



Terms & Conditions

1. We have a strict NO SHOES/ NO FOOD/ FACE PAINTS/ SWEET/ PENS/ WATER policy or any sharp objects to be used near or on our soft play & inflatables equipment. Please ensure all children remove any footwear prior to entering the soft play area. This will avoid chokings hazards and potential soiling of the equipment. Cleaning charges apply and is NORMALLY FROM £50 but may be more depending on the severity of the soiling. Any soiling damaged will be charged as per contract.
2. NO Adult or Children over the age should use any equipment that is supplied solely for children's use. These units are intended for use by persons below the age of 16 YEARS for the Bouncy Castle and under 5 YEARS for all our Soft Play equipment. Please ensure no persons over this age uses the equipment. Our Toddler Bouncy Castle is up to the age of 6 years and the big bouncy castle is up to the of 16 years (NO ADULTS). The only Bouncy Castle that may be used by adults and children is the hire of our 15 x 15ft Wedding Bouncy Castle.
3. A RESPONSIBLE ADULT (OVER 18 YEARS OF AGE) MUST BE SUPERVISING THE EQUIPMENT AND CHILDREN AT ALL TIMES. No person under the influence of drink or drugs should supervise or operate the equipment. Also, a responsible adult (over 18 years of age) must be present at the delivery address during delivery and collection.
4. No climbing or sitting on the walls of the inflatable ball pit and please avoid any boisterous behaviour. Climbing, hanging or sitting on the side walls is DANGEROUS and MUST NOT be allowed. Children should not be pushing, colliding, fighting, attempting somersaults, wrestling, running or behaving in a manner likely to cause injury, damage or distress to others or the equipment.
5. Please have full payment in cash upon arrival (unless you have paid by bank transfer or other method in advance).
6. **FACE PAINTS, PARTY POPPERS OR SILLY STRING ARE NOT ALLOWED AT ANY TIME.** Face paints stain our items and cannot be removed. The hirer will lose the £50 holding fee originally paid, which will be used as a cleaning charge, as well as the full cost of the item including our Bouncy Castle's and Ball pits if any stains are to be found.
7. Please tell us if set up is outside and ensure grass is fully cut. This is especially important for our Playframe/ Bumper Cars and Ball pits, as a flat surface is required. Please note that we do not set up outside if it is due to rain. However we will either set up inside if we are able too or a carpeted marquee will be required. If this isn't an option and we do have to cancel the event due to the rain, we will fully refund you with 2 days notice given. This is a risk that the hirer tasks for outdoor set ups and we can't be blamed for the weather.
8. Please ensure that no person with a history of Heart, Neck or Back Problems, High Blood Pressure, Joint Weakness or any person with a history of known medical disabilities are allowed to use the equipment. Also, any person who feels unwell should be removed immediately.

Posh Totz will not accept any responsibility for any injury caused to anyone using our equipment and it is down to the hirer to make sure all children are supervised at all times.

Please note that any shoes seen on our soft play including any footprint marks or food, including face paints, as well as misuse of our soft play will automatically be charged with the £50 holding fee and this will not be returned to you. Any damage to the equipment caused by misuse, neglect, loss or failure to follow these conditions, shall deem the Hirer liable for full repair or replacement costs in addition to any court costs or any loss of business as a result of such loss or damage as per hire contract.

These guidelines are for the safety of all people using this equipment and it is the sole responsibility of the hirer to ensure they are adhered to. Please note all soft play equipment will be thoroughly cleaned and checked prior to delivery. We reserve the right to refuse hire in the event that the Hirer or the Hirer's property is deemed unsuitable by us. Please check the sizes of the equipment and clearances required before delivery as full payment is due if inadequate space is not available.

Please make sure that all balls are back in the ball pit on collection, as we may charge for extra time.

DEPOSITS AND CANCELLATIONS:

A non-refundable Holding Fee is required in order to secure your booking and requested date. The deposit amount will be determined on which package you require. Holding Fee: A refundable Holding Fee will be required, which will be returned to you on the day of collection subject to all equipment being returned to us in an acceptable condition. Cancellations are accepted but must be made at least 7 days in advance of the event in order not to incur a cancellation charge, however the £50 Holding Fee will not be refunded. Cancellations made between 7 days in advance of the event and up until 12noon on the day before your event will be subject to the full outstanding balance.

IMPORTANT NOTE: DUE TO POTENTIAL THEFT, WE DO NOT SEND ANYONE TO COLLECT THE EQUIPMENT ON OUR BEHALF! (You will be fully liable (NEGLIGENCE) for new replacements and costs if the equipment is collected by anyone else then Posh Totz!)

These are the Terms and Conditions of Hire for Posh Totz. Please read these carefully and sign at the bottom to signify that you acknowledge and accept these Terms and Conditions.

DISCLAIMER: Please note that ALL persons using the equipment do so AT THEIR OWN RISK. The person/s or organisation hiring such equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse, neglect or reckless use of such equipment hired.

The guidelines above are for the safety of all people using this equipment, and it is the sole responsibility of the Hirer to ensure they are fully adhered to at all times.

DECLARATION:

I have read, understood and agree to abide by these conditions of hire and automatically accept these T&C's by ticking the check box on the Booking Form. (I am aware that whilst in my care I am fully responsible for the inflatables and equipment and will pay for any loss or damages that may occur).