

Attention: Appointment Changes at AltEn Ethanol

First Notice:

Effective May 4th, carriers are required to be at AltEn within 15 minutes of the scheduled appointments. Carriers who arrive more than 15 minutes late may be subject to rescheduling to the next available appointment.

Example:

Appointments are schedule every hour.

10:00 AM appointments are expected to be at AltEn before 10:00 AM.

Carriers arriving after 10:15 AM may be required to wait until to the next available appointment hour.

If you know the carrier will arrive late please call 402-624-0890 as soon as possible to see if the appointment can be rescheduled.

There is no guarantee that appointments will be available later in the day or even the next day.

Our dock staff does not stay beyond their scheduled shifts to unload late arrivals.

Carriers may arrive early but please do not arrive more than 2 hours prior to the appointment to mitigate parking lot congestion.

There is no space for carriers to park overnight on site.

Second Notice:

Carriers, brokers, freight agents, anyone who knowingly book appointments online before the freight or carrier is secured may be removed from online scheduling.

We are frequently having carriers book many *phantom* appointments only to hold spots for loads they are attempting to find equipment for and then canceling the spots not used.

Please only schedule loads once all information and equipment is secured.

Thank you for your cooperation,

AltEn Ethanol