



## **S3 SURFACES™**

### **01-Year Limited Product Warranty**

This product warranty applies to S3 SURFACES™ surfacing sheets used as skins to make installations for interior applications only and is granted by S3 Surfaces India Private Limited, an Indian company registered (hereinafter called "S3 Surfaces India") to the initial purchaser of the S3 SURFACES™ sheets. They are extremely durable; have exceptional abrasion, wear, and scratching resistance; and are 100% waterproof, termite-proof, borer-proof, and long-lasting. They have a very long shelf life.

1. This product warranty is given only to the initial purchaser of the S3 SURFACES™ sheets procured from S3 Surfaces India and applies only to the S3 SURFACES™ sheets used in interior applications in Europe, the Middle East or Africa.
2. Under this product warranty, S3 Surfaces India warrants that the S3 SURFACES™ sheets will be free from manufacturing defects for a period of one (01) year from the date of the initial purchase of the sheets.
3. This product warranty does NOT cover:
  - A. S3 Surfaces India tries to maintain colour & finish consistency of crafted material. However due to the manufacturing process limitations, variations may occur. The exact matching of Metallic Bonded S3 SURFACES™ with any other natural material is not guaranteed under any circumstances. Minor aesthetic anomalies like bubbles, tool marks, pin/blow holes, hairlines on surface, and other imperfections can occur randomly with pattern design. These anomalies reflect the cast, artisan nature of the material and are not necessarily considered to be warrantable defects.
  - B. The cast yellow metals like Bronze, Copper, Brass, etc. will naturally develop a patina & discolour with time & use. During the usage & the exposure of S3 SURFACES™ sheets to the atmosphere, the oxidation & discoloration may take place which is inherent to these materials which is not liable for warranty.
  - C. Due to the inherent nature of Cast Aluminium, the surface of products has anomalies like pin or blow holes, undulations, & surface inconsistencies. Hence these issues are not considered as warrantable defects.
  - D. S3 Surfaces India warrants its products to be free from defects in material and workmanship for a period of one (01) year from the date of invoice, unless otherwise stated on the order acknowledgement. Should any failure to confirm to this warranty appear within one (01) year after the date of invoice, S3 Surfaces India shall, upon notification thereof and substantiation that the products have been stored and applied in accordance with S3 Surfaces India standards, will correct such defects by suitable repair, or replacement without charge at a S3 Surfaces India factory or at the location of products. However, if S3 Surfaces India determines repair or replacement is not commercially practical, then S3 Surfaces India shall issue a credit in favor of buyer in an amount not to exceed the purchase price of the products.
  - E. Faulty or incorrect fabrication or installation or issues resulting therefrom, such as but not limited to joint failure, insufficient structural support and incorrect expansion gaps, improper site preparation or maintenance;
  - F. Installation and/or operation outside S3 SURFACES™ interior environment specifications, i.e. any outdoor installation and/or use;
  - G. Physical, chemical or mechanical abuse, i.e. any use of the product that is unreasonable considering the

normal and expected uses of the product in an interior application, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the installation made with S3 SURFACES™, or storage, handling, appliance, use or maintenance of the product not in accordance with the S3 SURFACES™ Data Sheet and S3 Surfaces India's guidelines; and

H. Damage from exposure to excessive heat or damage due to heat transmission (e.g. use of heat source) onto the product; and

I. Damage arising from structural support or movement;

J. Damage caused in whole or in part by architectural and engineering design ;

K. Installations not made in accordance with the installation procedure in force at the time of installation or improper installation site preparation or maintenance; and

L. Variations in colour and/or pattern on repairs or replacement performed under this warranty.

As with most materials, variations in colour can occur between production batches. If customer material is not available for replacement work, S3 Surfaces India cannot guarantee an exact colour match with pre-existing material, and such colour-match remedial issues will not be covered under the warranty;

M. Damage caused by an Act of God (such as weather effects or fire);

N. Installations which have been moved from their original place of installation;

O. Installations which were showroom models;

P. Any use or maintenance of S3 SURFACES™ sheets in accordance with the use and care instructions in the Routine Care of S3 surface document available on <https://www.s3-surfaces.com/products/> and

Q. Scratches and ordinary wear & tear.

4. To receive coverage under this warranty, a picture of the defect(s) and the serial number(s) or batch number(s) as well as proof of purchase in the form of a purchase invoice need to be submitted with the claim. (No proof – no coverage).
5. The warranty provided herein is the only warranty made by S3 Surfaces India for S3 SURFACES™ sheets. Neither S3 Surfaces India nor any of its third-party suppliers makes any other warranty of any kind, whether express or implied, with respect to S3 SURFACES™ sheets and products made with S3 SURFACES™ sheets. S3 Surfaces India and its third-party suppliers specifically disclaim implied warranties of merchantability and fitness for a particular purpose except as expressly stated herein. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of S3 Surfaces India with respect to S3 SURFACES™ products.
6. Except for the obligations specifically set forth in this warranty, in no event shall S3 Surfaces India be liable for any direct, indirect, special, incidental, or consequential damages, or for any loss of profits, loss of use, loss of production or business interruption whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages.
7. This product warranty is governed by Indian law. The Indian court from Pune city shall have exclusive jurisdiction over any dispute arising out or in connection with this warranty, including any question regarding its interpretation or its execution.
8. For more information about this warranty, please contact S3 Surfaces India by writing to:  
S3 Surfaces India Private Limited  
R-1/6, Shree Laxmivihar,  
Hadapsar, Pune-411028 Maharashtra  
India.  
E-mail: [shantaram.pawar@s3-surfaces.com](mailto:shantaram.pawar@s3-surfaces.com)  
Contact: +91 95953 05151  
<https://www.s3-surfaces.com/>