S Shipshape Consulting

Boutique Executive Consulting delivering quality cost-effective services with high quality consultants operating in an innovative 'virtual' business model.

Virtual business model: key principles

Highly specialised, highly skilled	Project needs led: tailored solutions	Open, flexible low cost structure	Ongoing communication
 For the kind of multifaceted projects we work on we need high expertise in a range of specialist skills Our team are smart, accomplished individuals with a wide range of experience 	 We partner with the best people in the business on a project by project basis- serving clients in response to their needs We have the skills to match the right specialist expertise to each client and assignment 	 Associates are free to develop their own careers & work on their own projects We don't employ our Associates but agree terms for each project Our Associates work from home offices or hubs, 	 Even if we are not working on a live assignment we stay in contact We swap insights and knowledge and share learning Our principles and values are shared, as are different
 We know and trust each other, having worked together in many different organisations - and on a wide range of projects We are a 'one stop' shop 	 Both we and our clients share in the teams wide range of expertise, practices and tools 	 ensuring we don't ask you to bear the costs of our large premises or the associated overheads Our model ensures we are responsive, flexible and great value for money 	view points and opinions to keep us sharp



We believe that our Associate relationships yield better results for our clients and are more motivating for our team. It makes us responsive, flexible and great value for money



Our Associates are high calibre professionals





Our team of Associates



Simon Johnson FOUNDING DIRECTOR

Transportation, Marine, Travel & Tourism, Business Support Sectors, Senior Account Lead

YS Comms Limited



Yolanda Stewart DIRECTOR

Transportation, Marine, Travel & Tourism, Media & Business Support Sectors, Marketing, Events, PR

YS Comms Limited



Rebecca Cotterell

Ferry, Retail & F&B Sectors, Trading

ASSOCIATE

Strategy, Business Transformation

RC2 Limited



Jason West ASSOCIATE

Ferry, Retail & F&B Sectors, Creative Design Concepts, Retail & F&B Design, *PLUS* Team of Designers

WDC Creative Ltd



Our team of Associates







Jo Kolatsis

ASSOCIATE

Transportation, Marine,

Aviation, Tour Operations,

Travel & Tourism Sectors,

Travel Law, Legal,

Commercial and Regulatory

issues, Crisis Management



Jan Laight ASSOCIATE

Retail & F&B, Travel & Tourism Sectors, **Operational**, People & Process



Peter Knott ASSOCIATE

Banking, Retail & F&B, Travel, Drinks Sectors, Internal Communications, Creative and Media **PLUS** Team of Designers

Oursayso Limited

John Plows ASSOCIATE

Retail & F&B Sectors, BI Trading Suites, **Technical & Programming** PLUS PM and Team of Programmers

PlanIt Retail Limited

Danny Duggan ASSOCIATE

Ferry, Retail & F&B Sectors, Procurement & Sourcing

InPart Limited

Themes Advisory Limited

All About Retail Limited

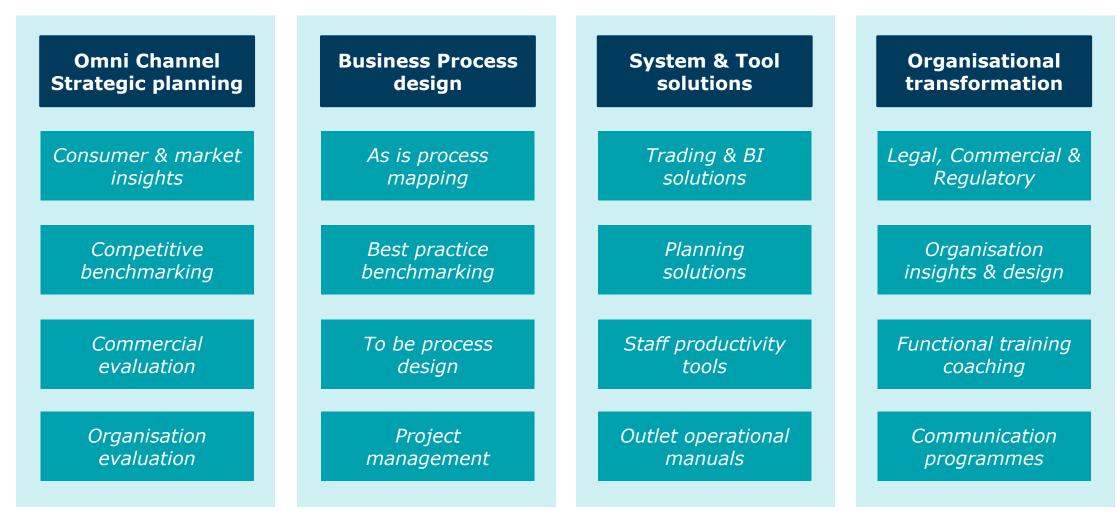


Associate experience

			MA	RINE						
			TRANSPORTATION							
Name:	Business Experience (Yrs)	Union Experience	Ferry	Cruise	Rail	Air	Business Support / Government Agencies	Retail & F&B	Travel & Tourism	Creative, Media & Comms
Simon Johnson	40	Y	Y	Y	Y		Y	Y	Y	
Yolanda Stewart	30		Y	Y		Y	Y		Y	Y
Rebecca Cotterell	40	Y	Y					Y		
Jason West	25		Y				Y	Y		Y
John Plows	30		Y					Y		
Danny Duggan	30		Y					Y		
Jo Kolatsis	25	Y	Y	Y		Y				
Jan Laight	40							Y	Y	
Peter Knott	35							Y		Y
Total	295									

