

GIXSYSTEMS, INC.

PRIVACY POLICY

Last Updated: October, 2025

WE WILL POST ANY CHANGES TO THIS PRIVACY POLICY IN A NOTICE OF THE CHANGE AT THE BOTTOM OF OUR WEB PAGE WITH A HYPERLINK THERETO. PLEASE REGULARLY REVIEW THIS PRIVACY POLICY. NOTWITHSTANDING IF YOU CONTINUE TO USE OUR SERVICES, YOU ARE BOUND BY ANY CHANGES THAT WE MAKE TO THIS PRIVACY POLICY.

1. INTRODUCTION

GixSystems, Inc. (“GixSystems,” “we,” “us,” or “our”) designs and supplies advanced artificial intelligence (AI) processing chips and enterprise data systems to business customers. We respect the privacy of our business partners, clients, and website visitors and are committed to protecting any personal data we collect in the course of our operations. This Privacy Policy explains how we collect, use, disclose, and safeguard personal information when you interact with GixSystems through our website (<https://gixsystems.ai>) or otherwise communicate with us for business purposes.

GixSystems, Inc. designs and supplies advanced artificial intelligence (AI) processing chips and enterprise data systems for business customers. GixSystems provides its hardware and analytics solutions to enterprise clients worldwide but does not operate any consumer-facing applications or collect end-user personal data. The company’s operations are primarily based in the United States.

The capitalized terms have the same meaning as ascribed in our Terms of Use or Terms of Service as applicable, unless otherwise noted here.

PLEASE READ THIS PRIVACY POLICY CAREFULLY TO UNDERSTAND OUR POLICIES AND PRACTICES REGARDING YOUR INFORMATION AND HOW WE WILL TREAT IT. BY ACCESSING OR USING OUR WEBSITE AND PLATFORM, YOU AGREE TO ACCEPT ALL THE TERMS CONTAINED IN THIS PRIVACY POLICY AND ACKNOWLEDGE AND AGREE WITH THE PRACTICES DESCRIBED HEREIN. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS AND USE OUR WEBSITE AND PLATFORM.

IF YOU HAVE ANY QUESTIONS REGARDING THIS PRIVACY POLICY, PLEASE SEND US AN EMAIL AT PRIVACY@GIXSYSTEMS.AI.

WE DO NOT SELL YOUR PERSONAL INFORMATION, NOR DO WE INTEND TO DO SO. WE DO NOT GIVE ACCESS TO YOUR PERSONAL INFORMATION TO THIRD PARTIES EXCEPT TO SUBPROCESSORS TO ASSIST US IN THE PROVISION OF OUR SERVICES TO YOU.

2. GLOBAL OPERATIONS AND COMPLIANCE

GixSystems operates primarily in the United States and provides AI hardware and analytics systems to enterprise customers worldwide. We comply with applicable data protection laws, to the extent relevant to our business relationships.

Our website is not directed to individual consumers, and GixSystems does not collect end-user data on behalf of its enterprise clients.

If you have any questions regarding this Section, please email us at privacy@gixsystems.

3. WHAT INFORMATION DO WE COLLECT?

We collect limited business contact information, such as name, business title, company affiliation, professional email address, and phone number, when you contact us through our website or communicate with us in the context of a business relationship. The information so collected will be stored on our servers.

We may collect information that does not personally identify you such as (i) your geolocation, and (ii) information about your internet connection, the equipment you use to access our Website or Platform, and usage details.

4. HOW DO WE COLLECT INFORMATION?

We collect personal information from you in the following ways:

- a. Directly from you: When you contact us through our website, complete a form, email us, or otherwise communicate with our representatives in the context of a business relationship. This may include your name, business title, company affiliation, professional email address, and phone number.
- b. Automatically through our website: When you visit our website, we may collect certain technical data automatically through cookies and similar technologies, including IP address, browser type, device identifiers, and usage information. This information helps us maintain and improve the functionality, security, and performance of our website.
- c. From business partners and service providers: We may receive business contact information from our authorized resellers, partners, or professional networks solely for legitimate business purposes such as account administration or joint project coordination.

