

YOUR TELEHEALTH HD 10/8 TABLET

Step by Sep Procedures



Make sure the Device is charged.

To get to the Home screen swipe your finger from the bottom of the display up, then tap the round home icon.

Alexa Communicate & Drop-In Screen

- To enter the communication mode, tap the Alexa Icon, wait a few seconds then tap the communicate Icon at the bottom of the screen.
- Tap on the communicate icon (2nd from left of screen)
- The Drop-In Icon will then appear at the top of the screen. (3rd from the left)
- Tap on the Drop-In Icon

Selection of Telehealth Provider & Device to connect with

Please note the first step for a consult is to call the Provider via phone

- With the device in the Drop-In mode, you will see several devices listed such as Dr. Smith, Nurse Jones, Etc.
- Select the person you wish to conduct the telemedicine consultation with and tap on that name. (Please use the devices with Exam as part of the name) (Example: Dr. Saba Office Exam)

Communication between the Patient and Doctor

- When the connection between the Patient & Doctor starts the screen may be blurry for a few seconds, this allows the other person to close the camera lens if needed.
- The Screen will clear and both parties should be able to speak to and see each other. Conduct the Telemedicine Consult as long as required

Disconnecting the Conference

- Once the telemedicine consultation is complete, tap the display screen and then tap the red Phone Icon to disconnect.

See TELEHEALTHFL.COM for more information