

PROGRAMS and SERVICES

Early Childhood Services: *Early Head Start strengthens children and families.*

Advocacy Services: *Works with families and individuals to meet their basic needs and promote self-sufficiency.*

Victim Services: *The Thumb Area Assault Crisis Center provides shelter and counseling to survivors of sexual and domestic violence. Advocacy is provided to support survivors and work to strengthen the criminal justice systems response to violence against women.*

Senior Services: *Assists older adults in maintaining their independence through caregiver support and respite, personal/home care, congregate and home delivered meals, senior volunteer opportunities, like the Foster Grandparent and Retired Senior and Volunteer Programs which provide volunteer opportunities for older adults, transportation and caregiver training. Elder Advocacy is also provided for older adult victims of physical, emotional, sexual abuse, neglect, and/or financial exploitation.*

Nutrition Services: *Commodity distributions are scheduled throughout the year.*

Housing: *Provides housing stability services for individuals and families that are chronically homeless, homeless, or at serious risk of becoming homeless. Home Weatherization Services and energy education provide increased energy efficiency for homeowners and renters and the Lead Abatement Program helps to protect children from lead-based hazards in the home. A Home Rehabilitation Program offers limited emergency repairs.*

In FY 2021, HDC also administered the following community-based services:

- Caro Thumbody Express
- Spoonfuls of Plenty Community Meals
- Volunteer Site (RSVP, Community Service Placement, etc.)



2021 Annual Report

Our Mission:
Restoring Hope by
Helping People
and Changing Lives

Dear Friends:

The agency and its customers continued to feel the detrimental effects of the COVID-19 Pandemic during 2021 and, as in the past year, many services continued to be suspended and/or limited.

Despite the barriers, the agency turned to technology to reach out to its communities; Facebook Live interviews were conducted, Early Head Start staff developed YouTube videos for their customers and the general public and based on the increase in Home Delivered Meal customers, volunteers were trained to navigate delivery routes utilizing tablets. Online classes were held for Caregivers and Zoom became the primary tool to meet with individuals inside and outside of the agency. Drive-Up Senior Seminars were also held in large parking lots in Huron, Sanilac and Tuscola Counties utilizing audio through car radio systems.

Even with the limitations imposed by the Pandemic, we were able to move forward in many areas. In June, agency office lobbies were reopened for face-to-face services and all staff discontinued remote work. Senior Dining Centers were reopened the later part of the year and Spoonfuls of Plenty free weekly meal was reinstated on a take-out basis.

Domestic/Sexual Assault Services were reorganized and enhanced and room for additional beds was created. Two vehicles were obtained by Thumbody Express to provide non-emergency medical services and HDC was selected to serve as the Coordinated Single Point of Entry/HARA (Housing Assessment and Resource Agency), for Huron, Lapeer, Sanilac and Tuscola Counties, through which individuals experiencing, or at-risk of, homelessness access housing crisis response systems in a streamlined manner.

Even with the many challenges which faced us, we are proud of our Board, staff, Advisory Council members and volunteers for their exceptional dedication to assuring that our residents were provided quality services in a time of uncertainty.

Sincerely,



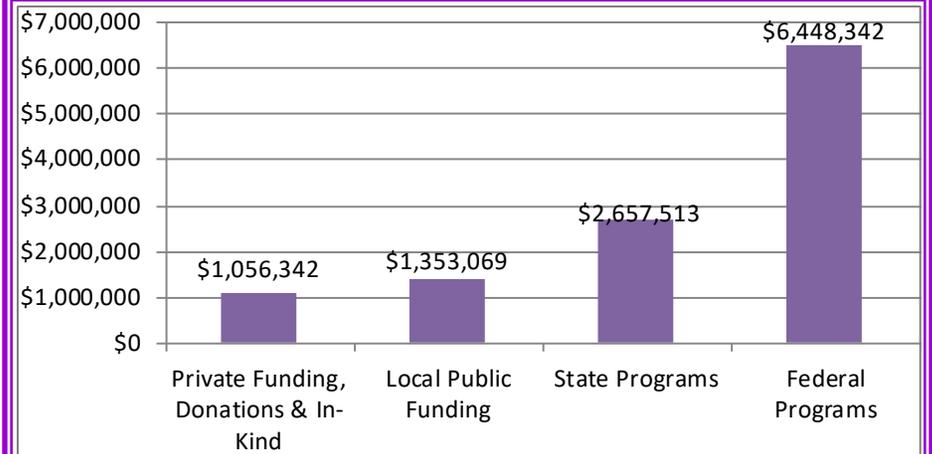
Della M. Hammond
Board Chairperson

During FY 2020/2021, HDC served 2,390 households.

Of those households, 87% reported incomes at, or below, 150% of poverty.

We extend our appreciation and gratitude to the 247 individuals who volunteered 84,007 hours to the agency to help us in serving the needs of people and communities within Huron, Lapeer, Sanilac and Tuscola Counties.

HDC mobilized \$11,515,266 during the 2021 fiscal year.



Most of HDC's programs can be categorized into eight key budget categories. The chart illustrates the general areas in which HDC's 2021 budget was allocated.

