

**WELCOME CENTRE**

**The booth is located second spot in, at the main entrance of the Hornby Island Farmers’ Market**

Staffed with a local Ambassador, the job of the Ambassador is to be a front-line representative of Island activities and values. It is operational Wednesdays and Saturdays, during the summer months.

The Centre is funded, and staffed, by the Hornby Island Community Economic Enhancement Corporation (HICEEC).

**Tools to assist the Ambassador for sharing information include:**

- Copies of the Annual Hornby Denman Visitor Guide, which has information on:

- Local businesses and non-profits activities and contact information

- An Island map which includes identification of Island Parks and Trails

- The summer ferry schedule

- Messaging on ecological realities and “walking lightly”

- Similar information for our neighbouring Denman Island

- Bus Schedules and Route Maps, which include information on who the Sponsors are

- Information sheet on Who is HICEEC, and What they do. For interested local residents, HICEEC membership forms

- Line of sight sharing of the location of the HICEEC/First Credit Union Electric Vehicle Charging station

- Information White Board showing events for the Week, and reference to <www.hornbyisland.com/events>

**As a community service the Centre also has brochures/info. from:**

* Community Fund brochures
* Natural History Society Centre information, hours and activities
* Recycling Depot, hours and operations
* Information sheet on individual business hours, if provided
* Handouts for Events, e.g. brochures for the Hornby Festival, the Art Studio Tour, the Home & Garden Tour, Natural History lecture/walk series, etc.

**Lost ‘n’ Found for the Market is at the Welcome Centre**

**From the job description:**

As a resident of Hornby Island and loving it, you will happily share your knowledge about Hornby Island and living here.  You will strive to be knowledgeable and easy to interact with. As part of that engagement, you will ask leading questions to engage with people in a friendly manner.

Ask good questions:

* Do you come to Hornby often?
* Are you aware of the Community Calendar of Events?
* Have you been to Helliwell Park yet? (or where ever)
* Where is your home base?
* Have you had a ride on our summer bus yet?
* Etc.

**The booth has also been used for community members to access information:**

* 1. City West and the internet infrastructure project handouts for signups and more info.
	2. Free water testing kits have been stocked by LePage Realty. They are the local contact for providing free kits to residents who then take their samples into the lab in Courtenay.