5. HOW DO WE USE YOUR INFORMATION?

We use personal data only for legitimate business purposes, including to:

- a. Respond to inquiries and provide information regarding our products and services;
- b. Manage and maintain relationships with enterprise customers and partners;
- c. Improve and secure our systems and website;
- d. Comply with legal and regulatory obligations;
- e. Protect our rights and prevent fraud or misuse of our systems; and
- f. Communicate with you in relation to ongoing business discussions, proposals, or service delivery.

GixSystems develops and deploys AI-enabled hardware and analytics systems that assist enterprise customers in processing data securely and efficiently. These systems operate only on enterprise-provided datasets. GixSystems does not train AI models on customer data for its own purposes and does not use AI for automated decision-making that produces legal or significant effects on individuals. All AI processing is subject to technical safeguards, governance review, and human oversight.

6. OUR COOKIE POLICY

Cookies are small pieces of text used to store information on web browsers. Cookies are used to store and receive identifiers and other information on computers, phones, and other devices. Other technologies, including data we store on your web browser or device, identifiers associated with your device, and other software, are used for similar purposes. In this Privacy Policy, we refer to all of these technologies as “Cookies.”

Our website uses essential and analytics cookies to maintain functionality and measure site performance. We do not use advertising or behavioral tracking cookies. Visitors can control cookie preferences through browser settings.

Occasionally, at our discretion, we may include or offer third-party products or services on our Website or Platform. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our Website or Platform and welcome any feedback about these sites. Please contact us at privacy@gixsystems.ai.

7. HOW DO WE PROTECT INFORMATION WE COLLECT?

GixSystems implements administrative, technical, and organizational safeguards consistent with industry standards. These measures include encryption, access controls, network security monitoring, and periodic vulnerability testing. We limit access to personal data to authorized personnel and ensure that all service providers are bound by equivalent confidentiality and data protection obligations.

8. DATA SECURITY MEASURES.

- a. Security Measures. We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls. The safety and security of your information also depends on you.
- b. Fair Information Practice Principles. In the event of a personal data breach, we will notify you within fifteen (15) days via (i) email and/or (ii) our Platform notification system on our Website. We agree to the individual redress principle, which requires that individuals have a right to pursue legally enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that that individuals have recourse to courts or a government agency to investigate and/or prosecute non-compliance by data processors.

9. DISCLOSURE OF PERSONAL INFORMATION

There are times when we may share Personal Information that you have shared with us may be shared by GixSystems with others to enable us to provide you over Services, including contractors, service providers, and third parties (“Partners”). This section discusses only how GixSystems may share such information with Partners. We will ensure that our Partners protect your Personal Information. The following describe how and with whom we may share your Personal Information:

Disclosure of Personal Information.

- a. We may disclose aggregated, de-personalized information about you that does not identify any individual to other parties without restriction, such as for marketing, advertising, or other uses.
- b. We may disclose personal information to our subsidiaries and affiliates.
- c. We may disclose personal information to contractors, services providers, and other third parties.
- d. We require all contractors, service providers, and other third parties to whom we disclose your personal information to be under contractual obligations to keep personal information confidential and to use it only for the purposes for which we disclose them.
- e. We may disclose personal information in the event of a merger, sale of business, etc.
- f. We require all other Partners, to whom we disclose your personal information, to enter into contracts with us to keep personal information confidential and use it only for the purposes for which we disclose it to such Partners.
- g. We may disclose personal information for any other purpose for which you have provided it.
- h. We may only disclose personal information as described in this Privacy Policy or your consent.

Other Disclosure of Personal Information.

- a. We will disclose personal information (i) to comply with any court order, law, or legal process, including to respond to any government or regulatory request, (ii) to enforce or apply our Terms of Use or Terms of Service and other agreements, including for billing and collection purposes, (iii) if we believe it is necessary or appropriate to protect the rights, property, or safety of GixSystems, our customers or others, and/or (iv) if it is necessary or appropriate to protect the rights, property, or safety of GixSystems, our customers, or others, and this includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Third Party Disclosure.

- a. We do not sell, trade, rent, or otherwise transfer personal information to others, unless we provide you with advance notice. This does not include our hosting partners and other parties who assist us in operating our Website or Platform, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- b. We do not provide non-personally identifiable visitor information for marketing purposes.

10. GOOGLE ADSENSE AND GOOGLE ANALYTICS

GixSystems uses Google Analytics solely for aggregate website analytics and performance metrics. We do not use Google Ads, remarketing, or demographic tracking features.

