirements of Health & Safety Executive guidance as laid down in GS6, Avoidance of Danger from Overhead Electric Lines.

National Grid Electricity
Distribution
South West - 02366894
South Wales - 02366985
East Midlands - 02366923
West Midlands - 03600574

Where diversions to NGED apparatus are needed to allow change to occur on site, the cost of these alterations may be charged to the persons responsible for the works.

If you require advice in connection with your proposals please contact the relevant general enquiries number (see page 2 of this letter)

Registered in
England and Wales

Following consultation the local NGED team will where necessary prepare detailed proposals and provide a quotation for any necessary alterations and/or development of our equipment on the site.

Registered Office:
Avonbank
Feeder Road
Bristol
BS2 0TB

This information is given as a guide only and its accuracy cannot be guaranteed. This plan is based on data from our Geographic Information System, which is updated every 24 hours to reflect changes to our network. The information contained in this plan reflects the most recent network GIS data, however changes to the network (including network additions and new service

Safety Documents:

<https://www.nationalgrid.co.uk/customers-and-community/health-safety/public-safety-advice>

connections) may not be shown. You are advised to obtain an up to date plan on the date of commencing on-site works.

Yours sincerely
NGED Map Response Team

Contact Us

Emergency or Power Supply issues

In an emergency call 105, 24 hours a day.

Mapping Enquiries

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone 0121 623 9780
Email NGED.MapResponse@nationalgrid.co.uk

General Enquiries

If you have a general enquiry, please call us on the following telephone number:

All areas 0800 096 3080

LSBUD

If you have an enquiry relating to the use of the LSBUD website please contact LSBUD using the following information:

Telephone 0345 437 7365
Email enquiries@LSBUD.co.uk
Website www.LSBUD.co.uk

Steps to help keep you safe

- **If you are working within 10 metres of our 33kV, 66kV, 132kV underground electricity cables or within 10 meters of an overhead electricity line you should call the relevant General Enquiries for free safety advice.**

Safety Documents – please download our informative safety documents to help ensure that you, your staff and the public are kept safe whilst working in the vicinity of electricity.

<https://www.nationalgrid.co.uk/customers-and-community/health-safety/public-safety-advice>

- **Make sure you have up to date plans** - remember that recent additions to our network or service connections between the main cable and a building or street lamp may not be shown.
- **Look for signs of service cables** - an electricity meter box or nearby streetlamp may give you an indication that service cables are present in your area of work.
- **Non NGED Network** - electricity cables, lines and equipment owned by others may also be present in addition to NGED network. They are unlikely to be shown on our plans.
- **Use a cable locator** - trace electricity cables and mark the position of them using paint or other waterproof marking on the ground.
- **Hand dig trial holes** - to confirm the position of cables in close proximity to your area of your work and use spades and shovels rather than picks, pins or forks.
- **Have an emergency plan** - so that everyone working on site understands what to do in the event of an underground electricity cable being damaged or contact being made with an overhead electricity line.
- **If you are working within 10 meters** of an overhead electricity line then it may be necessary for you to erect warning signs and markers, or height restriction goal posts. Ensure that you comply with the requirements of Health & Safety Executive guidance laid down in GS6, Avoidance of Danger from Overhead Electric Lines.
- **If you are erecting a structure** that could allow anyone standing on it, or its access device (ladder, scaffold, MEWP), to come within 3m of any overhead electric line then **you must inform us**. This is your duty and a legal requirement under the Electricity Safety, Quality & Continuity Regulations 2002.
- **If you cannot work safely** around the underground electricity cable or overhead electricity line, then you may need to get it moved to allow your works to go ahead. Call the general enquiry numbers above for guidance.
- **It is possible that cables or pipes may be embedded in concrete** - electricity cables embedded in concrete **MUST** be made 'dead' by Western Power Distribution or the cable owner before the concrete is broken out. Alternatively, another safe way of working should be agreed.
- **Cables are sometimes covered by tiles or a marker tape** - these can be concrete, polythene or earthenware and are a useful early warning of the presence of cables; you should avoid disturbing any tiles or tape to expose the cable. Not all cables have these warning indicators.

A photograph of a worker in a yellow safety suit and helmet working on a large array of red high-voltage cables in a substation. The cables are bundled together and run across the frame. The worker is on the right side, looking towards the camera. The background shows more cables and equipment.

nationalgrid

Avoidance of danger from electricity overhead lines and underground cables

National Grid Electricity
Distribution's information
to manage safety whilst
working in the vicinity
of our equipment.

nationalgrid.co.uk

CALL 105



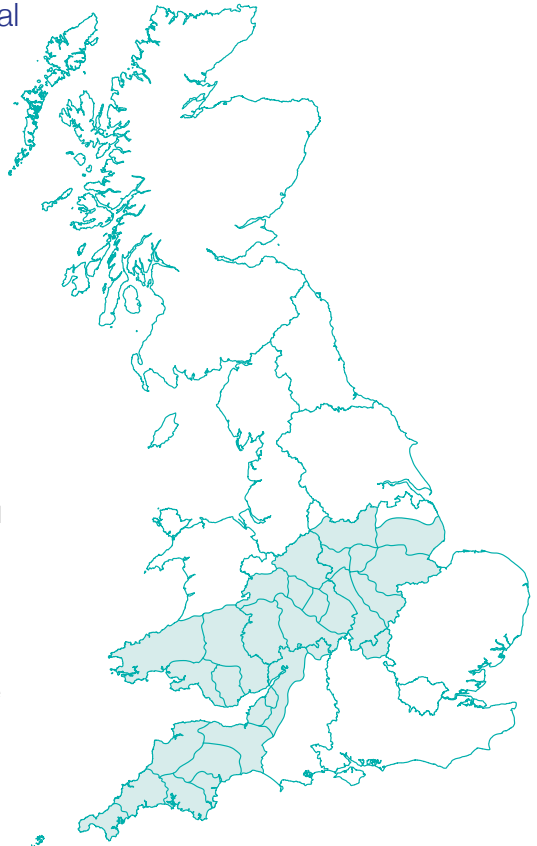
Avoidance of danger from electricity overhead lines and underground cables

Every year in the UK on average, two people are killed and many more are injured when mechanical plant and machinery comes into contact or close proximity to overhead electricity lines.

Although electric shock is the first thing that people associate with coming into contact with our network, those who have witnessed the effects of damage to our system are shocked by the amount of heat, light and noise that are the result of an electrical flashover.

In the Midlands, South West and South Wales, National Grid Electricity Distribution (NGED) have had to attend to incidents where people have accidentally made contact with one of our live electricity overhead lines or damaged an underground cable and became seriously injured.

A significant number of these accidents occurred whilst people were working in the vicinity of overhead and underground electrical apparatus and this booklet has been produced to provide general guidance on how you and your employees can avoid becoming one of these statistics.



Planning your work

It makes sense to consider your safety while in the vicinity of our equipment as early in your planning process as possible.

One of the first things you should do whenever you are planning your work is to check whether there is any of our equipment in the immediate vicinity. You should do this whether your work is taking place on public (e.g. highways and footpaths) or on private land.

Companies and organisations can request plans through LSBUD (Linesearch BeforeUdig) **lsbud.co.uk** – this site provides the same high quality plans and service that the NGED Webmap system has provided in the past, with the significant added benefit of searching over 40 other asset owners from a single query, including underground and overhead electricity networks, gas, high pressure fuel, water and fibre optic networks.

(Please note: not all asset owners are represented by LSBUD, and enquiries should also be made independently to all other relevant organisations).

This service allows you to request plans online and receive an information pack back via email within minutes.

Domestic/private customers should request plans using the phone number, email or postal address shown at the bottom of this section.

For instance, take a good look around your site to see if there are any visible overhead lines.

You should also bear in mind that we have a very extensive network of underground cables, and we are always happy to supply a plan from our Map Response Team who can be contacted via the following;

Tel:

0121 623 9780

Email:

nged.mapresponse@nationalgrid.co.uk

It is always safer to assume that there are underground cables present in the ground until you have proven otherwise.

An online mapping service is available at: **nationalgrid.co.uk/our-network/check-before-you-dig-location-of-our-cables-and-equipment**

Working in the vicinity of underground cables

Having obtained copies of our network maps, it is important to recognise that in most cases there will be no surface indication of the presence of underground cables.

We therefore advise that you take the following actions:

- make sure that you have up-to-date copies of our cable record plans on site - not back in the office
- don't assume that these plans are to scale if they have been faxed or copied
- make sure that a competent person using a Cable Avoidance Tool (CAT) locates all of the cables shown on these plans
- mark the locations of cables on the ground surface with waterproof road paint or other permanent marker
- always assume that our cables are live unless we have informed you, in writing, otherwise
- by hand, dig trial holes to locate the exact position of all cables. Always use an insulated spade or shovel – never use a pick, fork or power tool – push the spade or shovel into the ground applying foot pressure
- look out for ducts, marker tape or tiles but do not rely on these. Even if a cable route was originally laid in a duct or with a marker tape, these may have been removed during other excavations at a later date along with all or part of the cable route
- brief all people working in the vicinity of the presence and location of all underground cables.



Under no circumstances should you attempt to work on, or interfere with, any of our underground cables

The only people qualified to work on this equipment are our operatives; who have been specifically trained and are authorised in writing to do so.

Please also be aware that:

- cable record plans are not guaranteed to be completely accurate. Kerb lines, roads and buildings may have been moved or altered since the cables were laid
- cables should ordinarily be at least 450mm deep, but don't assume this to be the case where you are working – ground levels could have changed
- not all service cables are shown on record plans, so look for cables running down poles and bear in mind that all buildings, street lights and street furniture are likely to have cables running to them. Cables feeding street furniture may be relatively shallow near to the furniture
- cables do not run in straight lines. They often “snake” through the ground avoiding surface and buried obstacles that may not be visible to you
- cables are flexible and can change direction and depth abruptly – for this reason never use mechanical excavators within 0.5m of any underground electricity cable even if you have located it with trial holes
- **no attempt should be made to break out concrete surrounding a cable. Please contact us immediately on our general enquiries number and we will discuss the options for safe working which may include making the cable dead or you moving your work site if possible. If we need to make the cable dead we may need to provide our customers with two weeks notice of the power interruption**
- our cables and joints are not designed to act as steps or to be left unsupported. If you remove support from any cable, you will need to support it using temporary hangers at not more than 0.5m intervals.
- when backfilling, please consolidate the ground under the cables, cover the cable with soil free of stones or with stone dust and replace any cable marker tiles, ducts and tape.



If you damage an underground cable

You must immediately clear the area of personnel because the cable could still be live, or become live again.

If a machine is still in contact with the cable, instruct the driver to jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground. Try to land with your feet as close together as possible.

Where possible, continue to move away from the vehicle using “bunny hops” with your feet together until at least 15m from the vehicle.

Please contact us on our emergency number immediately and tell us what has happened. Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and lessen the disruption to your work.

Incident locations can be hard to describe. Using the free What3Words app will enable us to quickly and easily identify where the incident has taken place across our network.



CALL 105

Please report any damage to a cable, however superficial it might seem. The cable may not fail at the time of damage, but it could fail later, causing danger to our staff and other contractors, disruption to our customers' supplies, and also – if we trace the damage back to you – a large repair bill.

Working in the vicinity of overhead lines

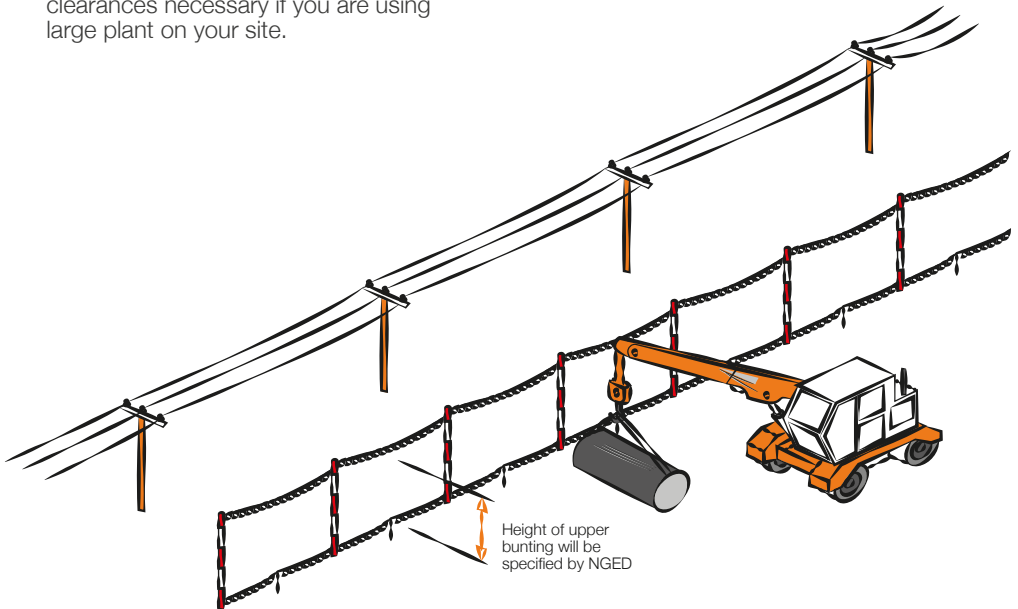
Under no circumstances should you attempt to work on, or interfere with any of our overhead line equipment or service wires.

The only people qualified to work on this equipment are our operatives; who have been specifically trained and are authorised in writing to do so. Overhead lines have the advantage that, unlike underground cables, they can easily be seen.

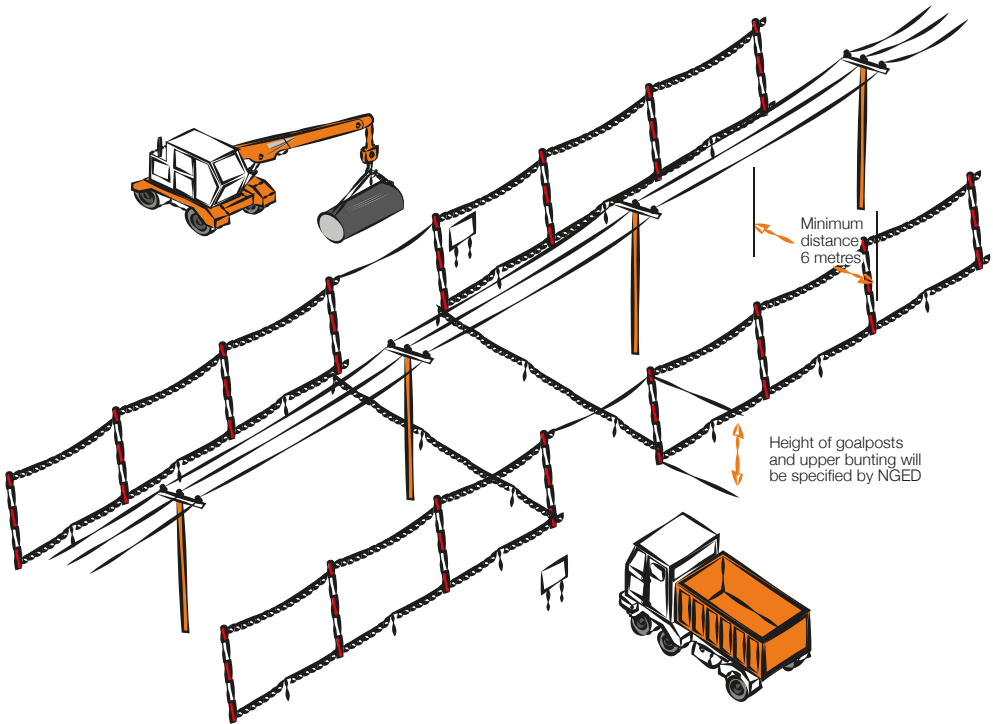
- Always assume that our overhead lines are live unless we have informed you otherwise in writing.
- We will be able to advise you about the type and voltage of the overhead lines in question and provide you with information about the clearances that you must adhere to during your work. Please ring our regional general enquiries number for further advice.
- In some circumstances, we may be able to temporarily shroud low voltage overhead lines and services running to buildings if you need to work in the vicinity e.g. for scaffolding erection, fascia repairs and painting work on domestic properties. We don't normally charge for the shrouding of overhead lines, but please give us as much notice as possible.

