
Frequently Asked Questions

What is included in your trial?

- Get access to all M.A.K.S. Mobile App features during the FREE Trial Period.
- Create an account to personalize your experience Free during your Trial Period
- Enter sample data using dates from January through March FREE for 14 days.
- When your Free Trial has expired, you will be ready to enter real data for your business.
- You will learn how to classify legal business deductions to save thousands of dollars every year during your Free Trial Period
- Chat for FREE with a Tax Expert or schedule a Tax or Business Advisory Appointment for as little as \$1 Per Minute. (Minimum is 45 minutes or \$45)

How does your pricing plan work?

- Monthly or Annual plans are available
- Subscription plans are offered on a 3-month plan or (Quarterly Periods) such as January-March is the 1st Quarter, April-June is the 2nd Quarter and so on.
- You will save \$80 when you subscribe to an annual plan (12 consecutive months)
- You can subscribe for only 1 quarter if you only need partial year. This is a great benefit if you started your business in the middle of the year. **You Only Pay For What You Need!**
- **No Contracts. No Refunds. Upgrade at any time.**

Could I have more than 1 business in MAKS?

- Yes, you can have more than one business subscription. You will need to use a different username and/or email address to avoid confusion when managing multiple businesses.

Can I use MAKS on my laptop?

- YES, starting in December 2022, M.A.K.S. Tax App will be released-BETA. You will also have access (synced) to your iPhone, iPad, Smart Phones, Tablets and Android devices.

Are their videos for quick help?

- Yes, you can access pre-recorded webinar, demonstrations, and subscribe to training sessions on how to use M.A.K.S. App. Go to the menu, "MyAccount"-Support Document where you will find documents and videos. You may also subscribe to our M.A.K.S. Academy for business training sessions. Visit <https://member.makstaxprep.com> to enroll as a member. The fee to join is \$540 annual membership or \$55 per month. As a member, you may access any documents or training sessions for your business.

What features does MAKS offer to help me file my taxes?

- M.A.K.S. benefits and features are designed to help small business owners who need help preparing, filing and understanding how to deduct business expenses. Features include reporting income, expenses and home business deductions. Also grant budgets will be available in the new M.A.K.S. Tax App for desktops. This feature allows you to track grants and budget actual cost to avoid overspending.