

# GLOW GETTER MEMBERSHIP POLICY

## MEMBERSHIP DESCRIPTION

- The **GlowGetter Membership** is for **founding clients only**.
- **Founding pricing (until December 31, 2025): \$100/month**
  - Includes **one 90-minute facial of any type per month**
  - **20% off any additional services**
  - **15 loyalty points per month** (15 points = \$15) to redeem toward future services
- **After December 31, 2025:**
  - Membership pricing increases to **\$120/month**
  - Members receive **one Diamond Luxury Facial (customizable 90-minute facial)** per month
    - **20% off other services** and **15 loyalty points per month** remain the same
- **All perks, loyalty points, and benefits roll over indefinitely**, even if a month is skipped, the membership is paused, or the membership is canceled.
- **Membership discounts may not be combined with other promotions or specials.** If booking a service with a separate promotion, the promotional rate applies instead of the membership discount.

## BILLING & PAYMENT

- **Automatic monthly billing** is required with a **card on file**.
- Membership fees are **charged in full on the billing date** and are **non-refundable** once processed.
- Clients must notify the provider **before the billing date** if they wish to **cancel or pause** their membership.

## CANCELLATION & PAUSING

- Membership may be **paused for up to 3 months**.
  - After 3 months, the membership will automatically be **canceled**.
- Once canceled, clients will **no longer have access** to GlowGetter pricing and perks, but **all previously earned perks and loyalty points remain on their account**.
- Any facials or services after cancellation or pause will be billed at **full standard price**.

## MEMBERSHIP PERKS

- **One 90-minute facial per month**
  - Founding pricing: any facial
  - After Dec 31, 2025: Diamond Luxury Facial only
- **20% off all other services**
- **15 loyalty points per month** (15 points = \$15) to redeem toward future services
  - **All perks and points roll over indefinitely**, even if a month is skipped, the membership is paused, or the membership is canceled
  - Perks are **non-transferable to other clients**

## LIMITATIONS

- The **GlowGetter Membership pricing for founding clients expires December 31, 2025**.
  - After expiration, this membership will **remain available**, but at updated pricing and with post-expiration facial limitations.
  - Membership is **limited to one 90-minute facial per month**; additional services are charged separately.
  - **Membership discounts cannot be combined with other promotions or specials**.

## POLICY ACKNOWLEDGMENT

- By enrolling in this membership, clients acknowledge that they have **read, understood, and agreed** to these terms.
- Clients understand that all fees are **non-refundable**, perks and loyalty points remain on their account, and cancellation or pausing must be communicated **before billing**.