## Waterwood Community Association

P.O. Box 12335 Beaumont, TX 77726 Management Company

Fillips Firm, LLC

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## **Fillips Firm Scope of Services**

- 1. Maintain & update database of homeowners' names and addresses
  - a. Welcome Packet mail outs
- b. Additional communications to owners as needed via mail or email
- 2. Invoicing and Collection of Homeowners' fees
  - a. Invoicing and distribution
  - b. Pursue the collection of delinquent fees (including Lien processing)
- 3. Complete bi-annual on-site inspections
- 4. Deed Restriction enforcement
- a. Mail violations notices
- 5. Coordinate Architectural Review Application process with appropriate board/committee
- 6. Completion and disbursement of Resale Certificates upon written request from a Title Company and/or Real Estate Agent
- 7. Accept and respond to member communications and forward to Board as needed on a timely basis
- 8. Event notification service i.e.: Annual Homeowner's meeting
- 9. Assist BOD in overseeing work required for common area maintenance (lawn care, sprinkler system, etc.)
- 10. Obtain bids for projects, insurance renewal, etc. as needed
- 11. Payment & disbursement of monthly bills
- 12. Prepare monthly Financial reports for Board meetings
- 13. Prepare reports for Annual HOA meeting (Agenda, financials, etc.)
- 14. Secure guest speakers for Annual HOA meetings (at the Boards request)
- 15. Accounting of income and expenses on a basis to coincide with BOD and Owners meetings (Annual Financial Statements, etc.)
- 16. Assist BOD in establishing an annual budget
- 17. Prepare appropriate annual Federal Tax Return and State (if applicable)
- 18. Record keeping (original documents, emails, Tax Returns, etc.)
- 19. Off-site backup of all HOA information
- 20. Miscellaneous services agreed on by Management and of Board of Directors