

# **ASCCA Advantage**

ASCCA is the vehicle to help you improve your repair shop operations today, saving you time AND money – while positioning your shop and the industry for long-term growth and success tomorrow.

# The ASCCA Advantage is: Business management coaching Education and training opportunities Free legal consultation Free HR services and resources Access to discounts and rebates Networking events with local chapters

- Statewide association events and lobby days
  - Information on CA laws impacting shop owners
  - Political representation with the state
  - Updates on industry news

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Access to TeamTalk – an online forum for peer-to-peer advice on vehicle repair, business issues, and more!



Automotive Service Councils of California, HQ One Capitol Mall, Suite 800, Sacramento, CA 95816 P: (800) 810-4272 info@ascca.com | www.ascca.com



# **Business Supplies, Equipment & Services**

aeswave	AESWave specializes in sales and support of automotive diagnostic equipment.	Carlos Menchu (877) 351-9573 info@aeswave.com
<u>Auto</u> <u>///Zone</u>	ASCCA members get special pricing for Auto Zone's Platinum Level Membership, timely parts delivery, a 5% quarterly rebate on electronic purchases, free advertising, access to electronic ordering software, and more.	Jim Gray (704) 301-1500 jim.gray@autozone.com
OPUS   IVS	Opus IVS empowers technicians to meet the challenges of today's increasingly complex vehicles through a range advanced diagnostic, programming, and remote assistance services. Our fully-integrated diagnostic support system combines dealer-trained technician expertise with diagnostic technology to ensure we make our customers more profitable, more accurate, and more efficient.	Kevin Fitzpatrick (631) 486-3506 kevin.fitzpatrick@opusivs.com
BE	Provides maintenance services, equipment training & consumer education materials. Increase shop hours, parts and labor revenue, shop efficiency, and retention all while improving your customer's driving experience and vehicle performance.	Eric Elbert (805) 490-6080 EricE@petrospecsBG.com Eric Waln (949) 337-2484
EMPLOYERS SERVICES	California Employers Services has been making compliance easy since 1997. ASCCA members can email or call for advice on California Labor Laws and Cal-OSHA questions! We know the laws and how they are being enforced. Ask about our 30-day trial or our special packages and prices.	Dave Fischer (559) 472-3542 cesyes@hotmail.com
MAIL Sharles	Mail Shark approaches direct mail strategically by providing penetration reports and demographic analysis to make sure you're reaching the right people They'll make it easier for you to grow your car count and manage your budget.	Josh Davis (484) 648-8626 josh@themailshark.com
AUTOCARE CENTER	NAPA Auto Care is the largest aftermarket repair network in the country with over 16,000 independently owned and nationally recognized automotive, collision, and truck service centers. NA-PA's mission is to help all member businesses increase their car count and sell more services.	John Hartman (619) 300-4910 john_hartman@genpt.com
<b><u>OReilly</u></b>	Get access to industry-leading service center programs allowing shops to offer a nationwide warranty on most of the repairs they perform every day, a nationwide road-hazard tire warranty, shop management training, nationwide roadside assistance, technician training classes, competitive pricing, early-pay discounts, electronic ordering discounts, and more.	Sergio Gonzales (916) 962-3270 ASCCA@oreillyauto.com
WORLDPAC.	WORLDPAC supplies automotive replacement parts directly from the most respected manufacturers in the industry. Their speedDIAL Parts Catalog and Fulfillment Ordering System can check real-time parts availability. Technical training, business management solutions, and other services for independent shops are provided by experienced professional instructors.	Rob Morrell (510) 755-6058 rmkroll@gmail.com



- Mechanics Marketplace offers the Automotive industry 3 staffing solutions!
  - 1. Turnkey Recruiting
    - 2. A Unique Hiring Service Using an Automated Web Portal
    - 3. An Easy to Use Temporary Staffing Service

Elie Massabkli (800) 989-8094 info@mechanicsmarketplace.com

# **Education, Training & Business Coaching**

management ability needed to win.



ATI is an industry leader in automotive business coaching and has helped thousands of automotive repair shop owners increase their profits, reduce stress, and grow their businesses for over 30 years. ATI provides expert management and consulting services, weekly business coaching from an industry expert, and classes in marketing, hiring, finance, leadership, and sales.

DRIVE is the premiere automotive and truck repair consulting and training company. With over 25 years

of experience, their continuing aim is to provide shop owners with best-in-class training, organizational

skills and management tools. The goal of DRIVE is to fully arm shop owners with every executive and

Carolyn Gray (818) 863-1077 cgray@driveshops.com

Maylan Newton (866) 526-3039

Customer Service (530) 668-2777

Mat Nabity (916) 286-0918

mnabity@coremarkins.com

jack@mgrco.org

Jack Molodanof (916) 447-0313

maylan@esiseminars.com

Jim Silverman (301) 575-9140 jsilverman@autotraining.net



DRIVE

ESI provides repair shops with up-to-date full facility training for management and personnel. ASCCA Members get: exclusive access to discounted training courses; \$800 cost savings on every Service Writer course and \$55 on every seminar (space limited); and FREE 30 minutes of business consulting advice per month.

