

# HOW TO USE YOUR TELEHEALTH DEVICE



## THE FIRST STEP IN ALL TELEMEDICINE CONSULTS IS TO TELEPHONICALLY CONTACT THE MEDICAL PROVIDER

Make sure the Device is plugged-in, the Camera shutter is open & the mics/camera button is on.

(Note: when the Mics/camera button is red it is off)

To get to the Home screen swipe your finger from the top of the display down and tap the Home icon.

### Alexa Communicate & Drop-In Screen

- To enter the communication mode, swipe your finger from the right side of the display across to the left
- Wait a few seconds and the screen panel with the communicate Icon will appear
- Tap on the communicate icon
- The Drop-In Icon will then appear
- Tap on the Drop-In Icon

### Selection of Telehealth Device to connect with

- With the device in the Drop-In mode, you will see several devices listed such as Dr. Saba, Nurse Jones, Etc.
- Select the person you wish to conduct the telemedicine consultation with and tap on that name.  
(Example: Dr. Saba office Show 5)

### Communication between the Patient and Doctor

- When the connection between the Patient & Doctor starts the screen may be blurry for a few seconds, this allows the other person to close the camera lens if needed.
- The Screen will clear and both parties should be able to speak to and see each other. Conduct the Telemedicine Consult as long as required

### Disconnecting the Conference

- Once the telemedicine consultation is complete, tap the display screen and then tap the red Phone Icon to disconnect.

If you have any questions or problems, please call **727-210-8395** 24/7

Also see [TELEHEALTHFL.COM](http://TELEHEALTHFL.COM) for more information