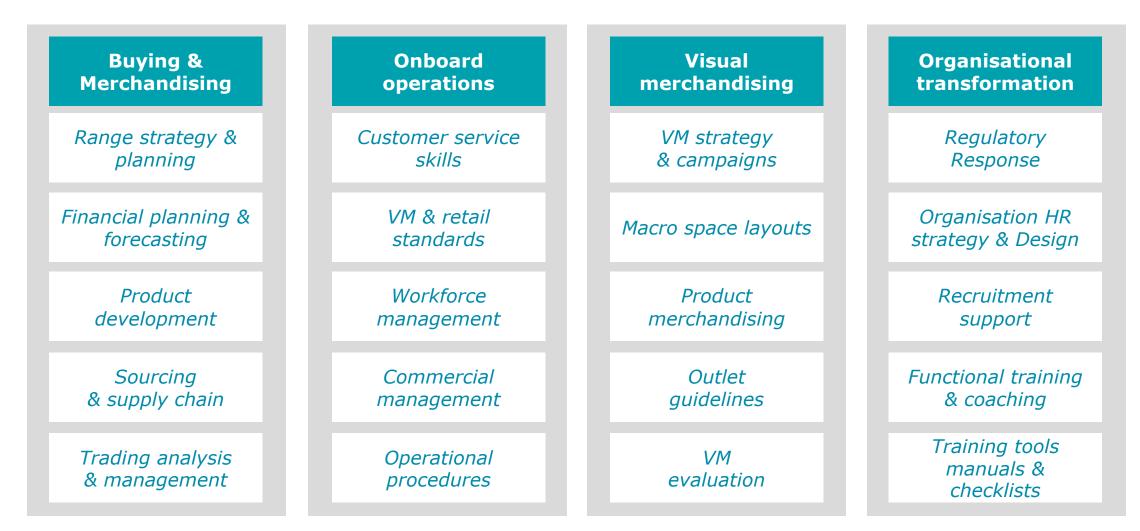


Knowledge and expertise: a snapshot





Functional specialisms: a snapshot

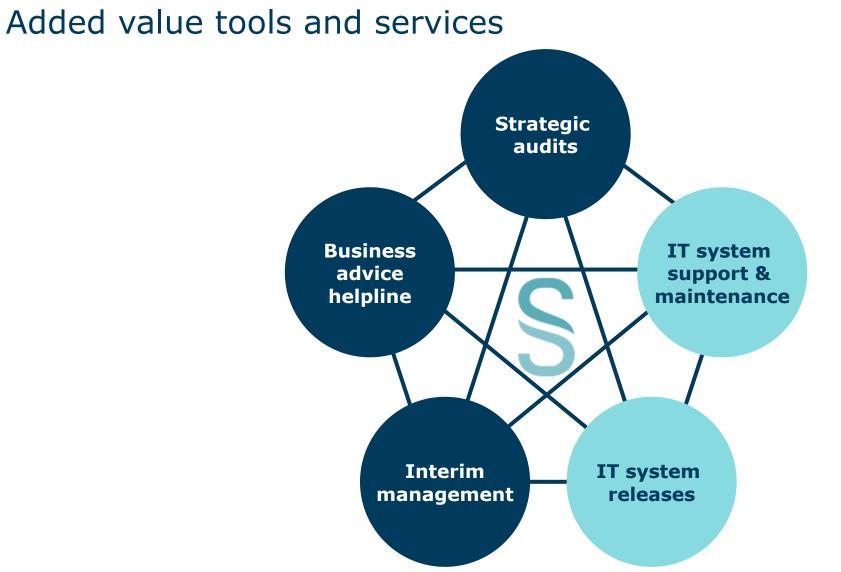




Functional specialisms: a snapshot

Revenue & Ridership	Custom Technical Solutions	Interior & Graphic design	Communication design
<i>Call Centre management</i>	<i>BI & trading tools & Financial planning models</i>	Branding & corporate design	<i>Communication</i> <i>strategy</i>
Yield & revenue management	Visual assortment planning	<i>Concept design & implementation</i>	Digital design
<i>B2C/B2B sales distribution strategy</i>	Staff productivity	<i>Fixture design & detailing</i>	Corporate broadcast & Crisis management
Omni-channel marketing	Allocation and replenishment	<i>Instore signage & graphic design</i>	Event management
Customer insight	Travel Law Advice	Design & brand guidelines	Presenter coaching





