

# **HOW TO INITIATE A TELEMEDICINE CONSULTATION FROM A SKILLED NURSING FACILITY**

## **WHEN TO USE TELEMEDICAL SERVICES:**

- a. When the patient presents with an issue that may result in an admission to an emergency room, hospital or other acute medical facility. (In a life threatening situation call 911 ASAP)
- b. When the patient has not been seen by a medical provider for an extended period of time (over a week) and has a complaint. (Example: when the family believes the patient is being ignored.)
- c. When as a staff member you believe that a medical providers consultation is needed. (Possible UTI, Dehydration, ETC.)

## **THE FIRST STEP IN ALL TELEMEDICINE CONSULTS IS TO TELEPHONICALLY CONTACT THE MEDICAL PROVIDER**

## **HOW TO INITIATE A TELEMEDICINE CONSULTATION:**

- a. During afterhours 7:00 pm – 7:00 am text, the cell phone of the provider(s) (when you text the provider give: the name of the facility, name of the patient, and any brief pertinent information)
- b. Anytime there is no response from the providers call the telemedicine administrator.
- c. Once you have contacted the provider request that they initiate a link to the device name you have at the patient's location.
- d. Stay at the site of the consult and await instructions from the provider.
- e. Make sure the patient has a telemedicine consent signed on file.

## **Provider contact information:**

- |                                |                           |   |
|--------------------------------|---------------------------|---|
| <b>a. Krystle Jaynes, NP</b>   | <b>Cell: 813-379-0354</b> |   |
|                                | <b>Device names:</b>      | <b>Krystle Jaynes Exam<br/>Krystle Jaynes Stethoscope</b> |
| <b>b. Dr. Fadi Saba, MD</b>    | <b>Cell: 727-804-3267</b> |   |
|                                | <b>Device names:</b>      | <b>Dr. Saba Exam<br/>Dr. Saba Stethoscope</b>             |
| <b>c. Mr. Samuel Ballinger</b> | <b>Cell: 813-401-9018</b> | <b>(Administrator)</b>                                    |