



Steps to Repair Your Vehicle

1. Vehicle Check-In

Collect photos, mileage/VIN verification, pre-scan, damage review, belongings check, and signed authorization to repair.

2. Blueprint / Disassembly

Disassemble damaged areas, complete photo documentation, identify hidden damage, pull OEM procedures, and finalize parts list.

3. Estimate & Approvals

Write supplements if needed, obtain insurance/customer approval, order parts, and finalize the repair plan.

4. Parts Receiving

Verify incoming parts, mirror-match to vehicle, document backorders, and update customer timeline.

5. Body Repair

Perform structural and mechanical repairs, panel repair/replacement, welding/bonding, and fitment checks.

6. Prep & Paint

Complete body prep, primer, blocking, masking, paint application, clear coat, curing, and paint quality inspection.

7. Reassembly

Reinstall parts, trim, lights, sensors, and mechanical components while checking panel gaps and alignment.

8. Calibration / Diagnostics

Perform post-scan, ADAS calibration if required, resolve warning lights, and complete road test.

9. Detail

Wash vehicle, clean interior, polish if needed, and remove dust or overspray for customer presentation.

10. Final Quality Control

Use QC checklist to verify repairs, paint match, gaps, lights, safety systems, scan reports, road test, and insurance paperwork.

11. Delivery

Conduct customer walkaround, explain repairs and warranty