- If you think that you will be working close to our overhead lines and they need shrouding – please don't start work until we have agreed what needs to be done and all safety precautions are in place.
- If you are in any doubt about whether the overhead lines in question are power or telephone (this is a very common mistake) – please ask us.
- Please note that it is not technically possible to shroud high voltage lines, so if you cannot avoid working near to our high voltage lines, contact us and we will be happy to meet with you to discuss safe alternatives.

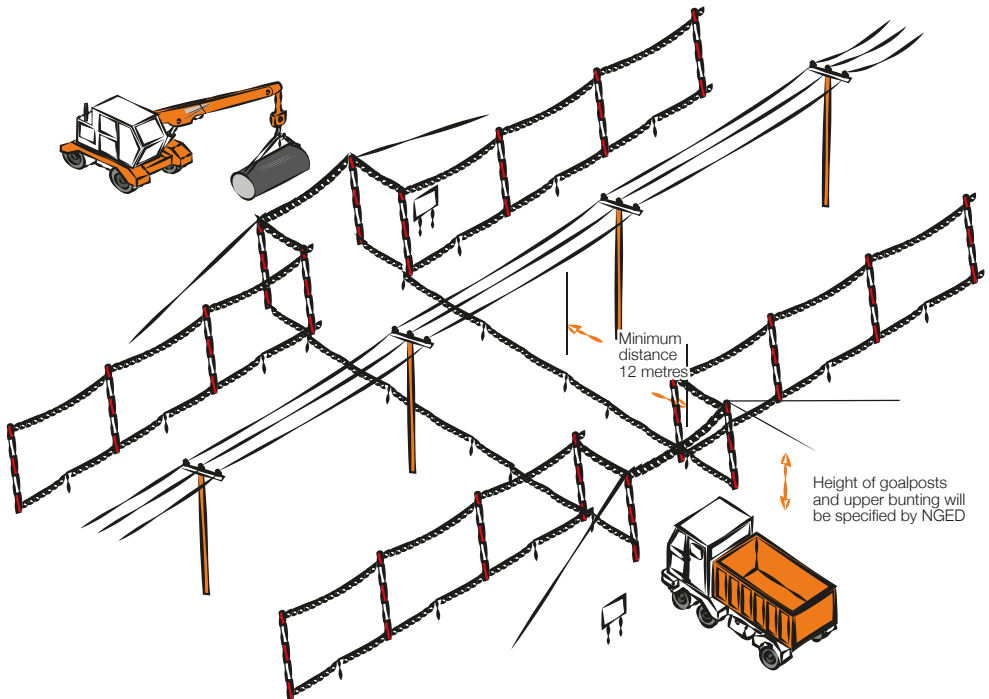
- If it is decided that work can go ahead in the vicinity of our overhead lines but there is a risk of you infringing the safety clearances from the overhead lines, you have a responsibility to erect safety barriers to segregate your works from the area around the overhead lines. The detailed requirements for these barriers are provided in the HSE document GS6 'Avoidance of Danger from Overhead Lines'. As a summary they should consist of:
 - red and white coloured posts erected at 6m intervals, with coloured bunting stretched between their tops, supplemented by low level bunting erected at 1m above ground level, supported at 3m intervals on red and white coloured posts. This is shown below.
- We are able to advise you on the height of the barriers and any additional clearances necessary if you are using large plant on your site.
- Any bunting, ropes and lanyards used should be made from an insulating material.
- These barriers should be erected parallel to the overhead line at a minimum distance of 6m horizontally from the outermost conductor of the overhead line.
- The supports may be supported by rubble or concrete filled barrels or buried directly in the ground.
- Danger notices should be fixed to all of your high level supports.
- The ground enclosed within these barriers is best regarded as "dead ground" in which all foot and vehicular traffic is forbidden, in all circumstances, for the duration of your work.



- Where it is necessary for foot and vehicular traffic to pass under the line, you will need to form a marked access way between the barriers as shown below.
- This access way should comprise of bunting erected 1m above ground, supplemented by high level “goal-posts” erected at either end.
- The goal post cross bars should be rigid, made of insulating material and positioned in a location and at a height specified by us.
- The access route should be as narrow as possible and should not normally exceed 10m in width.
- If it is necessary to make the access route wider than this, you may find it impractical to use rigid cross bars, so you may use a tensioned rope and bunting instead. If you use rope and bunting as a cross bar, you should move the entrance to the access route out to a minimum distance of 12m from the outermost conductor of the line. This is to allow for any stretching of the rope if pulled by your plant.



- If you decide to use steel wire rope to support the barrier, this must be effectively connected to earth at both ends.
- You should also install Danger Notices at all probable directions of approach and clearly display the cross bar height.
- Whatever measures you take, you should ensure that everyone working in the vicinity of overhead lines is briefed about the risks and what safety measures are in place. Do not permit anyone to carry long objects, especially scaffold poles, ladders and irrigation pipes in the vicinity of overhead lines.
- If you are working at night, or in conditions of poor visibility, you should ensure the area is well lit and that the overhead lines are clearly visible.
- You should ensure that all shrouding, barriers and signs are regularly inspected and maintained so that they remain effective.
- Overhead lines are not normally insulated and electricity at high voltages may jump, so a dangerous situation can arise just from a close approach.
- Cranes and excavators working near overhead lines are at increased risk because of the possibility of the jib/arm slewing or being raised into the overhead line, or the load swinging into the overhead line. You may therefore also need to fit plant and vehicles with restricting chains etc. to physically restrain their operation – we can advise on this if you wish.
- If you are planning to carry out tree cutting or arboriculture work in the vicinity of our overhead lines, you need to be aware that this is a complex, high risk activity and we recommend that you employ a competent tree surgeon, who complies with all of the requirements of Forestry industry Safety Accord (FISA) publication FISA 804 - Electricity at work: Forestry.



If contact is made with an overhead line

You must immediately clear the area and suspend all work within 50m of the damage because the line could still be live, or become live again. The operator of a machine that is in contact with an overhead line should:

- **If the machine is still operable and the operator is still in the cab:**
 - provided that you do not risk breaking the overhead line or dragging it to the ground, immediately lower the raised parts of the machine using only the controls in the cab and/or drive the vehicle clear of the overhead line
 - contact us immediately on our emergency number so that we can check the overhead lines
 - instruct other people in the vicinity not to approach the vehicle.
- **If the machine is not operable, cannot be driven clear of the overhead line or there is a risk that doing so will break the line or drag it to the ground:**
 - stay in the cab
 - contact your site manager or us immediately on our emergency number by radio or mobile phone or as soon as possible by any other method
 - instruct everyone outside the vehicle not to approach it
 - do not exit the cab until given confirmation by wpd personnel that it is safe to do so.

- **If the machine is inoperable or cannot be driven free and there is risk of fire or other immediate hazard:**

- jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground
- try to land with your feet as close together as possible
- where possible, continue to move away from the vehicle jumping with both feet together until at least 15m from the vehicle. Instruct other people in the vicinity not to approach the vehicle. Contact us immediately on our emergency number
- do not return to the vehicle until given confirmation by wpd personnel that it is safe to do so.

Whatever the circumstances please contact us on our emergency number immediately and tell us what has happened. Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and lessen any disruption to your work.

CALL 105



Please report any damage or contact no matter how minor they may seem to you at the time. The damage may not cause a serious problem at the time of damage, but it could fail later, causing danger to our staff and members of the public, disruption to our customers' supplies, and – if we trace the damage back to you – a large repair bill.

More information

For your information, we are legally obliged to report all contact with our system to the Health and Safety Executive (HSE), and, if you are an employer, you may be obliged to report incidents involving your staff or contractors to the HSE.

Even if no one is hurt, you could be prosecuted for failing to report such an incident.

More detailed general information on this subject is available in the following publications from the HSE:

- HSG(47) – Avoiding Danger from Underground Services
- GS6 – Avoidance of Danger from Overhead Lines
- along with Forestry Industry Safety Accord (FISA) publication FISA 804 – Electricity at Work: Forestry

If you require more site-specific information relating to our equipment at your location please contact us on our general enquiry number:

Our general enquiry number is:

0800 096 3080

Finally

Please, always remember that electricity cables and overhead lines can be very dangerous – the general rule is **stay away and stay safe.**

National Grid Electricity Distribution plc
Avonbank
Feeder Road
Bristol BS2 0TB
United Kingdom

nationalgrid.co.uk

nationalgrid

Look out, look up!

National Grid Electricity Distribution's
guide to the safe use of mechanical
plant in the vicinity of electricity
overhead lines



nationalgrid.co.uk

CALL 105

The safe use of mechanical plant in the vicinity of electricity overhead lines

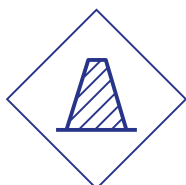
Every year in the UK on average, two people are killed and many more are injured when mechanical plant and machinery comes into contact or close proximity to overhead electricity lines.

This booklet has been produced for anyone who uses mobile plant, (such as Hiabs, MEWPs, tipper lorries and trailers, grab lorries, concrete conveyors and excavators) for short duration work and provides general guidance on how to avoid becoming part of these statistics.

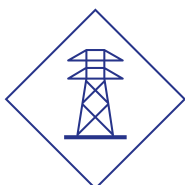
1 Before starting work

Overhead lines have the advantage that they can easily be seen, so before you set up your vehicle or plant always:

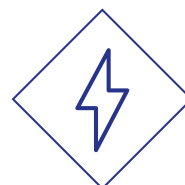
Stop and look up!



If you are working at night, or in conditions of poor visibility, you should use spotlights or a torch to carefully check that there are no overhead lines within your vehicle's reach.



If you are in any doubt about whether the lines in question are power or telephone (this is a very common mistake) – always assume that they are power lines and are live.



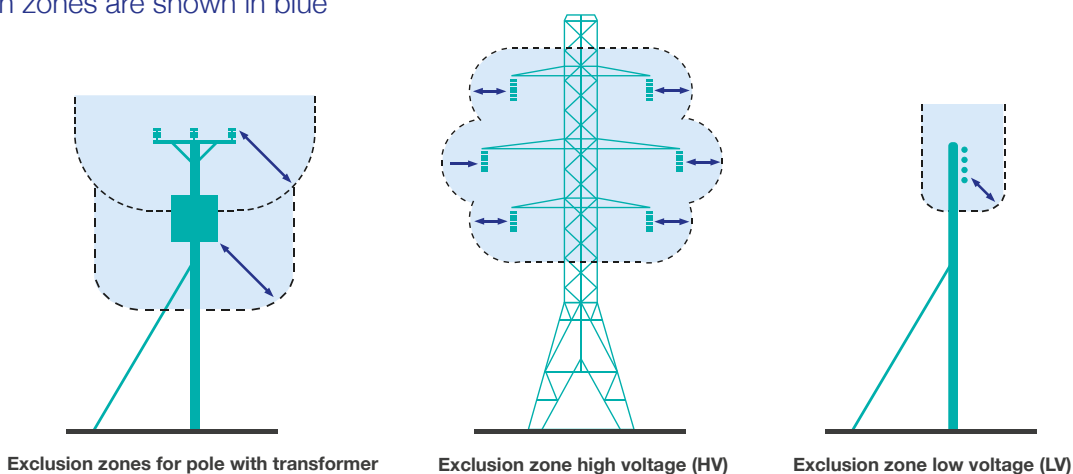
It is not normally practical for electricity companies to shroud high voltage conductors and even when low voltage conductors are shrouded, the shrouding is not designed to protect against contact by mechanical plant – again, always assume the lines are live.

2 Exclusion zones

Overhead power lines are not normally insulated and so any contact can result in serious or fatal injuries. Electricity at high voltages can also jump gaps with no warning whatsoever, so it is also dangerous to let your plant approach too close to a line. The distance that electricity can jump depends on the voltage of the line.

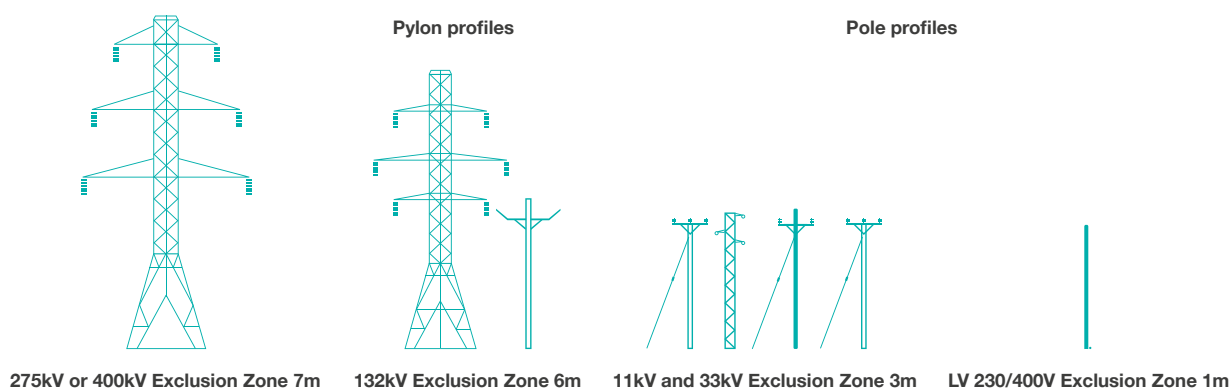
The higher the voltage, the further you must stay away from the line and any other equipment that may be fitted to the pole or pylon. This distance is called the **exclusion zone**. Examples of this are shown highlighted in the diagram below.

Exclusion zones are shown in blue



You must not allow any part of your plant to enter the **exclusion zone**. The diagram below shows typical types of overhead lines and provides a guide to help

you assess the line voltage of lines on wooden poles or steel pylons. The minimum **exclusion zone distance** is shown for each example.



