



Met-Ed • Penelec • Penn Power • West Penn Power

Shopping For a Generation Supplier

Shopping

FirstEnergy's Pennsylvania distribution companies* (FE) encourages all customers to seek the best energy price available. No matter what company you choose for your energy supply, your local FirstEnergy distribution company will continue to deliver power to your homes and businesses, maintain poles and wires, restore service should power be interrupted, answer questions and issue monthly bills.

Best Place to Start Shopping: www.PApowerswitch.com

This Pennsylvania Public Utility Commission (PA PUC) website helps customers find suppliers in their area and compare rates and services of the suppliers. Additionally, customers can find helpful information on this website regarding ways to save energy and help paying their electric bill.

Four Steps to Choosing a Supplier

1. Compare offers
 - a. Compare prospective supplier's generation price per kilowatt-hour to the "Price to Compare" found on your current bill
 - b. "Price to Compare" changes quarterly
2. Contact suppliers and ask questions
 - a. Are you licensed by the PA PUC? (Energy suppliers must be licensed by the PA PUC.)
 - b. Is the price fixed or variable?**
 - c. Are there automatic price increases or decreases?
 - d. What is the term length of the contract?
 - e. Does the price depend on how much electricity is used and when it's used?
 - f. Will there be switching, membership, cancellation or other fees?
3. Read and understand your contract
 - a. Length of contract and rates
 - b. Fees and billing information
4. Receive confirmation
 - a. After you contract with a supplier, your new generation supplier will contact FE
 - b. FE will send you a confirmation letter. If you feel your supplier has been switched in error, call your supplier and/or FE immediately.**

*FirstEnergy's Pennsylvania distribution companies include Met-Ed, Penelec, Penn Power and West Penn Power.