

Do you need help with your healthcare, talking with us, or reading what we send you? We provide our materials in other languages and formats, including braille, large print, and audio at no cost to you. Call us toll free at 800-407-4627 (TTY 711), or 888-285-7801 (TTY 711) for members in Los Angeles.

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros o leer lo que le enviamos? Proporcionamos nuestros materiales en otros idiomas y formatos, incluyendo braille, letras grandes y audio sin costo para usted. Llámenos a la línea gratuita al 800-407-4627 (TTY 711), o 888-285-7801 (TTY 711) para miembros en Los Angeles.

您在醫療保健、向我們諮詢、或是閱讀我們寄給您的資料時有需要任何的幫助嗎？我們以其他語言和格式提供我們的資料，包括點字、大型字體印刷和音訊格式，您無需支付任何費用。歡迎撥打我們的免費電話 800-407-4627 (TTY 711)，Los Angeles 的會員或可致電 888-285-7801 (TTY 711)。

Anthem Blue Cross complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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**No-cost
transportation
when you need it**



[anthem.com/ca/medi-cal](https://www.anthem.com/ca/medi-cal)

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With Anthem, you don't have to worry about a ride to your next important appointment

We know finding a ride to healthcare appointments, housing, and food services can sometimes be hard. Anthem offers no-cost transportation to help you get the care you need.

- Arrange a ride to medical, same-day urgent care, dental, behavioral health, and substance use disorder appointments – or to pick up prescriptions and medical supplies at the pharmacy.
- Members with food insecurity needs can arrange rides to grocery stores, farmers markets, food banks, and food pantries to pick up food.

- 1. Call Anthem transportation reservations toll free at 877-931-4755**
at least five business days before your appointment, not including the day you call, weekends or holidays.



- 2. Give your member ID number**
listed on your member ID card.



- 3. If it is your first time calling,**
give your primary care provider (PCP)'s name, address, phone and fax numbers.



Transportation to housing and homeless services appointments must be arranged by your Anthem Care Coordinator/Housing Specialist.

Request approval by calling the Customer Care Center Monday to Friday, 7 a.m. to 7 p.m. toll free at **800-407-4627 (TTY 711)**, or **888-285-7801 (TTY 711)** for members in Los Angeles. Once you have approval, follow instructions on the left for calling Anthem transportation reservations.