Please note that these are absolute minimum distances that should under no circumstances be infringed. If you do – it could prove fatal. As well as staying away from the lines or equipment, you should also stay at least

600mm away from any part of poles, pylons and stay wires. Please remember that is for guidance only, and if you are in any doubt, please call us for advice before setting up your plant or starting work.

3 Stand off distances

If there are power lines in the vicinity of your work the best way to make sure you stay out of the **exclusion zone** is to position your vehicle at a **safe stand off distance** so that, even when fully extended, no part of it can accidentally reach inside the **exclusion zone**.

This **safe stand off distance** can be calculated by adding the **exclusion zone** distance for the appropriate voltage of the line to the **maximum operating reach** of your vehicle.

This is shown in the diagram opposite.

If you position your vehicle outside of the **safe stand off distance**, there is no risk of accidental contact with the lines and no danger of electricity jumping from the line to your vehicle.

If you cannot achieve a **safe stand off distance**, consider moving your vehicle to a safer location.

It may make your job a bit more difficult, but if it means you stay away from the **exclusion zone** - it will be safer.

The next best option would be to consider using smaller plant with a **maximum operating reach** that cannot enter the **exclusion zone**.

You may not be able to achieve either of these options, so, as a last resort, if you cannot avoid operating large items of plant in the vicinity of lines, you must make sure that the plant is fitted with restraints to ensure that the **exclusion zone** cannot be entered.

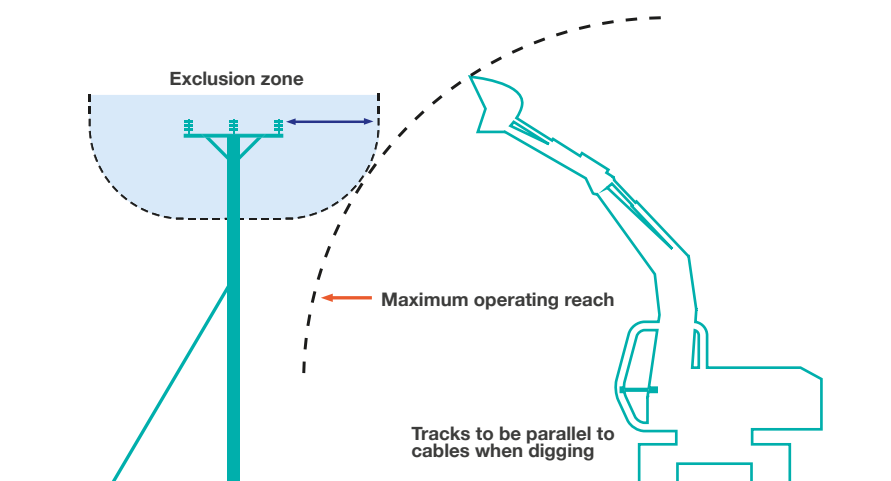
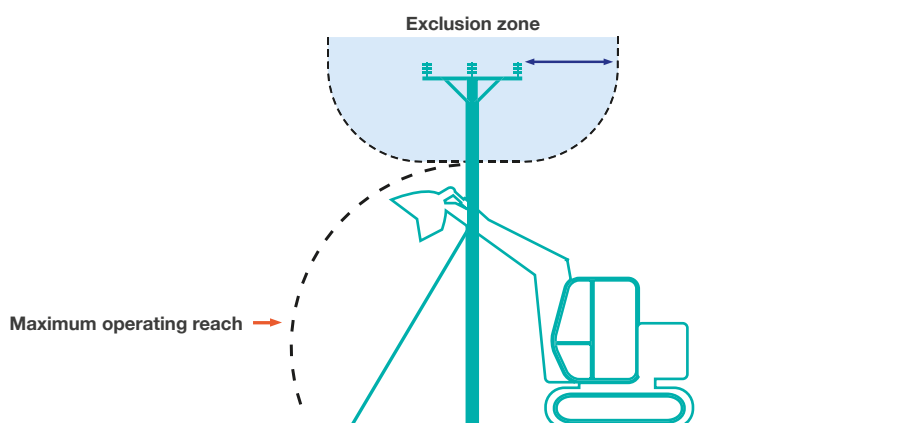
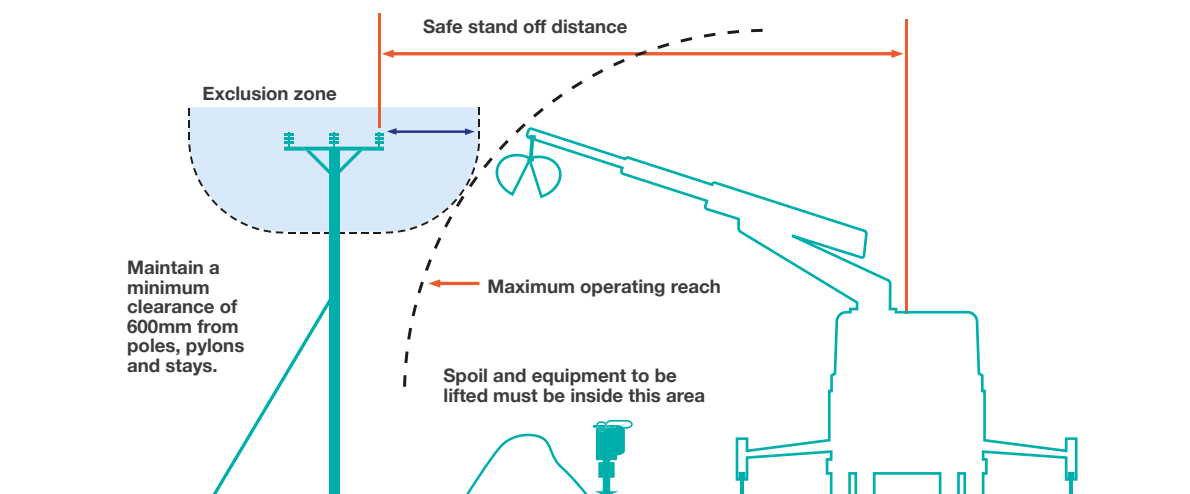
These restraints may be electrical or hydraulic systems fitted to the plant, or mechanical devices such as chains.

Please seek advice from the plant manufacturer for more information on choices available for your particular item of plant. If you are using a mechanical excavator to dig parallel to the line, it is good practice to position the excavator with the tracks or wheels parallel to the line, so as you move along the excavation the safe stand off distance is easily maintained.

Care must also be taken to avoid non mechanical equipment, (e.g. scaffold poles, ladders and long loads such as lengths of steel or timber) from entering the exclusion zone.

Always maintain at least 600mm clearance from your plant to any of our poles, stay wires or pylons. Any contact with these by your plant could cause the line to break and fall to the ground.





4 Emergency procedures

If contact is made with an overhead line, you must immediately clear the area and suspend all work within 50m of the damage because the line could still be live, or become live again.

The operator of a machine that is in contact with an overhead line should take the following steps:

If the machine is still operable:

- lower any raised parts that are controlled from the driving position and/or drive the vehicle clear of the line, as long as neither of these actions risk breaking the line or dragging it to the ground.

If the machine is not operable or cannot be driven clear of the line:

- stay in the cab
- contact your site manager or us immediately by radio or mobile phone or as soon as possible by any other method
- instruct everyone outside the vehicle not to approach it
- do not exit the cab until given confirmation by National Grid Electricity Distribution personnel that it is safe to do so.

If the machine is inoperable or cannot be driven free and there is risk of fire or other immediate hazard:

- jump clear of the vehicle, avoiding simultaneous contact with any part of the machine and the ground
- try to land with your feet as close together as possible
- where possible, continue to move away from the vehicle using “bunny hops” with your feet together until at least 15m from the vehicle
- instruct other people in the vicinity not to approach the vehicle
- do not return to the vehicle until given confirmation by National Grid Electricity Distribution personnel that it is safe to do so.

Whatever the circumstances please contact us on our emergency number immediately and tell us what has happened.

Please be ready to provide us with a contact telephone number and an accurate location or set of directions – this will help us in getting our staff to site quickly to minimise any danger and to reduce any disruption to your work.

**Our emergency number is:
105 or 0800 6783 105**

Please report any damage or contact no matter how minor they may seem to you at the time.

Whilst the damage may not cause a serious problem at the time of contact it could fail later, causing danger to our staff and members of the public, disruption to our customer's supplies, and – if we trace the damage back to you – a larger repair bill!

CALL 105



5 More information

Proximity Warning Systems (such as Wire Watcher – see wirewatcher.co.uk for information) may be fitted to your vehicle. Never turn these devices off or disable them in any way.

Take note of any warnings these proximity warning systems may provide but do not use the presence of such devices as a reason not to follow the advice provided in this leaflet.

For your information, we are legally obliged to report all contact with our system to the Department of Trade and Industry (DTI), and, if you are an employer, you may be obliged to report incidents involving your staff or contractors to the Health & Safety Executive (HSE). Even if no one is hurt, you could still find yourself being prosecuted for causing a dangerous occurrence.

6 Further reading

For advice related to signing and guarding at longer term work sites please also refer to National Grid Electricity Distribution booklet “Avoidance of Danger from Electricity Overhead Lines and Underground Cables”. More detailed information is also published in the following documents available from the HSE.

GS6 – Avoidance of Danger from Overhead Lines.

HS(G) 47 – Avoiding Danger from Underground Services.

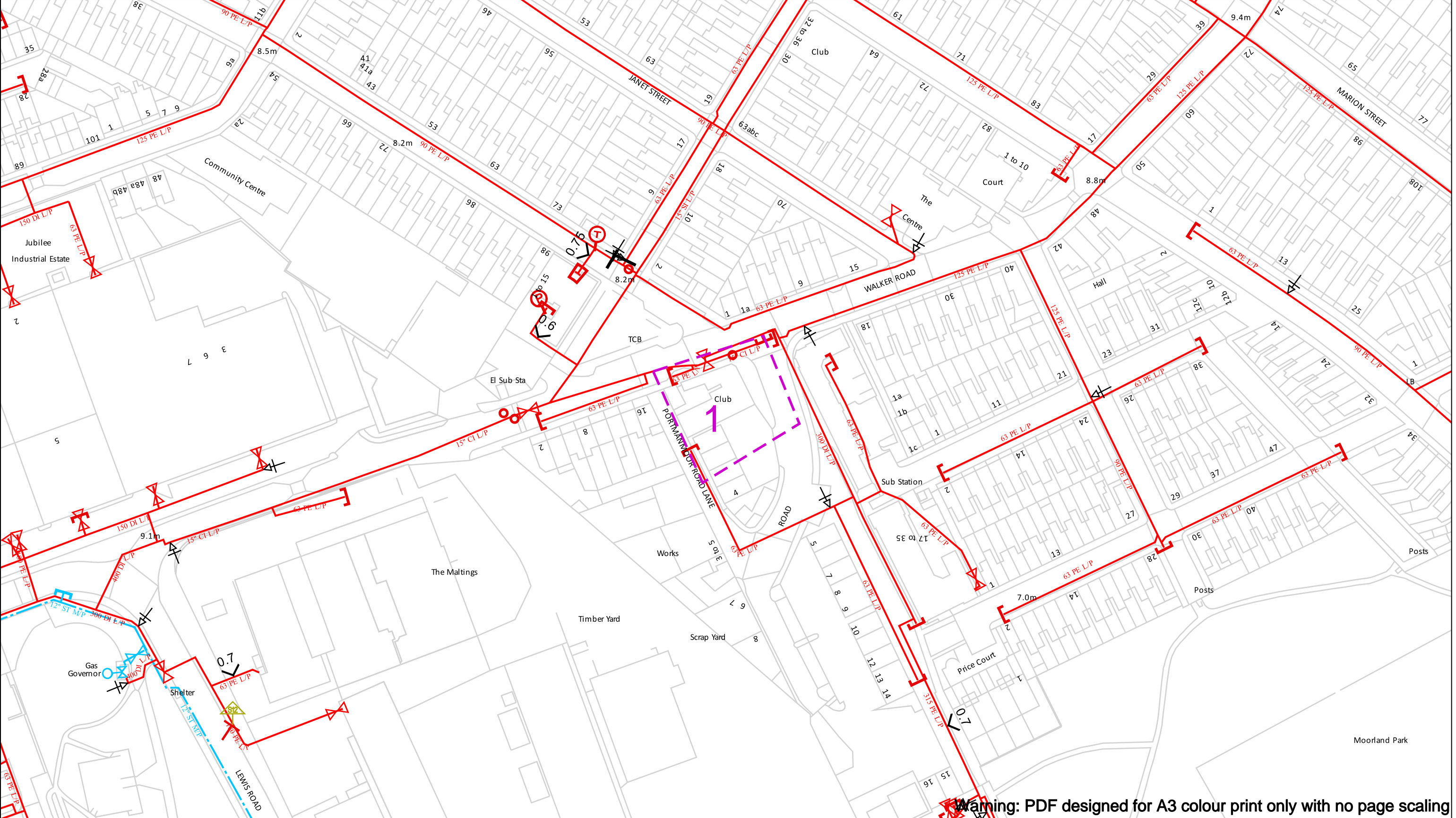
Along with Forestry Industry Safety Accord (FISA) publication **FISA 804 - Electricity at Work: Forestry.**



If you require more site-specific information relating to our equipment at your location please contact us on the relevant **general enquiries number:**

0800 096 3080

Finally... please, always remember that electricity overhead lines can be very dangerous – **the general rule is stay away and stay safe!**



Contact Us
Mapping Enquiries: 02920 278 912
General Enquiries: 0800 912 2999

Date Requested: 24/06/2024
Job Reference: 33834007
Site Location: 320128 176342

Requested by:
Mrs Frances Theresa Cooke
Your Scheme/Reference: The New Fleurs Club

Scale: 1:1250 (When plotted at A3)

IMPORTANT NOTICES

- This information is given as a guide only and its accuracy cannot be guaranteed
- The plan only shows those pipes owned by Wales & West Utilities (WWU) as its role as a licensed Gas Transporter
- Service pipes, valves, syphons, stub connections etc. may not be shown but their presence should be anticipated
- You must use safe digging practices in accordance with HS(G)47 to establish the actual position of mains, services and other apparatus before any mechanical excavation is used
- It is your responsibility to ensure this information is provided to all persons working near our plant
- If in doubt call the WWU dig team on 02920 278912

In case of an emergency call 0800 111 999

100m

Dig Sites	Area:	Line:
	Low Pressure (LP) 21mbar – 75mbar	
	Medium Pressure (MP) 350mbar – 2bar	
	Intermediate Pressure (IP) 2bar – 7bar	
	High Pressure (HP) >7bar	

	Line/Fire Valve
	Governor Station
	Change of Diameter
	End Cap
	Depth of cover

WALES & WEST UTILITIES

Dial before you dig

We need 10 days' notice

Smell gas?
Call the Gas Emergency Service on 0800 111 999.

Dial
Call 029 2027 8912 before you start work.

Investigate
Before you dig, make sure you know what's below.

Go ahead
Done your research? Now you can dig safely.

