

## Terms and Conditions & Privacy Policy

### 1. Introduction

Welcome to the recovery coaching services provided by Willem van de Worp. By engaging in our services, you agree to comply with these Terms and Conditions. If you do not agree, please refrain from using our services.

### 2. Services

- Recovery coaching is a supportive and accountability-based service aimed at assisting individuals in their recovery journey.
- Coaching does not replace therapy, medical treatment, or legal advice.
- Sessions may be conducted in-person, via phone, or virtually.

### 3. Payments & Cancellations

- Fees for coaching sessions will be communicated before the start of services.
- Payments are due before each session unless otherwise agreed upon.
- Cancellations must be made at least 24 hours in advance. Late cancellations may be subject to a full session fee.

### 4. Confidentiality

- All client information is kept strictly confidential, except where disclosure is required by law (e.g., risk of harm to self or others).
- No personal data will be shared with third parties without explicit consent.

### 5. Code of Conduct

- Clients are expected to engage respectfully and responsibly in coaching sessions.
- The coach reserves the right to terminate services if inappropriate behavior is exhibited.

### 6. Limitation of Liability





Recovery & Life Coaching

- Willem van de Worp is not responsible for any personal choices, actions, or decisions made by the client.
  - Coaching results are not guaranteed, and outcomes depend on individual effort and circumstances.
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## **Privacy Policy**

### **1. Information Collected**

- We may collect personal details such as name, email, phone number, and any information shared during coaching sessions.
- Website usage data may also be collected for analytical purposes.

### **2. How We Use Your Information**

- To provide and manage coaching services.
- To communicate session details and updates.
- To improve our services based on client feedback.

### **3. Data Protection**

- Personal data is stored securely and only accessible by authorized personnel.
- We do not sell or share your information with third parties for marketing purposes.

### **4. Your Rights**

- You may request access, correction, or deletion of your data at any time.
- To make such a request, contact [willem@bettertogethercoaching.uk](mailto:willem@bettertogethercoaching.uk)

### **5. Changes to This Policy**

- We may update these policies periodically. Continued use of our services constitutes acceptance of any changes.

**For any questions or concerns, please contact:**

**[willem@bettertogethercoaching.uk](mailto:willem@bettertogethercoaching.uk)**

