

# Privacy & Cookie Policy

Effective Date: January 1, 2025

PainDocsNow, a medical corporation, is committed to maintaining the privacy and security of your personal information. Please note that we do not ask for, nor do we wish to receive, any of your personal health information (PHI) through this website. Submitting your name, email, or phone number through our forms does not constitute submission of PHI under HIPAA, unless accompanied by health-related content. After receiving your contact information, we will reach out to you directly using HIPAA-compliant methods to securely receive any necessary health-related information. This website is intended solely for informational purposes and general inquiries.

## 1. Information We Collect

We may collect the following types of information:

- Personal Information: Includes your name, email address, and telephone number when provided through our contact or appointment forms.
- Technical Information: Includes your IP address, browser type, device type, and pages visited, which may be collected through cookies and analytics tools.

## 2. How We Use Your Information

We may use your information to:

- Respond to your inquiries or requests
- Address general inquiries and provide non-clinical information
- Improve website functionality and user experience
- Enhance the security and integrity of our website and communications
- Comply with applicable legal and regulatory requirements

We do not sell or trade your personal information to third parties.

## 3. Use of Cookies

This website utilizes cookies and similar technologies to:

- Ensure proper website functionality
- Collect anonymized usage data for analytical purposes
- Improve performance and page loading speed

By using our site, you consent to our use of cookies. You may manage or disable cookies through your browser settings at any time.

## 4. Disclosure of Information

We do not sell, rent, or otherwise disclose your personal information except as follows:

- To trusted service providers assisting with website operations (e.g., form processors, secure email systems) under appropriate contractual safeguards
- As required by law, regulation, or legal process

## 5. Your Rights Under California Law

Pursuant to the CCPA/CPRA, California residents have the right to:

- Know what categories of personal information we collect and how it is used

## **Privacy & Cookie Policy**

- Request access to or deletion of their personal information, subject to applicable exceptions
- Opt out of any sale or sharing of personal information (note: we do not sell data)

To exercise your rights under California law, you may contact us at: [scheduling@paindocsnow.com](mailto:scheduling@paindocsnow.com)

### **6. Data Security**

We employ reasonable administrative, technical, and physical safeguards to protect your personal information against unauthorized access, disclosure, alteration, or destruction. Nevertheless, the transmission of information via the internet is not entirely secure. Please avoid submitting highly sensitive or confidential information through our online forms.

### **7. Third-Party Links**

Our website may contain links to third-party websites or services. We are not responsible for the privacy practices, policies, or content of such third-party websites.

### **8. Policy Updates**

We reserve the right to modify or update this Privacy & Cookie Policy at any time. Changes will be posted on this page with an updated effective date.

### **9. Contact Information**

For questions or concerns regarding this Privacy & Cookie Policy, please contact us at:

PainDocsNow, a medical corporation

Email: [scheduling@paindocsnow.com](mailto:scheduling@paindocsnow.com)

Phone: 310-507-7984

Location: California, USA