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**Company Address**

Wales and West Utilities Ltd,
Wales and West House,
Spooner Close, Celtic,
Springs, Coedkernew,
Newport, NP10 8FZ

Our Ref: 33834007 The New Fleurs Club

Monday, 24 June 2024

Frances Theresa Cooke
Cardiff gate business park Copse Walk
Cardiff Gate Business Park
CRF
CF23 8XH

Dear Frances Theresa Cooke

Thank you for contacting us regarding Wales & West Utilities equipment at the above site.

I enclose an extract from our mains records of the area covered by your proposals together with a comprehensive list of General Conditions for your guidance. This information is given as a general guide and its accuracy cannot be guaranteed. Service pipes, valves, syphons, stub connections, etc., are not shown but their presence should be anticipated.

No liability of any kind whatsoever is accepted by Wales and West Utilities (WWU), its agents or servants for any error or omission. Please note that all WWU equipment on site should be assumed to be LIVE until proven otherwise.

Safe digging practices, in accordance with HS(G)47, Avoiding Danger from underground services must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. Safe working procedures should be defined and practiced.

WWU reserves its position completely to enforce the terms of any existing easement against the landowner, even if this results in any planning permission granted not being able to be fully implemented.

You must not build over any of our plant or enclose our apparatus.

Wales & West Utilities have no planning objections to these proposals, although it should be noted that Wales & West's apparatus is held pursuant to easements and it has other private law rights in relation to the use of the land in the vicinity of its apparatus. Wales & West's private law land rights are not material planning considerations and therefore no comment is made in relation to those rights and they have no impact on whether or not planning permission should be granted, or whether, if permission is granted, it can lawfully be implemented. It should also be noted that Wales & West's apparatus may be at risk during construction works and should the planning application be approved, then we require the promoter of these works to contact us directly to discuss our requirements in detail. Should diversion works be required these will be fully chargeable.

Where diversions to WWU apparatus are needed to allow change to occur on site, the cost of these alterations may be charged to the persons responsible for the works.

If you have requested a new connection the WWU connections team will where necessary prepare detailed proposals and provide a quotation for any necessary alterations and/or development of our equipment on the site.

If you require advice in connection with your proposals please contact the relevant number below.

Yours sincerely,

**Company Address**

Wales and West Utilities Ltd,
Wales and West House,
Spooner Close, Celtic,
Springs, Coedkernew,
Newport, NP10 8FZ

WWU Dig Team

Gas Emergency Number:

In an emergency call 0800 111 999, 24 hours a day.

Mapping Enquiries:

If you have an enquiry relating to this letter or the attached map plan, please contact us using the following information:

Telephone 02920 278912
Email dig@wwutilities.co.uk

General Enquiries:

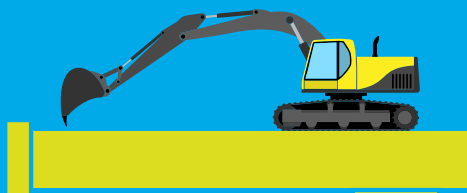
If you have a general enquiry, please call us on the following number

All areas 0800 912 29 99

LinesearchbeforeUdig:

If you have an enquiry relating to the use of the LinesearchbeforeUdig website please contact LinesearchbeforeUdig using the following information:

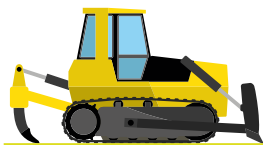
Telephone 0845 437 7365
Email enquiries@linesearchbeforeudig.co.uk
Website www.linesearchbeforeudig.co.uk



Every day, underground gas pipes get damaged by people digging without knowing what's below. This can be catastrophic. It might cause serious injury to you and others around you. The costs of repair, fines and fees can be huge. Your project will be delayed and your reputation damaged.

We have designed this leaflet to help you dig safely. And the first thing to do – long before you start work – is call us.

What's the number?
029 2027 8912



CARD POSITION (DO NOT PRINT)

We're here to
help



Dial
before
you dig

We need
10 days'
notice



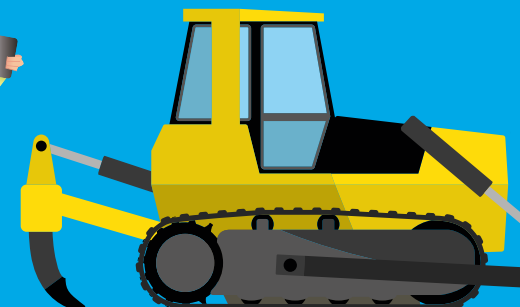
Need help or advice?

Call our **Plant Protection** team on
029 2027 8912
or email **dig@wwutilities.co.uk**



Smell gas?

Call the **Gas Emergency Service** on
0800 111 999.



dig@wwutilities.co.uk



029 2027 8912



www.wwutilities.co.uk



facebook.com/wwutilities



@WWUtilities



Dial
Investigate
Go ahead

**YOUR GAS EMERGENCY
AND PIPELINE SERVICE**



**WALES & WEST
UTILITIES**

Can you DIG it?

We bring the gas to homes and businesses across Wales and the south west of England. We invest money, time and effort every year to make sure our pipelines are protected – but the biggest danger to our network is you.



D is for Dial

Digging can be dangerous. Hit a gas pipe and you might cause a gas leak, a fire or explosion.

So phone us first on **029 2027 8912** or email **dig@wwwutilities.co.uk**

- You can find out where our pipes are.
- You need to give us 10 working days' notice before you start working.



I is for Investigate

It's the only way to stay safe

- Before you start work, you must get a copy of our up-to-date gas plans and General Conditions and keep them with you on site.
- Use our online mapping service to find the mains pipes under your land.
- Working near a medium-, or intermediate- or high-pressure gas pipe? You might need a site visit – call us so we can arrange it.
- Plan ahead – we need at least 10 days' notice for a site visit.
- You'll also need our publication 'SSW22 Safe working in the vicinity of high-pressure pipelines and associated installations'.
- Remember, you can't work on a Wales & West Utilities wayleave or easement (land which we have rights over to maintain our gas network) without written permission.
- And you can't work near or move heavy equipment over any gas pipeline until all our conditions have been met and we agree your method of working.
- Watch the video on our website to find out more.



G is for Go ahead

- Make sure you have our up-to-date gas plans on site.
- Need extra advice? Call our Plant Protection team on **029 2027 8912** or email **dig@wwwutilities.co.uk**
- Use cable- and pipe-locating devices.
- Use safe digging practices, taking every precaution to avoid damaging gas pipes, damaging yourself and damaging your bank balance. You will be billed for any costs if something goes wrong.
- If in doubt, phone us again. We're happy to help.

We need
10 days'
notice



Smell gas?

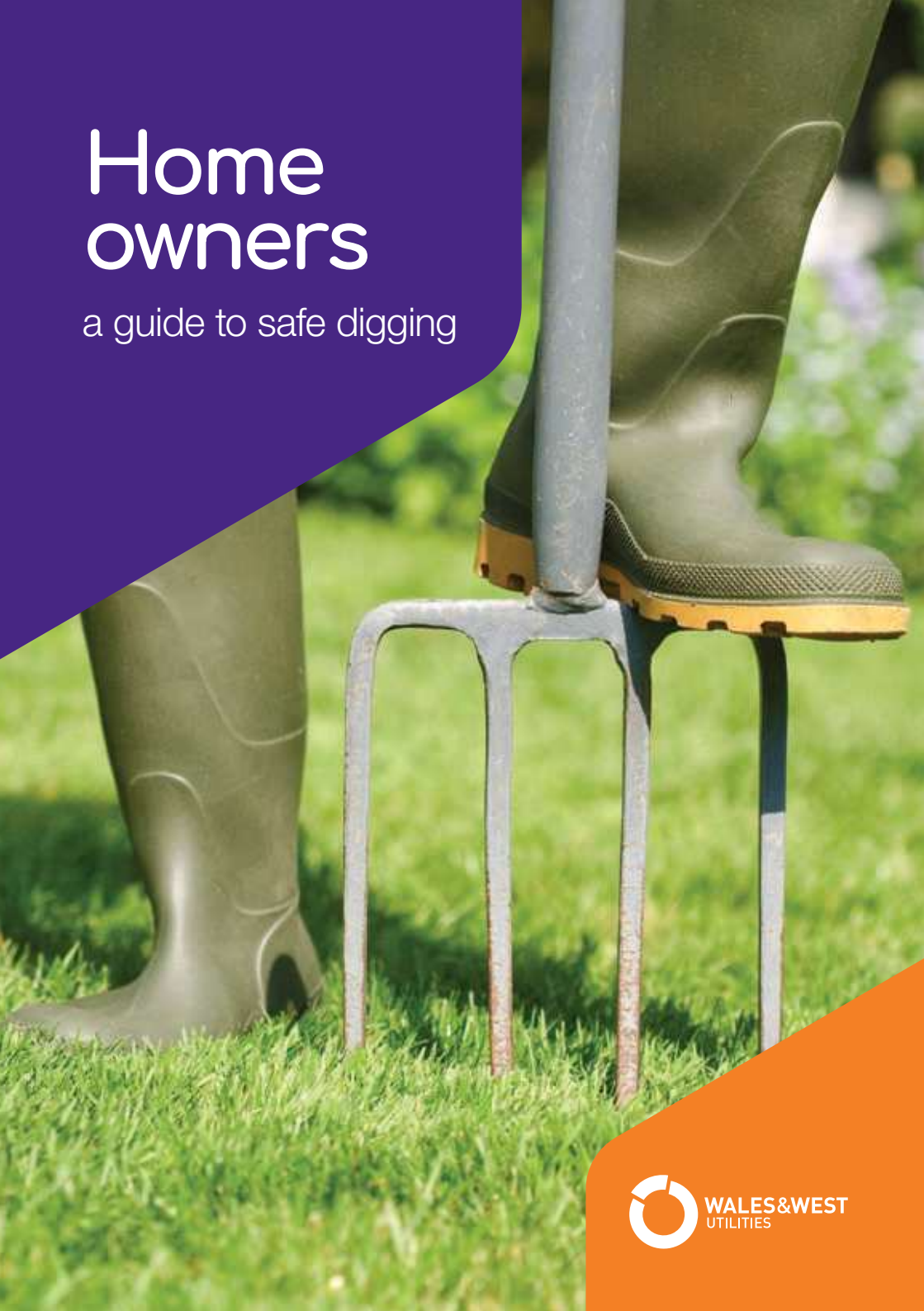
Our Gas Emergency Service is on call 24 hours a day, seven days a week, 365 days a year.

If you cause a gas leak, or think the network might be leaking, call the Gas Emergency Service immediately on **0800 111 999**.

- Get everyone away from the leak.
- Ask everyone in nearby buildings to leave until we're sure it's safe.
- Put out all naked flames and other sources of ignition and make sure no one smokes within 15 metres of the leak.
- Don't try to fix the leak by filling the hole, as gas may enter buildings.
- Don't try to operate any valves.
- Don't let anyone go near the leak.
- Help our engineers, the police or fire services if they ask.

Home owners

a guide to safe digging



WALES&WEST
UTILITIES

Before starting works

Check you have up to date gas plans on site - they should be printed in colour and no older than 28 days from their issue date.

Any plans supplied or marked up by Wales & West Utilities will show the approximate location of our apparatus. The information is provided as a general guide only, its accuracy cannot be guaranteed and is given without obligation or warranty.



Individual gas pipes to houses are not shown but their presence should be anticipated. They usually take the shortest route to the larger pipe providing the supply. Look for any visual signs of gas presence, like a meter box or above ground entry point.

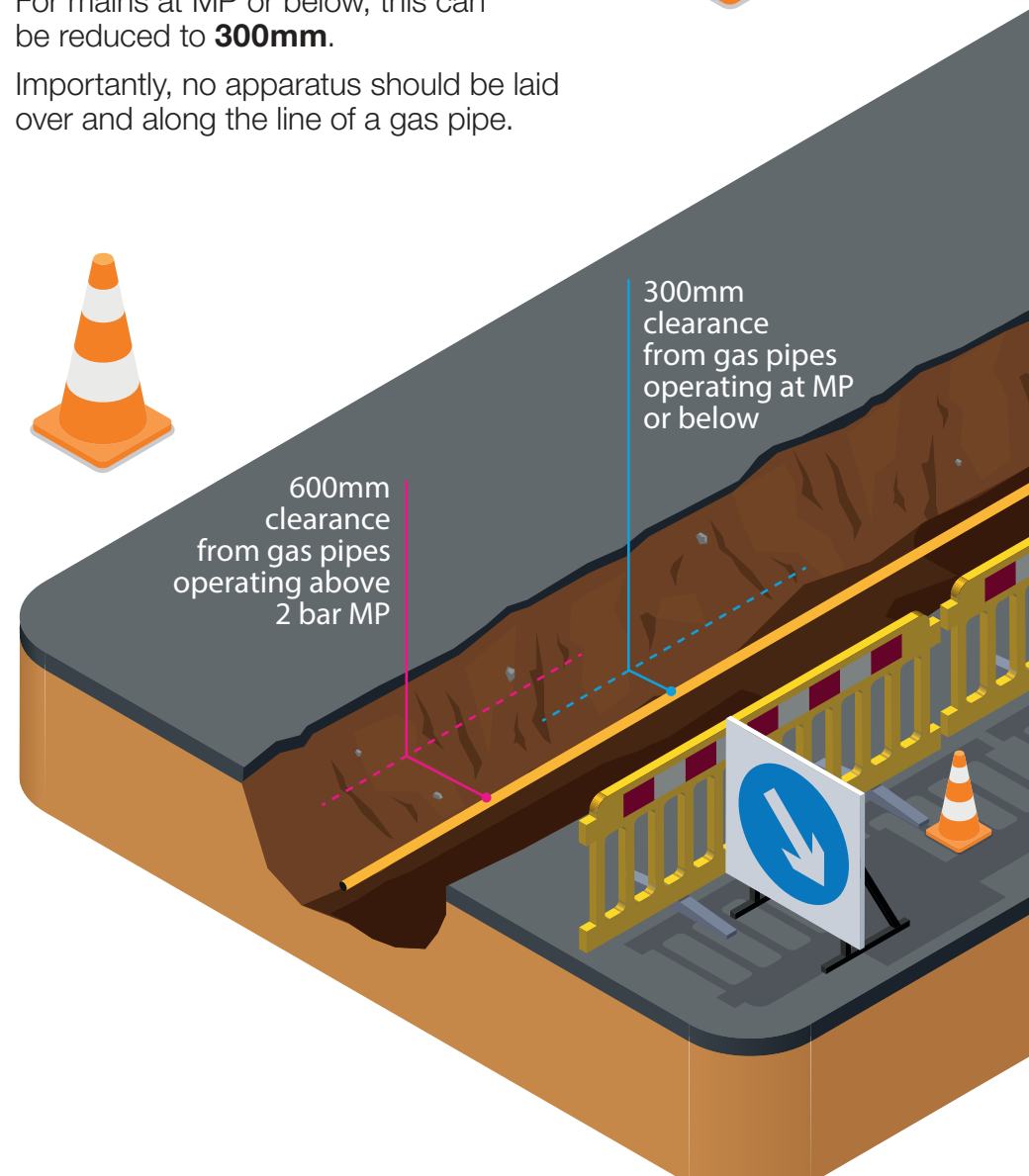
Any damage to our apparatus near your works could have serious consequences. In view of this and for safety, there should be a site meeting with our representatives and any other interested parties before you do any work near a medium, intermediate or high-pressure main.