11. INTERNATIONAL DATA PROTECTION RIGHTS

Individuals whose personal data we process may have rights under applicable data protection laws, including the right to access, correct, or delete personal data, restrict or object to its processing, and request data portability. To exercise any rights, please contact privacy@gixsystems.ai. We will respond to all legitimate requests within the timeframes required by law.

12. COPPA COMPLIANCE (FOR CHILDREN UNDER 13 USERS ONLY)

The Children's Online Privacy Protection Act ("COPPA") is a federal legislation that applies to entities that collect and store "Personal Information," as the term is defined under COPPA, from children under the age of 13. We are committed to ensuring compliance with COPPA. Our Website and Platform are not meant for use by children under the age of 13. Our Website and Platform do not target children under the

age of 13, but we do not age-screen or otherwise prevent the collection, use, and personal disclosure of persons identified as under 13. If you would like to know more about our practices and specifically our practices in relation to COPPA compliance, please email us at privacy@gixsystems.ai.

IF YOU ARE UNDER 13, PLEASE DO NOT ACCESS OR USE OUR WEBSITE OR PLATFORM.

13. MODIFICATIONS TO OUR PRIVACY POLICY

We will post any changes to this Privacy Policy in a notice of the change at the bottom of our web page with a hyperlink thereto. We will also send you an email describing such changes. Please regularly review this Privacy Policy. Notwithstanding if you continue to use our services, you are bound by any changes that we make to this Privacy Policy.

14. LIST OF THIRD-PARTY SERVICE PROVIDERS

GixSystems uses a limited number of trusted third-party service providers that assist in the operation of its business and the provision of its enterprise systems. These providers are contractually required to maintain the confidentiality and security of any personal data processed on behalf of GixSystems and to act only under GixSystems' instructions.

The following categories of subprocessors and service providers may be engaged by GixSystems:

- a. Cloud Infrastructure and Hosting – Amazon Web Services (AWS), Google Cloud Platform, Microsoft Azure.
- b. Security and Monitoring Services – third-party providers offering network monitoring, vulnerability assessment, and intrusion detection.
- c. Professional and Administrative Services – legal counsel, auditors, consultants, and IT support engaged under confidentiality agreements.
- d. Collaboration and Productivity Tools – enterprise communication and document-management systems used internally for business operations.

A current list of subprocessors is available upon request by contacting us at privacy@gixsystems.ai.

15. ANTI-BRIBERY COMPLIANCE

GixSystems represents and warrants that it is fully aware of and will comply with, and in the performance of its obligations hereunder will not take any action or omit to take any action that would cause it or its customers to be in violation of, (i) U.S. Foreign Corrupt Practices Act, (ii) U.K. Anti-Bribery Act, (iii) India Prevention of Corruption Act of 1988, or (iv) any other applicable anti-bribery statutes and regulations, and (v) any regulations promulgated under any such laws. Company represents and warrants that neither it nor any of its employees, officers, or directors is an official or employee of any government (or any department, agency or instrumentality of any government), political party, state owned enterprise or a public international organization such as the United Nations, or a representative or any such person (each, an “Official”). Company further represents and warrants that, to its knowledge, neither it nor any of the Supplier Personnel has offered, promised, made or authorized to be made, or provided any contribution, thing of value or gift, or any other type of payment to, or for the private use of, directly or indirectly, any Official for the purpose of influencing or inducing any act or decision of the Official to secure an improper advantage in connection with, or in any way relating to, (A) any government authorization or approval involving GixSystems,, or (B) the obtaining or retention of business by GixSystems. Supplier further represents and warrants that it will not in the future offer, promise, make or otherwise allow to be made or provide any payment and that it will take all lawful and necessary

actions to ensure that no payment is promised, made or provided in the future by any of the Supplier Personnel.

16. CONTACT US

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at:

- Privacy Officer
- Email: privacy@gixsystems.ai

PLEASE NOTE: IF YOU USE OUR WEBSITE OR PLATFORM, YOU HAVE AGREED TO AND ACCEPTED THE PRACTICES DESCRIBED IN THIS PRIVACY POLICY AND THE TERMS AND CONDITIONS SET FORTH IN OUR TERMS OF USE OR OUR TERMS OF SERVICE, AS APPLICABLE. IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY OR OUR TERMS OF SERVICE, PLEASE DO NOT USE OUR WEBSITE OR PLATFORM.