

# Refund Policy

JTJ Resources, Inc's offers returns of any product(s) should you change your mind. Items must be returned within seven (7) calendar days of receipt, and must be returned in the same condition that it was received by the customer. Customers will receive exchange credit only product for a different product. We cannot refund or exchange: items that have been opened, tested or partially used and which cannot be returned in the same physical state to which they were purchased.

All items returned must be in the original condition that the customer received them in and must be unused, unopened, and in their original packaging. Packaging includes ensuring that side labels are affixed in their original state, and unopened/unbroken. All returned products will be inspected before refunds are issued to ensure an "as new" condition. However, please note that items are your responsibility until they reach our office. It is important that you ensure that all returned items are wrapped in suitable packaging, to prevent damage to the items or their packaging. We are not responsible for any items that are returned in error. As a precaution, we strongly recommend using a delivery service that insures the correct value of the product that you return. This protects you against lost or damaged goods. Shipping cost are the owner's expense.

When returning items, please ensure that you include all of the following information:

- a) Full Name
- b) Address, as provided on the original order
- c) Order Number, so that we can identify your original purchase and Return Authorization number.
- d) Reason for Return or Exchange

All returns should be sent to:  
JTJ Resources, Inc.

PO Box 2571, Stockbridge, Georgia 30281

United States