

CANINE BRAINS & GAMES, LLC

Diane Whitney ©2020 rev. 120120

www.caninebrainsngamesllc.com



PLEASE READ & REVIEW ALL OF THESE POLICIES

PLEASE NOTE: ALL EMERGENCY NOTICES (CLOSURES, CHANGES TO SCHEDULES, ETC.) WILL BE POSTED TO OUR PUBLIC FACEBOOK PAGE!

Previous versions of our policies are not grandfathered. All policies take effect on the date of revision.

GROUP CLASSES:

1. Our group classes are not appropriate for aggressive dogs or dogs with a bite history.
 - a. With the exception of our Space Dogs(c) class, our group classes are not appropriate for reactive dogs.
 - b. Any dog demonstrating reactive, aggressive, or unsafe behavior will be excused and any remaining credit will be applied toward a private training session.
 - c. The observation of unsafe behavior will be at the determination of the class instructor(s).
2. If you're unable to complete a group class *for any reason*, your **balance will be credited toward the same group class at a later date or toward a private session.**
3. Instructors retain the right to reassign a student's attendance in a specific class and/or event. We may recommend a more appropriate class or program for your dog according to the dog's age, maturity, and behavior.
4. Class activities will consist of physical activities including but not limited to walking at a brisk pace, sitting, bending and/or standing for extended periods of time. Please notify us at the time of registration if you have any limitations.
5. Video recording of the class or of the instructor is prohibited.
6. The use of choke collars, prong collars, E-collars (shock, stim, etc.), stretchable (bungee type) and retractable leashes are prohibited.

COVID-19 Policy

All employees will practice social distancing at all times until further notice. Therefore:

1. So that we may practice social distancing, all Day School dogs will be handed off outside the building.
2. Since the number of people in classes is limited, only clients and family members attending class may enter the building while wearing a properly fitted mask, covering nose and mouth, and free of cuts or tears.
3. **Dear Clients: Please stand back by the column and allow our employee to step outside and close the door behind them.**
 - a. Please practice social distancing.
 - b. Please hand your dog off to us, and hand your dog's bag off to us after your dog has been pottied.
 - c. Please be patient, each trainer can only bring one dog in or out at a time.
 - d. **You and your dog's safety is of our utmost concern.**

FOR DOGS: Canine viruses are contagious (and can be deadly - we can't ask our dogs to wear a mask)!

1. For the safety of our students, if your dog has traveled out of state, recently been boarded, attended a daycare facility, or been to a dog park, please disclose this to us and wait 14 days before bringing your dog to a group class or to our day school.

2. If your dog has been diagnosed with kennel cough, or a contagious, or communicable condition, you must wait a minimum of 14 days from the date of diagnosis and treatment (or longer if the cough persists or it's recommended by your veterinarian) before returning to school.
3. Failure to disclose this information puts everyone at risk and may result in your dog not being able to participate in our services.

Thank you for your understanding and cooperation!

What Your Dog Will Need for Classes or Enrichment Day School

Please put your dog's name or initials on all personal items and please bring all items in a tote bag:

1. All dogs must have a current veterinary vaccination verification which we keep on file; updates must be provided annually.
 - a. **Required vaccinations for Day School are: Rabies, DHLPP and Bordetella**
2. Poop bags - the potty area is **on the grass**; PLEASE, clean up or we'll lose our privileges.
 - a. Please don't allow your male dogs to urinate on the columns in front of the building or females to urinate on the sidewalk.
 - b. Allowing your adolescent male dog to lift his leg anywhere he pleases is like giving your teen son a can of spray paint and allowing him to tag other people's property!
3. A tote bag to carry everything
4. A non-skid mat or rug to settle on; do not provide if your dog will chew or shred it
5. A Stuffed Kong®, other safe chew items, licky mats, or food puzzles
6. A water bowl
7. A tug toy and non-rolling toy
8. Kibble and palatable soft treats for training
9. A towel to dry your dog when it's raining
10. A well fitting buckle or martingale collar (or a harness for puppies or toy dogs) **with your dogs ID tags**
 - a. **All dogs must wear visible identification**
11. A 4 foot leash
12. **A Gentle leader or other head collar for large, hard to control dogs**
13. **Dogs must be clean, reasonably groomed, free of strong body odor, and free of parasites.**
More specifically:
 - ▶ Dogs must be free of noticeable fleas, ticks, and other skin or intestinal parasites.
 - ▶ Dogs should have clean anal and bikini areas.
 - ▶ Dogs with shaggy coats should have clean facial beards, as bacteria can thrive in a moist, damp environment. Bacteria and germs may be transferred if an unclean dog interacts with other dogs or humans.
 - ▶ An inspection of your dog's physical and emotional condition will be made at the time the dog is brought into the building.
 - ▶ We reserve the right to prevent a dog from playing or interacting with other dogs including but not limited to the above reasons.
 - ▶ We reserve the right to send home a dog who exhibits a distressed emotional or physical condition, or an extremely reactive demeanor. At such times we will contact the owner to pick them up immediately.

