



# NDTC



## WHAT SETS THE NDTC AND ITS DE-ESCALATION TRAINING APART FROM THE OTHERS?

NDTC courses are Nationally Certified Program (NCP) recognized by the International Association of Directors of Law Enforcement Standards & Training (IADLEST).

The NDTC is incorporated as a *non-profit* entity. Without a profit motive, the NDTC can better serve the interests of public sector entities and be able to access grant funding to defray training costs, throughout the regional network, that would otherwise be borne (in large part) by individual police departments.

NDTC training is the **first** to include personality modeling using the DISC system to de-escalate. Traditional de-escalation training models use established, effective, and accepted practices such as allowing venting and active listening, as taught (for example) in verbal judo training. However, these approaches treat everyone **as if they are the same** i.e. '*a one size fits all*' model.

The NDTC model harnesses these traditional approaches yet augments them by identifying the subject's personality and communicating with them based upon their individual personality traits. Everyone behaves and responds based upon their individual personality. Our training teaches officers to identify personality quickly (sometimes seconds) so that they can adjust their approach to maximize effective communication and interaction with the subject. By using this method, the officer can address the motivations, needs, and underlying feelings of subjects and de-escalate, prevent escalation, reduce the possibility of use of force, possibly avoid arrest, or gain peaceful compliance.

The NDTC uses the most popular and broadly accepted personality model in the world, DISC; however, we have an exclusive license to deploy the most significant advancement in the original DISC model in 90 years (**DISC Esoterica™**).

**Esoterica™** was developed at the University of South Florida in a program funded by the Office of the Director of National Intelligence and administered by the Defense Intelligence Agency. It has been taught to the intelligence community, military, universities, and private companies. Those familiar with traditional DISC have lauded **Esoterica™**'s utility and deeper insights into personality. It has been used in de-escalation and insider threat training since 2015.

## CONTACT

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