

Cancelation Policy

Missed Appointment & Cancellation Policy

At Durango Aesthetics, we provide the highest level of personalized service for all of our clients. When you book your appointment, that time slot is reserved exclusively for you and your beauty needs. If you need to cancel or reschedule your appointment, we respectfully request you do so 48 hours in advance so that the esthetician may have the opportunity to schedule another client.

Cancellation Fees

A cancellation fee of **50% of the service** will be charged to any client who does not give 48 hours' notice before missing their appointment.

No-Show

If you are more than 30 minutes late to your appointment, we will cancel the appointment and you will be charged **100% of the service fees**.

Clients who do not show up for their appointment will **not** be given the opportunity to reschedule with any esthetician at Durango Aesthetics.