Play & Train Enrichment Doggy Day School

Please Note: Payments for the subsequent month are due no later than the 15th day of the current month. We're sorry, but we're unable to guarantee a space in this program without payment.

Monthly Packages:

- **3 weeks in one month package (due to a holiday): \$120** begins the first week of each month and finishes the last week of the month. This excludes the holidays and days that the school closed.
- **4 consecutive weeks in one month package:** \$156, begins the first week of each month and finishes the last week of the month.
- **5 consecutive weeks in one month package:** \$193, begins the first week of each month and finishes the last week of the month.
- **Single Day Drop-In:** \$44 per day *contingent upon availability of space*.
- **Private Session:** \$125. *If you have not taken a class with us, you'll need to attend the orientation and take a private training session so that you know the hand signals and terminology to practice with your dog at home. This private includes an evaluation of your dog's behavior.*
- **Private Session:** \$99 if you've taken a class with us, your dog is enrolled in day school and you need a refresher on handling and signaling. (This does not include behavior modification protocols.)
- **An early/late convenience fee remains in effect.** That is, \$25 for up to 20 minutes **before or after** the morning drop off hours, \$25 for *scheduled* midday pick ups/drop offs, and/or up to 20 minutes **before/after** the evening pick up time; additional fees of \$1/minute may be assessed for times over 20 minutes for drop off or pick up.

Play! Rest! Work!

What sets us apart from doggy day care? **We provide enrichment activities, obedience training, and a detailed report card after each visit! Training is an integral part of this program!**

1. **We are limited to the number of dogs we can accept each month. When you make a monthly reservation, you're enrolled for the month and your spot is secure!** If for any reason your dog cannot complete their month of Day School, we won't have the capacity for make up sessions. **Any remaining credit may be applied toward a group class or a private training session.**
 - a. Any Pet Parent may schedule a private training session with a trainer (depending on availability) to work on training cues.
 - b. For special training requests, such as Trick training during day school, your dog should be enrolled in that specific class, previously completed that class, or have a title. You may need to schedule a private training session so that we may review with you what you'd like us to train your dog to do. This allows you to practice those specific behaviors with your dog at home as well.
2. In addition to our standard registration form, all owners must complete a behavior screen which can be downloaded from our Google drive; updated forms will be required annually.
3. Owners must walk their dogs on the grass to the side of the parking lot before bringing their dog to the entrance for admittance.
4. Dogs must be house trained. Owners will be asked to provide diapers if your dog exhibits excited urination, incontinence issues, or if they lift their leg indoors while at school.
5. Many of our students have sensitive tummies, therefore, we only use treats and food each pet parent has provided for the day.

DID YOU KNOW?

- ★ It takes approximately 30 days (4.3 weeks/720 hours; minus 8 hours a night for sleep, that's 480 hours) of consistent practice to change a habit or modify a behavior.
- ★ There are 28 days & 448 hours in 4 weeks (minus 8 hours a night for sleep).
- ★ Your Day Trainer sees your dog *once a week*.
- ★ How will you spend the remaining hours with your dog?
- ★ Please schedule a private session if you'd like to review the specific details of how to teach the training cues your dog is learning in Day School.