**SKIPPING ROCK LAKE HOUSE**

**COVID & CANCELLATION POLICY**

Like many of you, people are concerned about booking time away and giving a deposit with lockdowns and COVID scares.  We would like all our customers to know that their health is our number one concern when booking with us.  From the cleaning procedures we use on our cottage to the return policies for your deposit.

* 100% of deposit is refunded with cancellation 10 days prior to check-in.
* Within 10 days of check in, deposits are 50% refundable.
* Should one of our guests be diagnosed with COVID within the 9 days prior to arriving, providing a COVID-positive test result will be required to be granted a full refund.
* Should a lock down happen during your scheduled stay and the short-term rental be shut down, guests will receive a full refund of their deposit.
* We take great pride in our customers' experience exceeding their expectations from beginning to end including the booking process.

Feel free to reach out should you or any of your other guests require any other information or further clarification.

Sincerely,

**The Skipping Rock Lake House Team**