The site meeting should cover the suggested works programme and pipeline safety. It must be held well before operations start and at least 10 days' notice is required before carrying out any work.

Clearances

There should be a minimum **600mm** clearance between new apparatus being installed and a main operating above 2 bar medium pressure (MP), whether the apparatus is parallel to or crossing the pipe. For mains at MP or below, this can be reduced to **300mm**.

Importantly, no apparatus should be laid over and along the line of a gas pipe.



Building proximities

There are minimum proximity distances for buildings from our mains depending on their operating pressure and pipe material. Contact us to confirm these before starting building works.

For high pressure pipelines, you must get in touch with the Health and Safety Executive and local authority planning team for guidance on their Land Use Planning Zones as these may be in addition to our proximity distances.



Permanent or temporary buildings must not be constructed over our pipes or within the minimum building proximities. Where there is an easement – a legal agreement for our mains to be on private land – there may be further restrictions to working near our pipes.

Protection

Backfill material used near our apparatus must be soft fill or sand containing no stones, bricks or lumps of concrete etc, placed to a 150mm minimum around the pipe and be well compacted by hand.



Demolition

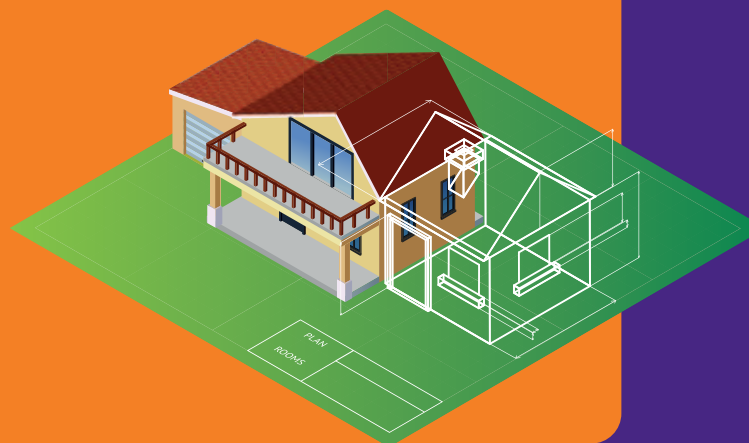
Live gas services must be disconnected before demolishing a property. Contact us to arrange a check for any live gas services.

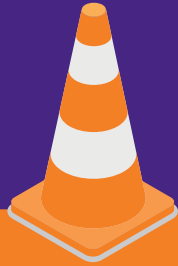


Home improvements

If you are planning any home improvements, such as an extension or conservatory, fencing, decking, landscaping or even installing a new pond, remember your gas supply could run below where you are working. Before you start, make sure you have a copy of our plans and have visited the Dial Before You DIG section on our website for safety advice.

Be careful when considering planting trees. Contact us before any tree planting above or near our apparatus as roots can potentially damage pipes and restrict future maintenance.





Site responsibilities

All repair costs incurred by us for direct or consequential damage to our pipelines will be chargeable. We reserve the right to divert any affected apparatus or specify suitable protection for it if proved necessary during site works – this cost will also be chargeable.

These guidelines only apply to our apparatus and pipes. If there are other gas transporters in the area, make sure you contact them and comply with their requirements.

Leakage from gas pipes

In the event of a leak, follow the instructions below – **DO NOT** attempt to seal the leak. If in doubt, **contact us**.

If damage or leakage is caused, or a gas escape is smelt or suspected, take action at once:

- Evacuate everyone from the immediate vicinity.
- Call the 24hr Gas Emergency Service on **0800 111 999**.
- Prevent any approach by the public, prohibit smoking and extinguish all naked flames or other ignition sources for at least **15m from the leakage**, and do not operate any electrical switches.
- Assist gas personnel, police and/or fire services, as needed.



For more information...

call our Plant Protection team on **02920 278912**
or **dig@wwutilities.co.uk**. You can also visit
the Dial Before You DIG section on our website
www.wwutilities.co.uk

You can find more guidance in Avoiding Danger
from Underground Services, document HSG47
on the Health and Safety Executive website.



wwutilities.co.uk



@WWUtilities



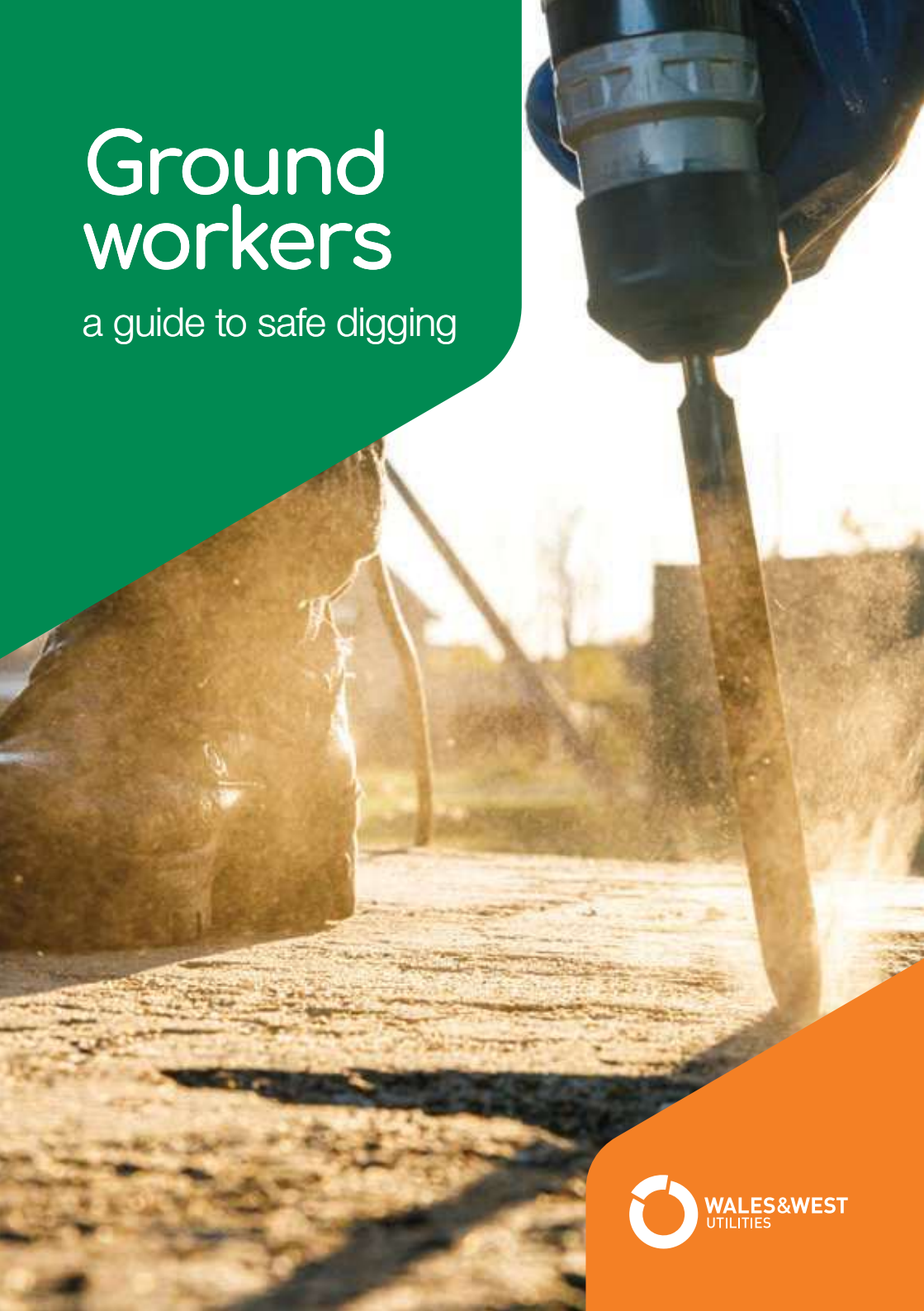
wwutilities



@WWUtilities

Ground workers

a guide to safe digging



WALES&WEST
UTILITIES

Gas plans

You need to obtain gas plans before any proposed excavations.



Any plans supplied or marked up by Wales & West Utilities will show the approximate location of our apparatus. The information is provided as a general guide only, its accuracy cannot be guaranteed and is given without obligation or warranty.

Service pipes are not shown but their presence should be anticipated. No liability whatsoever is accepted by us, our agents or servants for any error, omission, discrepancy or deviation.

Plans on site should be current, printed in colour and no older than 28 days from their issue date.



•Starting works

The following work methods will **not** normally be permitted within the distance limits shown (relative to the established pipe position). Any variances must have our consent before work starts:

- mechanical excavation 3m (1m for low-pressure mains)
- hydraulic testing 8m
- piling/pile removing/boring 15m
- welding or other hot works 15m
- directional drill operations 15m
- explosives 250m

You must consult us before doing any excavations within 10m of any above gas installations or pipes.

No excavations can start within 50m of a high-pressure pipeline unless it has been located by tracing and its precise route identified by us.

You must comply with all conditions specified by us before starting any work near – or moving heavy plant or equipment over – any pipeline or apparatus.

Any damage to our apparatus near your works could have serious consequences. In view of this and for safety, there should be a site meeting with our representatives and any other interested parties before you do any work near a medium, intermediate or high-pressure main.

The site meeting should cover the suggested works programme and pipeline safety. It must be held well before operations start and at least 10 days' notice is required before carrying out any work.

You can find more guidance in Avoiding Danger from Underground Services, document HSG47 on the Health and Safety Executive website.

Building proximities

There are minimum proximity distances for buildings from our mains depending on their operating pressure and pipe material. Contact us to confirm these before starting building works.

For high pressure pipelines, you must contact the Health and Safety Executive and local authority planning team for guidance on their Land Use Planning Zones as these may be in addition to our proximity distances.

Permanent or temporary buildings must not be constructed over our pipes or within the minimum building proximities. Where there is an easement – a legal agreement for our mains to be on private land – there may be further restrictions to working near our pipes.



Protection

Backfill material used near our apparatus must be soft fill or sand containing no stones, bricks or lumps of concrete etc, placed to a 150mm minimum around the mains and be well compacted by hand.

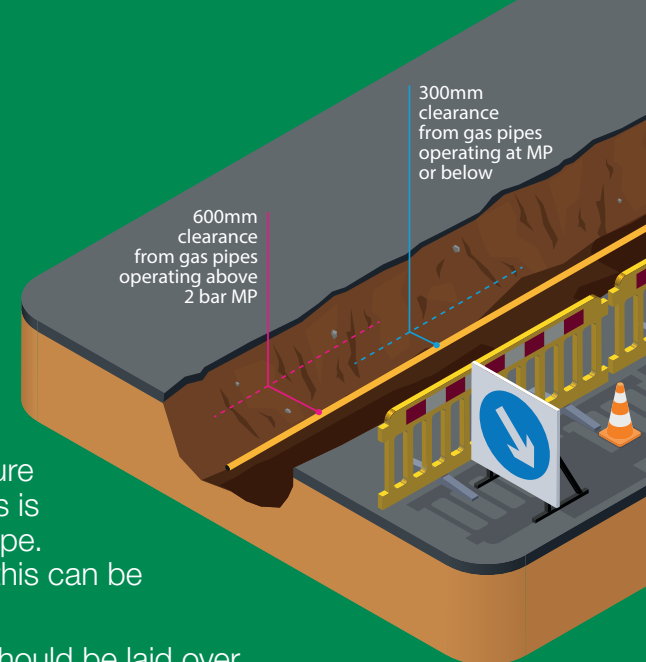
Damage to coatings

When a gas pipe is coated with special wrapping and is damaged, even to a minor extent, you must notify us so repairs can be made, free of charge, to prevent corrosion and leakage.

Pipeline proximity

There should be a minimum **600mm** clearance between new apparatus being installed and a main operating above 2 bar medium pressure (MP), whether the apparatus is parallel to or crossing the pipe. For mains at MP or below, this can be reduced to **300mm**.

Importantly, no apparatus should be laid over and along the line of a gas pipe.



Cathodic protection

If you are installing cathodically-protected apparatus, we will need to do interaction tests to determine if our system is affected. The cost of any mutually agreed remedial action will be charged to the authority installing the new apparatus. If any bond wires or test leads are damaged or found in poor condition, you must notify us before backfilling so a repair can be made.

Deep excavations

Any deep excavations (1.5m or more) must be done by following the Model Consultative Procedure for Pipeline Construction involving Deep Excavations.

As this may need the diversion of our apparatus before your works start, you must contact us with detailed plans and cross-sections so we can determine if our pipes will be affected.

Renewable energy installations

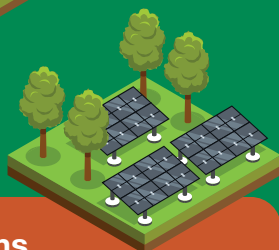
Wind turbines

You must tell us about any planned wind turbine development near an above 2 bar gas main to ensure it does not impact the pipeline's safe operation. Industry guidance states a wind turbine must be sited no closer than 1.5 times the proposed height of its mast away from the nearest edge of the pipeline.



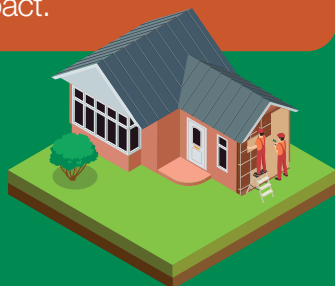
Solar farms

If a solar farm is being considered near our pipelines, you must contact us.



External wall insulation

You must also contact us about any external wall insulation scheme near our apparatus to ensure there is no impact.



Demolition

Live gas services must be disconnected before demolishing a property. Contact us to arrange a check for any live gas services.

Tree planting

We can provide information about tree-planting and you must contact us before starting any planting above or near our apparatus.

Leakage from gas mains or services

In the event of a leak, follow the instructions below – **DO NOT** attempt to seal the leak. If in doubt, **contact us**.

If damage or leakage is caused, or a gas escape is smelt or suspected, take action at once:

- Evacuate everyone from the immediate vicinity.
- Call the 24hr Gas Emergency Service on **0800 111 999**.
- Prevent any approach by the public, prohibit smoking and extinguish all naked flames or other ignition sources for at least **15m from the leakage**, and do not operate any electrical switches.
- Assist gas personnel, police and/or fire services, as needed.



Site responsibilities

All repair costs incurred by us for direct or consequential damage to our pipelines will be chargeable. We reserve the right to divert any affected apparatus or specify suitable protection for it if proved necessary during site works – this cost will also be chargeable.

These guidelines only apply to our apparatus and pipes. If there are other gas transporters in the area, make sure you contact them and comply with their requirements.

