

# FEES & BILLING POLICY - 2024

1. **STATEMENT MAILED:** 26<sup>th</sup> or the next nearest business day each month.
2. **PAYMENT DUE:** At District offices by the 15<sup>th</sup> or nearest business day, as designated on the current bill, the following month. US post mark or District dated receipt will validate receipt date. A grace period of five days (*includes* business, weekend & holiday days) is allowed after the due date to avoid a late fee. Make check to East Valley Metro. Send payments to: PO Box 5201, Greenwood Village CO 80155
4. **LATE FEE:** a 3% late fee is applied to balance due after the grace period and appears on the next bill.
5. **SHUT-OFF:** A balance of \$450 or more after the 15th will mark account for shut-off warning. If the balance is not paid in full or below \$450 by the 25th of the current month due, a three day shut-off notice will be posted and a \$100 posting fee added to the account. If the balance remains above \$450 after the third business day following posting, services are terminated and a \$100 shut-off fee is added.
6. **RETURN TO SERVICE:** Terminated service is restored upon payment of the past due balance in full and a \$100 turn-on fee. Note: accounts with terminated service will continue to be billed for any and all regular monthly District assessed fees

Tap Fee	\$ 25,000.00 per ¾" tap	
Water Availability Charge (flat fee)	\$ 165.80/month	
Well Replacement Fee	\$ 0	
Sewer Flat Fee	\$ 28.14/month (consists of ACWWA base fee + 25% out of service area charge)	
Sewer Usage Fee*	\$ 7.04 per 1000 gal. * (consists of ACWWA base fee + 25% out of service area charge)	
Trash Collection Fee	\$ Waste Mgmt flat + variable fuel and recycle environmental surcharge/mo. With variable components, the estimated average for this year is \$23/month.	
Account Transfer (final reading charge)	\$ 50.00 *if outside of normal reading cycle	
Shut Off Notice Posting Fee	\$ 100.00	
Turn Off/Turn On for Nonpayment	\$ 100.00/100.00	
Insufficient Funds Fee Per Check	\$ 35.00 or actual fees bank incurred, if higher	
Inspection/Reinspection Fees	\$ 150.00	
Meter Accuracy Verification Fee	\$ 135.00	
Document/Public Records Search	\$ 0.00 first hour / \$ 30.00 each additional hour	
Document Charge	\$ .25 per page	
Unauthorized Turn On	\$ 1,000.00	
Fire Hydrant Water Use (authorized)	\$ 25.00 per 1,000 gal.	
Fire Hydrant Water Use (unauthorized)	\$ 50.00 per 1,000 gal.	
Unauthorized Fire Hydrant Water Use	\$ 1,000.00 fine	
Labor Rate	\$ 95.00 per hour	
Violation of District or Enterprise Rules and Regulations, up to \$1,000 fine.		
<b>Water Usage Charge (per 1000 gallons)</b>		
Note: water meter readings are rounded up or down to the nearest thousand gallon increment at 500.		
Tier 1	0 to10,000 (gallons)	<b>\$1.39</b>
Tier 2	10,001 to 50,000	<b>\$1.67</b>
Tier 3	50,001 to 75,000	<b>\$2.85</b>
Tier 4	75,001 to 99,000	<b>\$3.61</b>
Tier 5	99,001 to115,000	<b>\$8.40</b>
Tier 6	115,000+	<b>\$20.00</b>

\***Sewer fees** are a 100% pass-through from the Arapahoe County Water and Waste Water Authority (ACWWA) which provides sewer services to some homes in East Valley and all homes in the Valley Country Club Estates through a service contract. The Usage Fee is charged per 1000/gallons based on actual water usage December through March (winter usage). An average of winter water usage is used for the Usage Fee each month from April through November. The ACWWA sewer Flat Fee and Usage Fee charged to East Valley customers include a 25% out of service area fee as East Valley residents do not pay ACWWA property taxes.