

THINGS YOU SHOULD KNOW

FULL PAYMENT IS DUE UPON SCHEDULED ARRIVAL.
NON-REFUNDABLE \$150.00 DEPOSIT ON PRIVATE BOARDING.

1. While you are away, feel free to “check in” to find out how everything is going with your pet(s) and home. 832-875-6798

2. In the event of an **emergency** involving the health of your pet(s), I will obtain care at the veterinarian listed on the information sheet. I will attempt to contact you before taking such action.

3. For each sitting assignment, if you request to the sitter, your sitter will text or leave you a note providing a brief summary of your pet’s activity and home inspection conducted.

4. To ensure the accuracy and **quality** of each sitting assignment, all information is personal and confidential . Please provide as much information as possible, and contact us should you have and changes in personal or pet information.

5. As you know, there are many factors that might shorten or delay your return. If, for any reason , you expect any **changes to your return date that you have scheduled with us**, please contact us as soon as possible so that we may make arrangements for us to continue care for your pet(s) until you return.

6. Please leave your home **clean** and **orderly** condition so that your sitter can professionally provide services without inconvenience.

7. Unless otherwise arranged, your sitter will retain your **house key** and **security code**, properly secured, until you leave our service. This arrangement makes it more convenient and efficient for future sitting assignments, and serves as a reliable back up should you ever need us in time of emergency.

8. Tipping is not required, but is always appreciated. If you feel moved to give your sitter a tip please do.

Once again, thank you for choosing Feathers, Fur and Fins Pet Concierge Services. I look forward to a long lasting relationship with you and your pet(s) and exceeding your expectations!