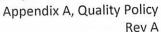
OM-100, Operations Manual





The Quality Policy at PolyCraft Tech (PCT) has been established and approved by Management to formally communicate commitment to customer satisfaction and product quality.

PCT is committed to excellent customer satisfaction by striving to meet or exceed our customers' requirements and continually improving the effectiveness of our Quality Management System and the quality of products provided. We provide our customers with a stable, profitable business, while providing our supply base with a reliable partner. Our success and future are and will be achieved as a team. Our success is measured not only by meeting our internal goals and all applicable voluntary and regulatory requirements and standards, but by the relationships we have with our customers and supply sources. Our vision is best described as:

"Delivering innovative manufacturing solutions through a premier customer experience."

Specific goals and objectives have been established by the company to support our commitments stated above and to grow as a company and supplier of choice. These goals are frequently monitored, measured, and acted upon to ensure continual improvement and growth as a supplier of choice.

5 September 2023

President/CEO

Date