



NAUTILUS ABRASIVE BLASTING AND POWDER COATING, LLC.
LIMITED WARRANTY

Nautilus Abrasive Blasting and Powder Coating, LLC. (Nautilus) warrants that its (Product) shall be free from defects in materials and workmanship for a period of 12 months from date of purchase. Nautilus obligation under this warranty shall extend only to the original purchaser and shall be limited solely to the cost of repair or replacement (at Nautilus discretion) of any product that upon examination by Nautilus proves to be defective in manufacture. This warranty is expressly conditioned upon correct installation and application of the product in the manner recommended by Nautilus, which installation and application is the responsibility of the purchaser. NAUTILUS ABRASIVE BLASTING AND POWDER COATING LIABILITY IS LIMITED EXCLUSIVELY TO THE REMEDY PROVIDED BY THIS WARRANTY, WHICH SHALL BE IN LIEU OF ANY OTHER REMEDY AVAILABLE UNDER APPLICABLE LAW.

Written notification of a claim under this warranty must be received by Nautilus Customer Service Department within 30 days after the appearance of the claimed defect. Such notification must provide all pertinent information regarding the claim. Nautilus thereafter will inform the purchaser of the service location to which the product must be sent, shipping prepaid, for repair or replacement.

This warranty shall not apply to: (a) damage to product due to accident, normal wear and tear, misuse, abuse, neglect, abrasion, improper use or application (including chemical attack and/or corrosion), or improper maintenance; (b) paints, coatings, finishes; (c) products altered or repaired by other than Nautilus Customer Service Department or an authorized service representative.

Nautilus shall not be responsible for any consequential or incidental damages of any nature whatsoever including but not limited to: cost of substitute equipment or services during periods of malfunction or resulting nonuse, property damage, lost production time or personal injury resulting from installers negligence or misapplication.

NAUTILUS ABRASIVE BLASTING AND POWDER COATING MAKES NO OTHER WARRANTIES OTHER THAN THE FOREGOING, WHICH IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WARRANTY IS VOID IN ITS ENTIRTY IF APPLICATION OF POWDER AND/OR PAINT IS FOR THE RECONDITION, REPAIR OR OVERCOATING/PAINTING BY AN ALTERNATIVE SUPPLIER, VENDOR, CONTRACTOR OR THE LIKE AND NAUTILUS WILL NOT BE LIABLE FOR ANY DELAMINATION, ADHESION, FLAKING, PEELING, BUBBLING, ORANGE PEEL OR OTHER QUALITY ISSUES AS A RESULT OF PRIOR WORK NOT PERFORMED BY NAUTILUS.



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WARRANTY PROCEDURE

The Nautilus Abrasive Blasting and Powder Coating, LLC. (Nautilus) Limited Warranty Procedure is designed to reduce administrative hassles while continuing to stress Nautilus' commitment to producing quality products. Our warranty is also designed to ensure customers that Nautilus represents and ensures quality control within our products and manufacturing processes.

RETURNED MERCHANDISE:

In order to properly implement this limited warranty procedure, we require that all returned merchandise have a Return Merchandise Authorization (RMA) number to ensure proper tracking of the merchandise. To receive an RMA number, the customer must return or call our Customer Service Department for issuance. Once issued, the RMA number must be written on the outside of the box prior to shipping to Nautilus or provided upon returning in person. All items must be prepaid and Nautilus will not reimburse any cost of freight and/or shipping material handling costs. Nautilus will repair or replace at our discretion, without charge, all parts that are found to have original manufacturing defects.

GENERAL LIMITED WARRANTY GUIDELINES:

As with all of our limited warranties, defects include only original manufacturing defects and do not include accidental damage in transit, distributor warehousing, or by the installer or end-user. It does not include abuse or vandalism.

Nautilus will repair or replace defective product, which means:

1. The returned merchandise may be repaired to an operational state and returned to the customer.
2. That Nautilus determines the appropriate resolution.
3. Nautilus will not refund nor replace any items subjected to disposal.

As a matter of guidance, the following are some examples and situations where the Product is not covered by Nautilus limited warranty:

- Improper application
- Improper installation
- Abuse or mishandling of products
- Product alteration
- Accident
- Product repairs by other than Nautilus
- Chemical attack and/or corrosion

The Nautilus limited warranty, as printed in Nautilus product literature is the only customer warranty that is extended to its customers. It is the only limited warranty made to its customers and no employee or agent of the company is authorized to modify said limited warranty in any way. Please review the Nautilus Limited Manufacturer's Warranty for specific limited warranty details.