Need help locating our apparatus?

Contact our Plant Protection team on
02920 278912 or **dig@wwutilities.co.uk**.



wwutilities.co.uk



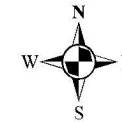
@WWUtilities



wwutilities



@WWUtilities



Scale: 1: 1498



LEGEND

Clean Water

- Sluice Val
- Air Val, SINGLE
- Tap
- Pressure Reducing Valve
- Meter
- BULK Meter
- FH
- Cap
- Existing Main
- NON COMPANY

Sewerage External

- Foul
- Surface Water
- Combined
- Rising Main
- Private
- Treatment Works
- Pumping Station
- Special Purpose
- Unknown End
- Change, Combined Overflow
- Outfall, FOUL
- Lamp Hole, Foul
- Private Sewer Transfer
- Lateral Drain
- Inspection Chamber

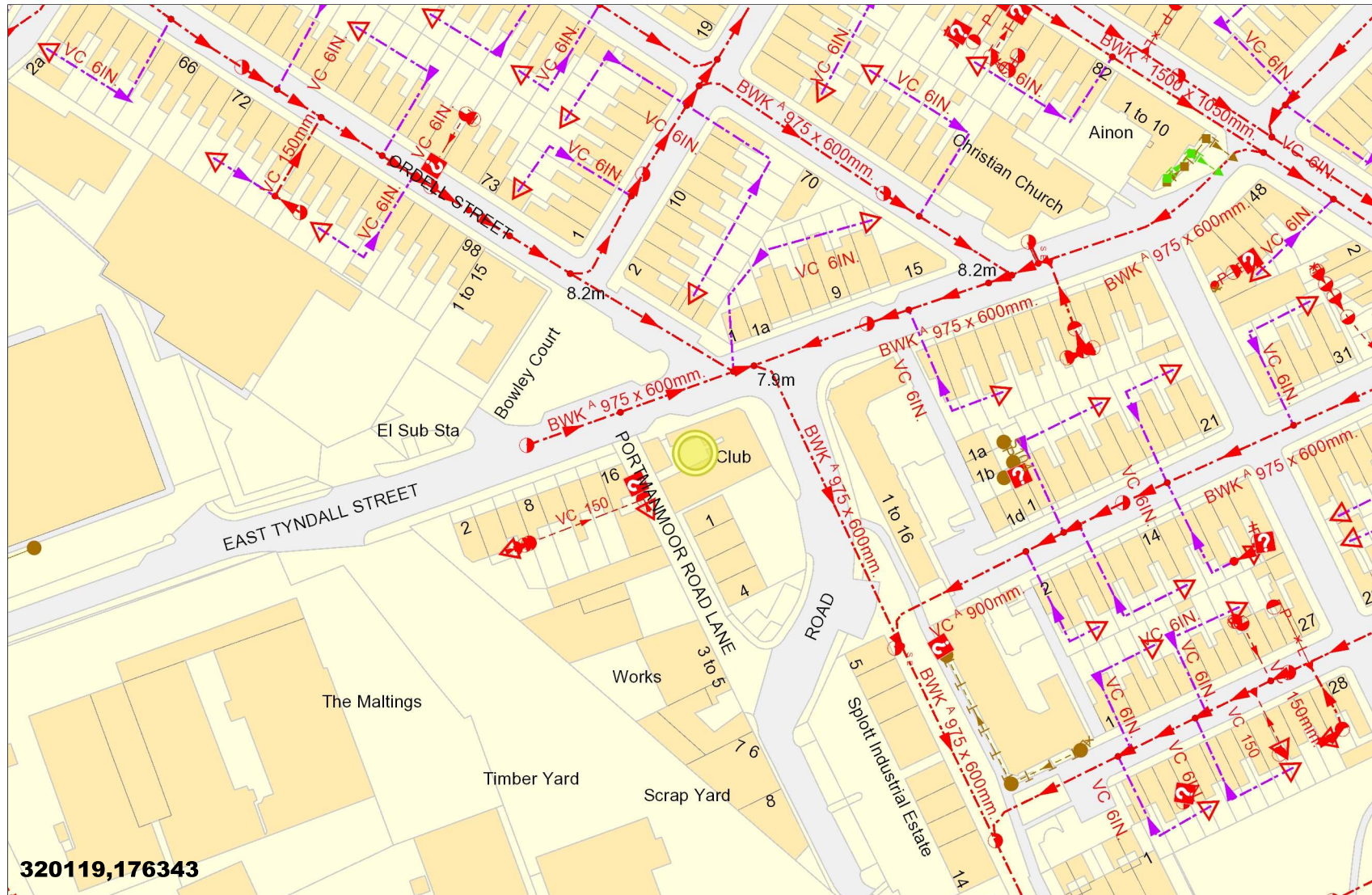
320119,176343

Dŵr Cymru Cyfyngedig ('the Company') gives this information as to the position of its underground apparatus by way of general guidance only and on the strict understanding that it is based on the best information available and no warranty as to its correctness is relied upon. In the event of excavations or other works made in the vicinity of the company's apparatus and any onus of locating the apparatus before carrying out any excavations rests entirely on you. The information which is supplied hereby the company, is done so in accordance with statutory requirements of sections 198 and 199 of the water industry Act 1991 based upon the best information available and in particular, but without prejudice to the generality of the foregoing, it should be noted that the records that are available to the Company may not disclose the existence of a drain sewer or disposal main laid before 1 September 1989, or if they do, the particulars thereof including their position underground may not be accurate. It must be understood that the furnishing of this information is entirely without prejudice to the provision of the New Roads and Street Works Act 1991 and the company's right to be compensated for any damage to its apparatus.

**EXACT LOCATION OF
ALL APPARATUS TO
BE DETERMINED ON
SITE**

Reproduced from the Ordnance Survey's maps with the permission of the Controller of Her Majesty's Stationary Office. Crown Copyright. Licence No: WU298565.

Whilst every reasonable effort has been taken to correctly record the pipe material of DCWW assets, there is a possibility that in some cases pipe material (other than Asbestos Cement or Pitch Fibre) may be found to be Asbestos Cement (AC) or Pitch Fibre (PF). It is therefore advisable that the possible presence of AC or PF pipes be anticipated and considered as part of any risk assessment prior to excavation.



320119,176343

Dŵr Cymru Cyfyngedig ('the Company') gives this information as to the position of its underground apparatus by way of general guidance only and on the strict understanding that it is based on the best information available and no warranty as to its correctness is relied upon. In the event of excavations or other works made in the vicinity of the company's apparatus and any onus of locating the apparatus before carrying out any excavations rests entirely on you. The information which is supplied hereby by the company, is done so in accordance with statutory requirements of sections 198 and 199 of the water industry Act 1991 based upon the best information available and in particular, but without prejudice to the generality of the foregoing, it should be noted that the records that are available to the Company may not disclose the existence of a drain sewer or disposal main laid before 1 September 1989, or if they do, the particulars thereof including their position underground may not be accurate. It must be understood that the furnishing of this information is entirely without prejudice to the provision of the New Roads and Street Works Act 1991 and the company's right to be compensated for any damage to its apparatus.

**EXACT LOCATION OF
ALL APPARATUS TO
BE DETERMINED ON
SITE**

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Whilst every reasonable effort has been taken to correctly record the pipe material of DCWW assets, there is a possibility that in some cases pipe material (other than Asbestos Cement or Pitch Fibre) may be found to be Asbestos Cement (AC) or Pitch Fibre (PF). It is therefore advisable that the possible presence of AC or PF pipes be anticipated and considered as part of any risk assessment prior to excavation.

Maps on Demand Plant Information Reply



IMPORTANT WARNING

Information regarding the location of BT apparatus is given for your assistance and is intended for general guidance only. No guarantee is given of its accuracy. It should not be relied upon in the event of excavations or other works being made near to BT apparatus which may exist at various depths and may deviate from the marked route.

 **openreach**

CLICK BEFORE YOU DIG

FOR PROFESSIONAL FREE ON SITE ASSISTANCE PRIOR TO COMMENCEMENT OF EXCAVATION WORKS INCLUDING LOCATE AND MARKING SERVICE

email nnhc@openreach.co.uk



























ADVANCE NOTICE REQUIRED
(Office hours: Monday - Friday 08.00 to 17.00)
www.openreach.co.uk/cbyd

Accidents happen

If you do damage any Openreach equipment please let us know by calling 0800 023 2023 (opt 1 + opt 1) and we can get it fixed ASAP

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KEY TO BT SYMBOLS

	Planned	Live	Change Of State	+	Hatchings	
PCP			Split Coupling		Built	
Pole			Duct Tee		Planned	
Box			Building		Inferred	
Manhole			Kiosk		Duct	
Cabinet			Other proposed plant is shown using dashed lines. BT Symbols not listed above may be disregarded. Existing BT Plant may not be recorded. Information valid at time of preparation. Maps are only valid for 90 days after the date of publication.			
	Pending Add	In Place	Pending Remove	Not In Use		
Power Cable						
Power Duct				N/A		

BT Ref : NOZ105900

Map Reference : (centre) ST2011976343

Easting/Northing : (centre) 320119,176343

Scale : 1:250

Issued : 24/06/2024 10:59:39

WARNING: IF PLANNED WORKS FALL INSIDE HATCHED AREA IT IS ESSENTIAL BEFORE PROCEEDING THAT YOU CONTACT THE NATIONAL NOTICE HANDLING CENTRE. PLEASE SEND E-MAIL TO: nnhc@openreach.co.uk

Enquirer

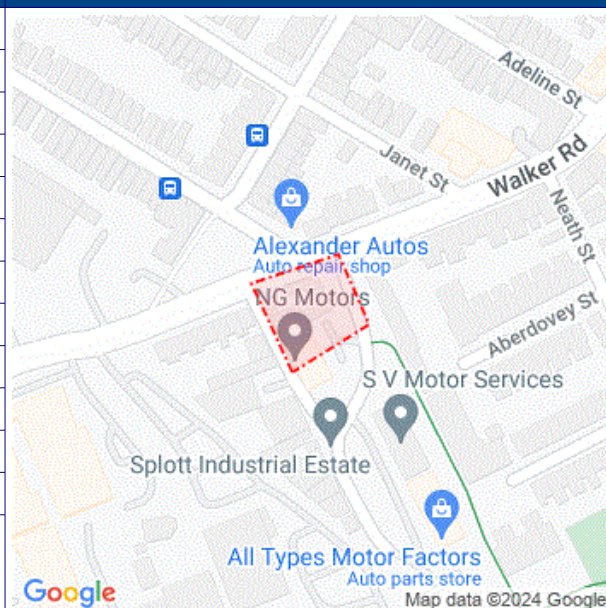
Name	Mrs Frances Theresa Cooke	Phone	02920 893801
Company	sms energy services	Mobile	Not Supplied
Address	Cardiff gate business park Copse Walk Cardiff Gate Business Park CRF CF23 8XH		
Email	Frances.cooke@sms-plc.com		

Enquiry Details

Enquiry type	Initial Enquiry
Work category	Development Projects
Work type	Commercial/industrial
Work type buffer*	75 metres
Start date	25/06/2024
End date	25/06/2024
Scheme/Reference	The New Fleurs Club
Search location	XY= 320119, 176343
Confirmed location	-03 51
Site size	1507 metres square
Site Contact Name	Not Supplied
Site Phone No.	Not Supplied
Description of Works	

* The WORK TYPE BUFFER is a distance added to your search area based on the Work type you have chosen.

Site Map



Please note that the above map only displays the location of the proposed work site and will not display any of the Members' pipes and cables. It is imperative that this area accurately reflects the proposed work site.

Affected LSBUD members

(LSBUD Members who have assets registered on LSBUD within the vicinity of your search area.)

Do not proceed until all Members listed below have confirmed that your works can continue.

Asset Owner	Phone/Email	Emergency Only	Status
National Grid Electricity Distribution	08000963080	08006783105	Await response
Wales and West Utilities	02920278912	0800111999	Await response

Status explanation

Await Response means that the asset owner will contact you. This is typically by sending the plan response but they may ask for further information before being able to do so, particularly if any payments or authorisations are required.

Email Additional Info means that the asset owner needs further information about your works to assess your enquiry before providing a response. Please provide any details you have available including plans, method statements etc. if available.

Important notices

It is very important that you correctly understand what the service does and the procedures in order for you to work safely. Please refer to the LSBUD Support Page (www.lsbud.co.uk/lineasearchbeforeudig-support) for further guidance.

This information includes how to provide additional information to the LSBUD Members who request it to provide a response to your enquiry.

Validity and search criteria. The results of this enquiry are based on the confirmed information you entered and are valid only as at the date and time of the enquiry. It is your responsibility to ensure that the Enquiry Details are correct, and LineasearchbeforeUdig (LSBUD) accepts no responsibility for any errors or omissions in the Enquiry Details or any consequences thereof. LSBUD Members update their asset information on a regular basis so you are advised to consider this when undertaking any works. It is your responsibility to choose the period of time after which you need to resubmit any enquiry but the maximum time (after which your enquiry will no longer be dealt with by the LSBUD Helpdesk and LSBUD Members) is 28 days. If any details of the enquiry change, particularly including, but not limited to, the location of the work, then a further enquiry must be made.

Terms and Conditions. Please note that this enquiry is subject always to our standard terms and conditions available at www.lsbud.co.uk ("Terms of Use") and the disclaimer at the end of this document. Please note that in the event of any conflict or ambiguity between the terms of this Enquiry Confirmation and the Terms of Use, the Terms of Use shall take precedence.

List of not affected LSBUD members (LSBUD Members who do not have assets registered on the LSBUD service within the vicinity of your search area.)