## **Insurance & Legal Services**



Armstrong & Associates provides ASCCA members with A+ rated property casualty company policy options and an exclusive workers' compensation program including comprehensive safety & claims services. You'll receive the utmost care and service along with the most competitive insurance programs. ASCCA members get a \$100 enrollment discount.



Competitive dental & vision plans exclusively available to ASCCA members.



ASCCA members 30 minutes of free legal advice each month – a \$225 monthly value! 🜻

# Internet Marketing, Web Design & Search Engine Optimization



Broadly uses internet marketing to get great customer reviews on Google, Facebook, and other review sites to help drive more business. ASCCA members get a FREE account setup (valued at \$200).



The Kukui All in One Success Platform provides solutions for custom online marketing tools, website design, customer relation management, search engine marketing, email marketing, and revenue tracking. Kukui will help you manage details about new clients and your customer retention rate, and will help you monitor areas of improvement through appointment forms, phone call tracking, and feedback from customer reviews. ASCCA members receive special pricing on custom website design.

Laura Nelson (800) 693-1089 marketing@broadly.com

Greg Waters (415) 516-4948 greg@kukui.com

Evan DeMik (415) 595-3346 evan@repairpal.com



RepairPal independently certifies auto repair shops nationwide for superior training, quality tools, fair pricing, and a minimum 12-month/12,000 mile warranty. RepairPal shops gets 8-10 new customer contacts per month, with an average repair order over \$500. This creates estimated new business of \$48,000/year.

### Merchant Service/Payment Platform



ASCCA members get access to \$350 rebate on ASCCA State association dues when you use DFG to process your credit card payments

Shannon Devery (877) 326-2799

Todd Westerlund (925) 980-8012 todd@facepay.io



Facepay's disruptive technology allows business owners to adopt a modern payment structure with a low-cost, fixed monthly subscription instead of paying 2.5% of their revenues to credit card zzprocessors. ASCCA members get a free 30 day trial.

# **Software Providers**



A comprehensive cloud-based tool that offers simple solutions to workflow management, communication, digital vehicle inspections, and quality control. Developed by a shop owner, designed specifically for the challenges faced by shop owners.



Take your shop fully digital and 100% paperless. Shop-Ware is the new standard in shop management and its software is 100% cloud-based on any devise. Ask for a special ASCCA member rate.

Chris Cloutier (469) 456-5725 chris@autotextme.com

Matt Ellinwood (415) 890-0906 x106 matt@shop-ware.com

Sunil Patel (832) 930-9400 sales@tekmetric.com

**Uniform Services** 

tekmetric Tekmetric's features make it easy to monitor and manage your auto repair business. We know what it takes to run a successful shop and that's why our features focus on improving the interactions between your customers, service writers, and technicians. Leverage your business data and grow profitably.

Nationally recognized supplier of customer and employee apparel & janitorial services. Let Cintas

CINTAS Keep your employees on brand, your bathrooms stocked, floors clean, and much more.

take care of your shop's maintenance needs and get exclusive pricing with your ASCCA membership. EssadJ@cintas.com

Jessica Essad (775) 813.8954

#### MEMBERDISCOUNTS

# Additional Benefits of ASCCA Membership

#### Government Affairs & Political Representation

ASCCA's lobbyist tracks bills (new proposed laws), provides members with updates on any proposed legislation that will impact the auto service industry or independent shop owners, and provides representation at website and social media updates. government meetings.

#### Member-to-Member Communications

Access to ASCCA's highly-valued resource, TeamTalk, offers members an online forum to communicate and share tips on a broad range of topics facing shop owners throughout California.

#### Local Chapter Events

Chapter meetings give members unprecedented opportunities to meet, network and trade ideas with colleagues in your local area.

#### **ASCCA** Communications

Stay up to date with the latest industry information through the ASCCA Independent newsletter, email broadcasts, news alerts, member benefit flyers,

#### ASCCA Branding

Members are able to display their association affiliation with ASCCA signage, its code of ethics, and logo for use on invoices, customer forms, and more.

#### Educational Foundation

Members can participate in the association's educational foundation that raises funds for scholarships that are awarded to students entering the automotive aftermarket.

The ASCCA "Business Acceleration Team" (BAT) is a small group of shop owners who have joined together to provide free, short-term business coaching, consulting, and mentoring to their ASCCA peers. Get connected today! www.ascca.com/BAT

To learn more about ASCCA member benefits visit www.ascca.com/memberbenefits

Follow ASCCA on Facebook (@AutomotiveServiceCouncilsofCalifornia) and Twitter (@ASCCA1)