

# **Terms and Conditions**

## Fees and payment:

Payment must be made by bank transfer (details below).

Bank: Starling Bank Account Name: Nucleus Education Ltd.

Sort code: 60-83-71 Account: 19739734

Ref: Your child's name

All sessions must be paid for 48 hours in advance.

### **Bookings and cancellations:**

- Sessions purchased as a block are non-transferable.
- Sessions purchased as a block are valid for 1 year from the date of purchase.
- All sessions purchased as a block cannot be refunded individually.
- Any cancellations must be made at least 48 hours in advance to avoid being charged for that session.

#### **Personal Items:**

• Please ensure you take all personal items with you when leave the sessions. We cannot be held responsible for any lost items.

#### Code of conduct:

• Sessions are for the benefit of all students therefore, antisocial and disruptive behaviour will not be tolerated. We reserve the right to ask any student who exhibits this behaviour to leave the session immediately. They will not be refunded for or be able to rebook this session.

#### **Limitations of liability:**

- While the tutor will endeavour to ensure that the student makes satisfactory progress, this
  cannot be guaranteed, and the tutor cannot be held accountable for the academic success or
  otherwise of the student.
- To the maximum extent permitted by law, the tutor accepts no liability for any direct or indirect loss or damage, foreseeable or otherwise, including any indirect, consequential, special, or exemplary damages arising from the use of the tutor's services or any errors or omissions in the contents of the tutor's learning materials.

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