Angus Energy	AWE Pipeline	B & D Energy Limited
Balfour Beatty Investments Limited	BOC Limited (A Member of the Linde Group)	Box Broadband
BP Exploration Operating Company Limited	BPA	Cadent Gas
Cambridge Water	Cambridgeshire County Council Climate Change and Energy Services	CATS Pipeline c/o Wood Group PSN
Cemex	Centrica Storage Ltd	CNG Services Ltd
Concept Solutions People Ltd	ConocoPhillips (UK) Teesside Operator Ltd	D.S.Smith
Diamond Transmission Corporation	DIO (MOD Live Pipelines)	Drax Power Limited
E.ON UK CHP Limited	EDF Energy Renewables Ltd	EirGrid
Eleclink Limited	Electricity North West Limited	Energy Assets Networks
ENI & Himor c/o Penspen Ltd	EnQuest NNS Limited	EP Langage Limited
ESB CCGT Power station (Carrington Gas Pipeline)	ESP Utilities Group	ESSAR
Esso Petroleum Company Limited	euNetworks Fiber UK Ltd	EXA Infrastructure
Exolum Pipeline System	Fulcrum Electricity Assets Limited	Fulcrum Pipelines Limited
Gamma	Gas Networks Ireland (UK)	Gateshead Energy Company
Gigaclear Ltd	Harbour Energy	Heathrow Airport LTD
Humbly Grove Energy	IGas Energy	INEOS FPS Pipelines
INEOS Manufacturing (Scotland and TSEP)	INOVYN ChlorVinyls Limited	INOVYN Enterprises Limited
Intergen (Coryton Energy or Spalding Energy)	Jurassic Fibre Ltd	Kensa Utilities
Last Mile	Mainline Pipelines Limited	Manchester Jetline Limited
Manx Cable Company	Marchwood Power Ltd (Gas Pipeline)	Melbourn Solar Limited
MUA Group Limited	National Gas Transmission	National Grid Electricity Transmission
National Grid Ventures	Neos Networks	Northern Gas Networks Limited
Northumbrian Water Group	NPower CHP Pipelines	NTT Global Data Centers EMEA UK Ltd
NYnet Ltd	Ogi	Oikos Storage Limited
Ørsted	Palm Paper Ltd	Perenco UK Limited (Purbeck Southampton Pipeline)
Petroineos	Phillips 66	Portsmouth Water
Premier Transmission Ltd (SNIP)	Redundant Pipelines - LPDA	RWE - Great Yarmouth Pipeline (Bacton to Great Yarmouth Power Station)
RWEnpower (Little Barford and South Haven)	SABIC UK Petrochemicals	SAS Utility Services Ltd
Scottish and Southern Electricity Networks	Scottish Power Generation	Seabank Power Ltd
SES Water	SGN	Shell
Shell NOP	South Staffs Water	SP Energy Networks
Spring Fibre Limited	Squire Energy Networks	SSE Generation Ltd

SSE Transmission	SSE Utility Solutions Limited	Storengy
Tata Communications (c/o JSM Construction Ltd)	TfL – London Underground HV Cables (Road Side Cables)	toob Limited
Total Colnbrook Pipelines	Total Finaline Pipelines	Transmission Capital
Trojan Energy Limited	UK Power Networks	Uniper UK Ltd
University of Cambridge Granta Backbone Network	Vattenfall	Veolia ES SELCHP Limited
Veolia ES Sheffield Ltd	Voneus Limited	VPI Power Limited
Welsh Power	West of Duddon Sands Transmission Ltd	West Sussex OpenNetwork (Cooperative National Infrastructure)
Westminster City Council	Zayo Group UK Ltd c/o JSM Group Ltd	

Non-LSBUD members (Asset owners not registered on LSBUD)

(The following Non-LSBUD Members may have assets in your search area. It is YOUR RESPONSIBILITY to contact them before proceeding.

Please be aware this list is not exhaustive and it is your responsibility to identify and contact all asset owners within your search area.)





Asset Owner	Preferred contact method	Phone	Status
BT	https://www.swns.bt.com/pls/mbe/welcome.home	08000232023	Not Notified
CityFibre	asset.team@cityfibre.com	033 3150 7282	Not Notified
Colt	plantenquiries@catelecomuk.com	01227768427	Not Notified
Dwr Cymru Welsh Water	https://contact.dwrcymru.com/en	0800 917 2652	Not Notified
Equans	nrswa.uk@equans.com	0800 130 3600	Not Notified
GTC	https://pe.gtc-uk.co.uk/PlantEnqMembership	01359240363	Not Notified
Lumen Technologies	plantenquiries@ocugroup.com	02087314613	Not Notified
Mobile Broadband Network Limited	mbnl.plant.enquiries@turntown.com	01212 621 100	Not Notified
Sota	sota.plantenquiries@ocugroup.com		Not Notified
Utility assets Ltd	assetrecords@utilityassets.co.uk		Not Notified
Verizon Business	osp-team@uk.verizonbusiness.com	01293611736	Not Notified
Virgin Media	http://www.digdat.co.uk	08708883116	Not Notified
Vodafone	osm.enquiries@atkingglobal.com	01454662881	Not Notified

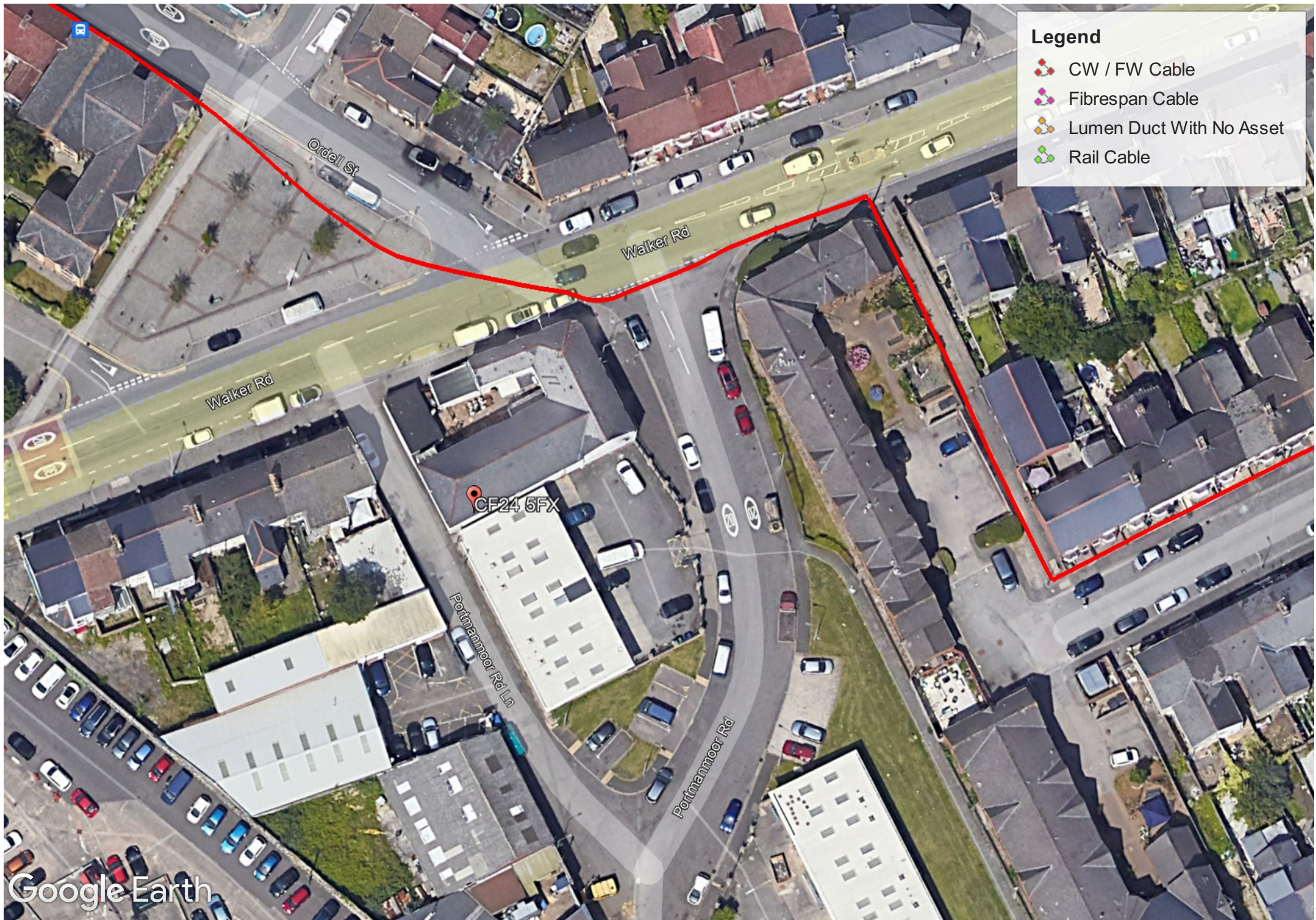
Disclaimer

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The results of this Enquiry are personal to the Enquirer and shall not be shared with or relied upon by any other party. The asset information on which the Enquiry results are based has been provided by LSBUD Members, therefore LSBUD will provide no guarantee that such information is accurate or reliable nor does it monitor such asset information for accuracy and reliability going forward. There may also be asset owners which do not participate in the enquiry service operated by LSBUD, including but not exclusively those set out above. Therefore, LSBUD cannot make any representation or give any guarantee or warranty as to the completeness of the information contained in the enquiry results or accept any responsibility for the accuracy of the mapping images used. LSBUD and its employees, agents and consultants accept no liability (save that nothing in this Enquiry Confirmation excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law) arising in respect thereof or in any other way for errors or omissions including responsibility to any person by reason of negligence.

Legend

-  CW / FW Cable
-  Fibrespan Cable
-  Lumen Duct With No Asset
-  Rail Cable



SPECIAL REQUIREMENTS IN RELATION TO LUMEN TECHNOLOGIES PLANT

1. In this special requirement, the following terms shall have the meanings assigned to it:-
 - a. "Company" means Lumen Technologies.
 - b. "Company Representative" means the staff of Lumen Technologies or its Authorized Representatives and Agents.
 - c. "Apparatus" means all surface or sub-surface equipment and plant including any associated cabling and/or ducting owned leased or rented by Lumen Technologies.
2. Before commencing any work or moving heavy plant or equipment over any portion of the site, the contractor shall confirm details of the Apparatus, owned, leased or rented by the Company, within the site with the Company Representative, who can be contacted at the following point: -

OCU Group
Borehamwood Industrial Park
Rowley Lane
Borehamwood
Hertfordshire
WD6 5PZ
Tel: 0208 731 4600
Fax: 0208 731 4601
E-mail: plantenquiries@ocugroup.com

3. Where such details show that the works or the movement of plant or equipment may endanger the Apparatus of the Company the Contractor must give the Company Representative at least 7 days written notice of the date on which it is intended to commence such works of the movement of plant and equipment in order that the presence of any sub-surface apparatus can be indicated by markers to be supplied by the Company and placed by the Contractor under the supervision of a Company Representative. The Contractor shall ensure that all Company Apparatus, particularly surface running cabling is adequately protected from damage and such protective measures shall be approved by the Company Representative.
4. In the event of a Company marker being disturbed for any reason, it shall not be replaced other than in the exact position of its former depth unless the repositioning is carried out at the direction and under the supervision of a Company Representative.
5. The Contractor shall take particular care in relation to the protection of Company Apparatus, where such Apparatus includes the presence within the site of optical fibre cabling. The contractor should particularly note that the damage to such Apparatus is extremely disruptive to the Company network and costly to reinstate. The Contractor shall make every effort to avoid the disturbance of Company Apparatus more than is absolutely necessary for the completion of the works in accordance with the contract.

6. When excavating around, moving or backfilling around Company Apparatus, the Company Representative shall be given adequate notice, which shall not be less than 3 days, of the contractor's intentions in order that he may supervise the works. The Contractor should note that the normal depth of cover for Company Apparatus and ducts are as follows: -
- a. Carriageways 600mm
 - b. Footways 350mm
 - c. Verges 450mm

These minimum depths of cover should be maintained wherever possible.

Where the minimum depths of cover cannot be maintained, the Contractor shall carry out the instructions of the Company Representative for the protection of Company Apparatus.

Where cables are not in duct and the required depth of cover cannot be maintained, such cables as are affected shall be enclosed and protected in UPVC duct or equivalent materials as supplied by the Company and by the method directed by the Company Representative.

With regard to excavation in the vicinity of Company Apparatus the Contractor should have particular regard to the possibility of reduced cover and the encountering of such Company Apparatus at depths of cover less than that given at **a, b and c above**.

7. All excavation adjacent to Company Apparatus is to be carried out by hand until the exact extent and/or location of Company Apparatus is known. Mechanical borers and/or excavators shall not be used within 1.0m of Company Apparatus without the supervisory presence of a Company Representative, to prevent any movement of Company Apparatus during excavations, complete shuttering shall be used as directed by the Company Representative if:-
- a. Excavation is deeper than the depth of cover of adjacent Company Apparatus.
 - b. Excavation is within 1.0m of Company Apparatus in stable ground.
 - c. Excavation is within 5.0m of Company Apparatus in unstable ground.

If for the completion of the works, the Contractor intends using any of the following: -

- a. Pile driving equipment within 10.0m of Company Apparatus.
- b. Explosives within 20.0m of Company Apparatus.
- c. Laser equipment within 10.0m of Company Apparatus.

The Contractor shall advise the Company Representative, giving at least 7 working days written notice in order that any special protective measure for the Company Apparatus affected may be arranged.

8. All Company manhole, joint box and /or other access points and chambers within the site shall be kept clear and unobstructed. Access for vehicles, winches, cable drums and/or further equipment required by the Company for the maintenance of it's Apparatus, must be maintained at all reasonable times. The Contractor should particularly note that footway type jointing chambers are not specified for carriageway loadings and will need to be adequately protected and/or demolished and rebuilt under the supervision of a Company Representative where such chambers are likely to be placed at risk, either temporarily or permanently, from the movement of plant and/or equipment on the site.

9. The covers to Company chambers and/or Apparatus shall only be lifted by means of appropriate keys obtained from the Company Representative and under the direct supervision of the Company Representative. No employee of the Contractor or of any sub-contractor employed by the Contractor shall enter any chamber and/or Apparatus of the Company unless under the supervision of the Company Representative and in any case not before the mandatory gas check has been carried out in the presence of the Company Representative and such checks have shown it to be safe to enter the chamber and/or Apparatus of the Company.

The Company Representatives shall be given reasonable access to all Company Apparatus and chambers when required.

10. In the event of any damage whatsoever to Company Apparatus, the Contractor shall immediately inform the Company Representative and report the occurrence immediately by contacting the Company as follows:-

Telephone:-

0208 731 4600
Mon-Fri Office Hours (OCU Group Office)

0845 330 8615
Out of Office Hours / Weekends

11. The above requirements do not relieve the Contractor of any of his obligations under the Contract.

The accuracy of information on the plans cannot be guaranteed and no liability can be accepted for errors or omissions.

Damage to Communications Plant is Expensive – Please Take Care.



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Data updated: 01/06/24

Scale: 1:1250
Map Centre: 320119,176343

Date: 27/06/24
Our Ref: 1505526 - 1

Telecoms Plan A3
Powered by digdat

frances.cooke@sms-plc.com		
The Fleurs Club		

Duct, Trench	Chamber / Pole	Cabinet





Important Information - please read The purpose of this plan is to identify Virgin Media apparatus. We have tried to make it as accurate as possible but we cannot warrant its accuracy. In addition, we caution that within Virgin Media apparatus there may be instances where mains voltage power cables have been placed inside green, rather than black ducting. Further details can be found using the "Affected Postcodes.pdf", which can be downloaded from this website. Therefore, you must not rely solely on this plan if you are carrying out any excavation or other works in the vicinity of Virgin Media apparatus. The actual position of any underground service must be verified by cable detection equipment, etc, and established on site before any mechanical plant is used. Accordingly, unless it is due to the negligence of Virgin Media, its employees or agents, Virgin Media will not have any liability for any omissions or inaccuracies in the plan or for any loss or damage caused or arising from the use of and/or any reliance on this plan. This plan is produced by Virgin Media Limited (c) Crown copyright and database rights 2024 Ordnance Survey 100019209.



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Legend

-  Access Chamber.Location Active Footway Chamber
-  Underground Route.Route Active - Leased



Vodafone Limited (No01471587) registered office is at Vodafone House, The Connection, Newbury, Berkshire, RG142FN

Plot Date : 26/06/2024 Scale : 1:1250

This plan shows apparatus owned by members of the Vodafone Group of companies (including legacy telecommunication companies currently within the group)

Information with regard to such apparatus should always be obtained from Vodafone or its appointed agents.



Special Requirements relating to the External Plant Network of Vodafone

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1. Introduction

This document sets out the procedure that will apply when Other Parties intend or are undertaking works in the vicinity of Vodafone apparatus (see Appendix B for further information on what constitutes Vodafone apparatus).

2. Purpose of document

This document provides a means by which the Vodafone specific special requirements relating to their apparatus, regardless of it being situated in the public highway / road, private street, land or any other areas, is made aware to Other Parties.



3. Scope

This document will be presented to Other Parties or Contractors to encourage those undertaking works within the vicinity of Vodafone apparatus to refer to and comply with. This is in order to protect where necessary the Vodafone apparatus and to avoid damage to the apparatus and loss of service.

A National Joint Utilities Group (NJUG) document NJUG Volume 3 Guidelines on the Management of Third Party Cable Ducting provides useful reference material.

It should be noted that, where appropriate, additional information on avoiding danger from underground apparatus is contained within the HSG47 guidance book titled "Avoiding Danger from Underground Services."

4. Vodafone Network and Apparatus

Damage to Vodafone apparatus is extremely disruptive and can be expensive to repair, especially where long lengths of cable have to be replaced.

In order to maintain the network integrity and minimise disruption to service, it is essential that disturbances are absolutely minimal. When working within the vicinity of Vodafone apparatus, extreme care is necessary in order to avoid costly repairs. The Other Parties / Contractor shall make every effort to ensure that disturbance of Vodafone apparatus is no more than is absolutely necessary for the completion of the works in accordance with their contract. It should be noted that it is an offence to interfere with Vodafone apparatus without first contacting the company for advice.

5. Plant records

It is the responsibility of the Other Parties undertaking works which may affect Vodafone apparatus to obtain all relevant Vodafone plant records from our agent Atkins Global prior to works commencing. This may be done by contacting the Atkins Global Plant Enquiries Team listed in Appendix B.

Plant records for such enquiries will generally be provided within 10 working days of receipt and in compliance with the New Roads and Street Works Act 1991 [NRSWA] requirements.

6. Definitions

The following definitions are applicable in this document:

- a) **Apparatus** - means all surface or sub-surface equipment and plant used by Vodafone including any associated cables or ducts owned, leased or rented by Vodafone.
- b) **Cable** - means any polythene or other sheath containing optical fibres or metallic conductors.
- c) **Depth of cover** - means the depth from the surface to the topmost barrel of the duct nest, in the case of ducts encased in concrete, to the top of the concrete, and in the case of directly buried cable, the top of the cable.
- d) **Jointing chamber** - means any manhole, surface box or other chamber giving access to Vodafone apparatus or their network.
- e) **Utility** - means an organisation licensed to provide gas, water, electricity, Cable TV or telecommunications services.
- f) **Developer** - means an organisation licensed to develop industrial/residential premises or given license to connect to utility apparatus.



- g) **Contractor** - means the individual, firm or company contracted to undertake the work for a Utility or Other Parties.
- h) **Other Parties** - means the Utilities, Highway or Roads Authorities, Developers, Street/Roads Authority Section 50/109 licensees
- i) **Site** - means the location of, or in the vicinity of, the various works.

7. Requirements

Prior to commencing any work or moving heavy plant or equipment over any portion of the site, the Other Parties or Contractor shall notify Vodafone of their intentions. This may be done by contacting Vodafone via the contact list in Appendix B.

Upon receipt of this notification, Vodafone will identify if their apparatus is affected. If any Vodafone apparatus is affected by the works then they will arrange for the necessary records to be provided and confirm details of Vodafone apparatus and network operated within the affected area or adjacent to the proposed work site.

7.1 Location of Plant

It is the responsibility of the Other Parties or Contractors to undertake adequate plant location procedures. These may include searches for metallic cables which must be performed by actively inducing a signal in a cable conductor via a transmitter. A passive search is not considered sufficient.

Before applying a tracing signal to the Vodafone apparatus, the Other Parties or Contractors shall seek confirmation from Atkins Global that the Vodafone apparatus will not suffer any disruption to its networks normal workings as a result of the nature of the signal being induced.

7.2 Trial excavations

Optic fibre cables are very susceptible to damage from excavation tools. They are not electrically conductive and cannot be located by radio induction methods. Once an approximate location is known, the exact location must be ascertained by means of hand dug pilot holes. Where the work to be carried out by the Other Party or Contractor involves excavation in the vicinity of our apparatus, the Other Party or Contractor shall, by trial excavation at his own expense, determine the exact location and depth of the Vodafone apparatus. All excavations adjacent to the Vodafone apparatus are to be carried out by hand until the extent and /or location of the apparatus is known.

All excavation work shall be executed in accordance with the current issue of Health and Safety series booklet HSG47, Avoiding danger from underground services.

8. Depths of cover

The Other Party or Contractor should note that the minimum depths of cover for Vodafone apparatus shall be maintained together with specified separation requirements. Where the minimum depths of cover specified by Vodafone cannot be maintained, the Other Party or Contractor shall at their own expense, carry out the instructions of Vodafone requirements for the protection or diversion of their apparatus.

The Other Party or Contractor should have particular regard to the possibility of encountering Vodafone apparatus (including ducts and cables), at depths of cover other than that reported.

Surface cables (such as cables on bridges or walls) which are liable to be placed in danger from the Other Parties or Contractors works shall be protected, at the Other Parties expense, as directed by the Vodafone representative.



9. Separation

Reference should be made to HSG47 to ensure that adequate separation is achieved. The following details outline the specific requirements of Vodafone and capture the HSG47 requirements.

9.1 High voltage cables

High voltage single core cables of 1000 V and above shall have a minimum clearance from Company Apparatus of 500 mm.

High voltage multi-core cables of 1000 V and above shall have a minimum clearance from Company Apparatus of 350 mm.

In exceptional circumstances where the above clearances cannot be maintained, the separating distance may be reduced to a minimum of 175 mm. In such circumstances, concrete, of a quality as directed by the Company Representative, must be inserted to completely fill the space between the High Voltage cable and the Company Apparatus, in accordance with the requirements of the Company Representative. Any further services must have a minimum clearance of 250 mm from the concrete.

9.2 Low voltage cables

Low voltage cables of less than 1000 V shall have a minimum clearance from Company Apparatus of 180 mm. In exceptional circumstances where the above clearance cannot be maintained, the separating distance may be reduced to a minimum of 75 mm. In such circumstances, concrete, of a quality as directed by the Company Representative, must be inserted to completely fill the space between the services, in accordance with the requirements of the Company Representative. Any further services must have a minimum clearance of 250 mm from the concrete.

9.3 Ancillary electrical apparatus

Street furniture such as lamp posts, traffic posts and other such ancillary electrical apparatus shall have a minimum clearance of 150 mm from underground Company Apparatus and 600mm clearance from above ground Company Apparatus.

9.4 High pressure gas mains and other Undertakers plant/equipment

High pressure gas mains shall have a minimum clearance of 450 mm from Company Apparatus. All other undertakers' plant and equipment, when running in parallel with Company Apparatus, shall have a minimum clearance of 200mm. Where gas mains cross Company Apparatus, the minimum clearance shall be 200mm. All other undertakers' plant and equipment, when running across Company Apparatus, shall have a minimum clearance of 100 mm. NJUG Volume 1, Guidelines on the positioning and colour coding of underground utilities' apparatus refers.

9.5 Other Undertakers plant

Other undertakers' plant and equipment which runs in parallel with Company Apparatus shall have a minimum clearance of 200mm. All other undertakers' plant and equipment when running across Company Apparatus shall have a minimum clearance of 100mm.

9.6 Tramways

Each separating distance shall be individually agreed with the Company Representative.



10. Jointing chambers

10.1 Protection

Footway type jointing chambers are not designed to withstand carriageway loadings.

Where such chambers are liable to be placed at risk, either temporarily or permanently, from vehicular traffic or from the movement of plant and/or equipment, they will need to be adequately protected. Alternatively, they may have to be demolished and rebuilt to carriageway standards, at the Other Parties or Contractors expense under supervision of Vodafone representative.

All Vodafone jointing chambers and / or other access points shall be kept clear and unobstructed. Access for vehicles, winches, cable drums and / or any further equipment required by Vodafone for the maintenance of its apparatus, must be maintained at all reasonable times.

10.2 Access

The covers to Vodafone jointing chambers and / or apparatus shall only be lifted by means of the appropriate keys and under the direct supervision of a Vodafone representative. Other Parties or Contractors shall not enter any Vodafone jointing chamber and / or apparatus unless under the supervision of a Vodafone representative and in any case not before the mandatory gas test has been carried out in the presence of Vodafone representative and such checks have shown it to be safe to enter the Vodafone chamber and / or apparatus. The Other Parties or Contractors shall be given reasonable access to Vodafone apparatus and chambers when required.

11. Notification periods

Where the Other Parties or Contractors works or the movement of plant or equipment may endanger Vodafone apparatus, the Other Party or Contractor shall give **Vodafone at least 7 working days' notice in writing** of the intended date to commence operations.

No excavation should be made without first consulting the relevant Vodafone apparatus layout drawings, which will be made available from the Vodafone agent Atkins Global on request and allowing 28 working days for processing the relevant drawings. However, should this not be possible, direct contact should be made to the Atkins Global Plant Enquiries Team as soon as possible to assess the situation.

When excavating, moving or backfilling (including use of Foamed Concrete for Reinstatements – FCR) around Vodafone apparatus, **Vodafone shall be given adequate prior written notice of the Other Parties or Contractors intentions in order that the works may be adequately Supervised at our standard daily Supervision rate, which will be confirmed at time of request and must be paid in advance of the works commencement. Such notice shall not be less than 3 working days.**

12. Excavation and backfill

All excavations adjacent to Vodafone apparatus are to be carried out by hand until the extent and or location of the Vodafone apparatus is known.

Use of mechanical borers and / or excavators shall not be used without the supervisory presence of a Vodafone representative or a given exemption.

Shuttering of the excavation or support to Vodafone apparatus, at the Other Parties or Contractors expense, shall be used as directed by the Vodafone representative.

At least 7 working days' notice must be given to Vodafone in order that any special protective measures which may be required to protect Vodafone apparatus, at the Other Parties or Contractors expense, when equipment



such as pile driving, explosives, laser cutting high powered RF equipment or RF test gear, is to be used in conjunction with the works.

Other Parties or Contractors are advised to refer to the National Joint Utilities Group publication: NJUG Volume 1- Guidelines on the Positioning and Colour Coding of Underground Utilities' Apparatus

13. Foam concrete

If foam concrete is being used as the backfill material, it shall not be used either above or within 500 mm of any Company Apparatus. A suitable material in accordance with the specification for the Reinstatement of Openings in Highways shall be substituted.

14. Attendance of Company Representative

If a situation requires the attendance on site of a Vodafone representative for a continuous period of more than 6 hours, suitable facilities shall be provided by the Other Party or Contractor, at their expense, to meet the office and ablution requirements. If a situation arises that requires urgent attention Vodafone will endeavour to attend site within 2 hours for all other occasions arising, 24 hours.

15. Damage reports

In the event of any damage whatsoever occurring to Vodafone apparatus, the Other Party or Contractor shall immediately inform Vodafone by contacting their 24/7 number , (for contact details please refer to Appendix A).

All relevant costs of any subsequent repair and / or removal of the Vodafone apparatus shall be charged to the Other Party or Contractor, irrespective of who affects the repair.

The above requirements do not relieve the Other Party or Contractor of any of their obligations under their contract.



16. Appendix A – Street Works Team Contacts for Vodafone

Function	Address	Phone	Email Address
Streetworks Team	Vodafone, Street Works, The Connection, Newbury, RG14 2FN	0333 304 0759	utilitiescentre@vodafone.com
Customer Complaints	n/a	0333 304 0762	n/a
Liability Claims Or Damage to Vodafone Apparatus	Vodafone, Damage Claims, 300 Bath Street, Glasgow, G2 4JR	0333 304 1104	claims@vodafone.com
Diversionary Works C2/C3	Atkins Global, PO Box 290, 500 Aztec West, Almondsbury, Bristol, BS32 4RZ.	01454 662881	osm.enquiries@atkinsglobal.com
Diversionary Works C4 / Escalations Networks Manager	Vodafone, Diversionary Works, 300 Bath Street, Glasgow, G2 4JR	07803 260359	c3requests@vodafone.com
Emergencies 24 Hour – Defects & Faults	n/a	0333 304 0762	n/a
Vodafone Plant Enquiries includes: Cable & Wireless; Mercury Comms; Thus plc; Scottish Telecoms; Your Comms; Norweb Comms; Energis	Atkins Global PO Box 290 500 Aztec West, Almondsbury, Bristol, BS32 4RZ	01454 662881	osm.enquiries@atkinsglobal.com



17. Appendix B – What constitutes Vodafone Network

Vodafone own fibre network dedicated to business and residential users of telecommunications and has an international cable network that provides connectivity to 153 countries, either directly or indirectly through partners, reaching across the Atlantic Ocean, through Europe and on to India and throughout Asia. Spanning approximately 500,000 km in length, including interests in more than 69 major global cable systems, our next-generation network improves the quality and performance of telecommunications services through our use of advance optical and IP transmission.

In the UK & Ireland Vodafone's overall network includes the following legacy networks now owned through acquisitions or Company name changes.

Below are examples of what you could see on the streets and should be aware of:

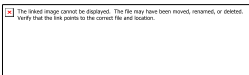


Cable & Wireless became Cable & Wireless Worldwide in 2010





Mercury Communications – changed its name to Cable & Wireless in 1996



Energis – was acquired by Cable Wireless in 2005





Thus plc was acquired by Cable & Wireless in 2008



Scottish Telecom

Scottish Telecom demerged from its parent company Scottish Power to become Thus plc in 2002





your communications

Your Communications was integrated into Thus plc in 2006



NORWEB COMMS

Norweb Communications became Your Communications in 2000



Our apparatus is installed in roads and streets of UK and Ireland, however in some places is undistinguishable from other operators' apparatus, for example in City Centres where high quality infill modular paving chamber covers are found; some with labels and some without.

See below as examples:





The apparatus shown here is now owned, maintained and still in operation by Vodafone and includes.

Vodafone
Cable & Wireless
Mercury Communications
Energis
Thus plc
Your Communications
Norweb Communications
Scottish Telecom

Please see the Contact Details in Appendix A for Plant Enquiries and help on site.

18. About this Document

Content Owner

Chris Nesbitt

Changes since last version

23/02/2021 - Reformatted using the current Vodafone template to include updated Contact Details

09/06/2023 – 11. Notification Periods - Supervisory Rates added. App B - Address, Contact Details amended.

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End of Document

For more information, please contact

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