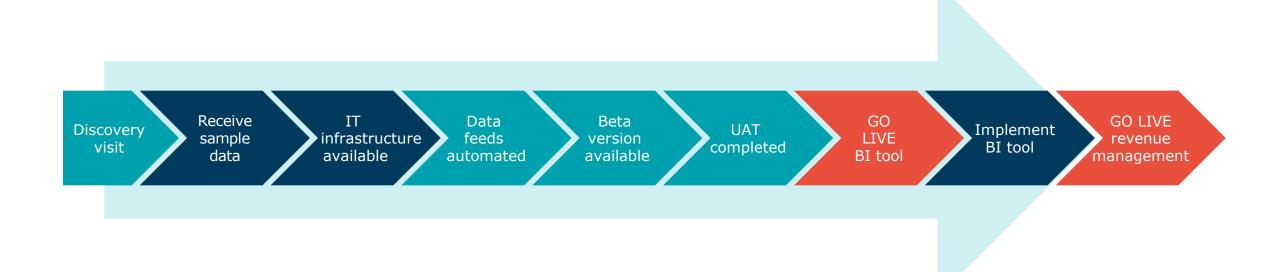


Our culture, knowledge and know how

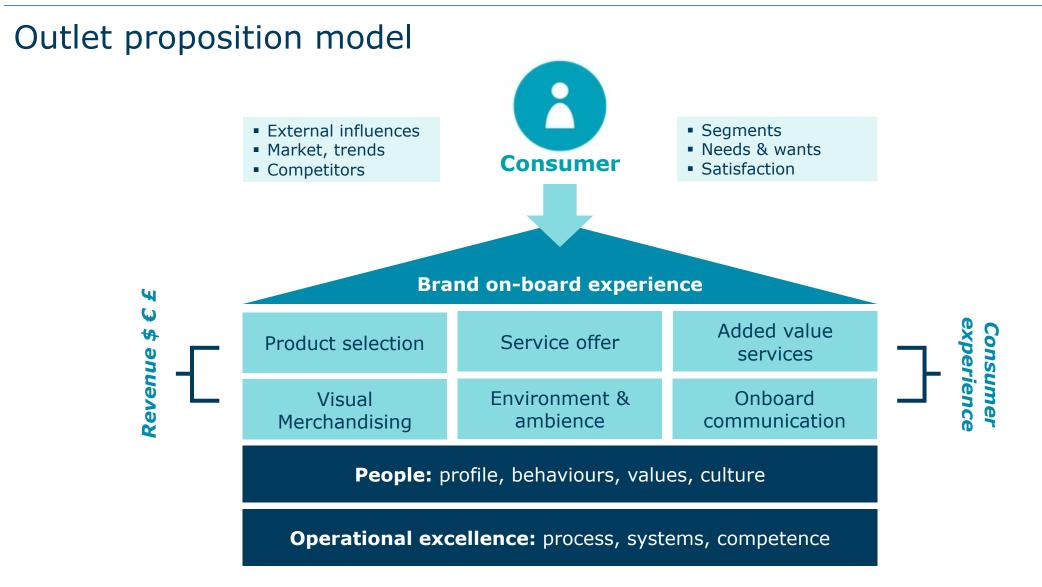




BI and planning tool build process

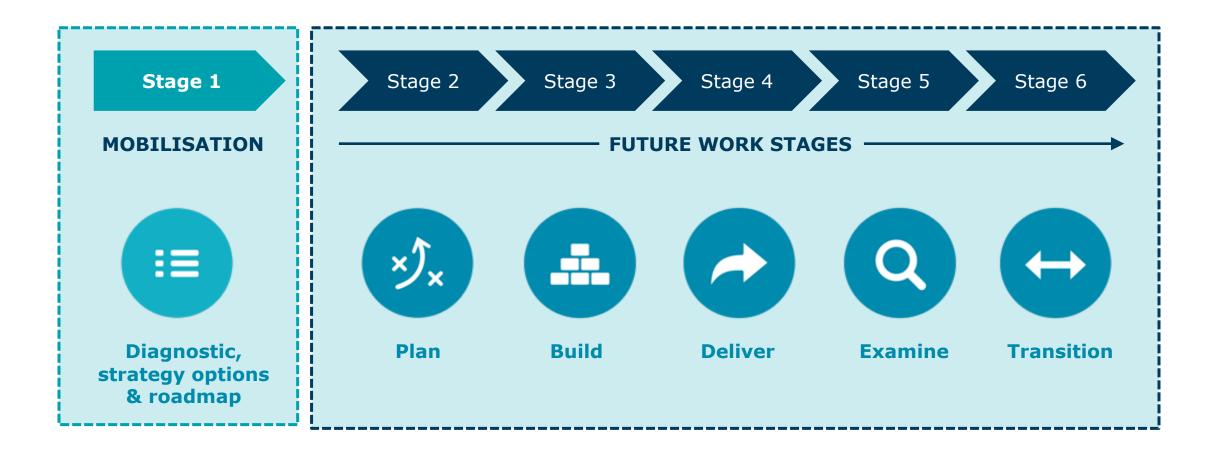






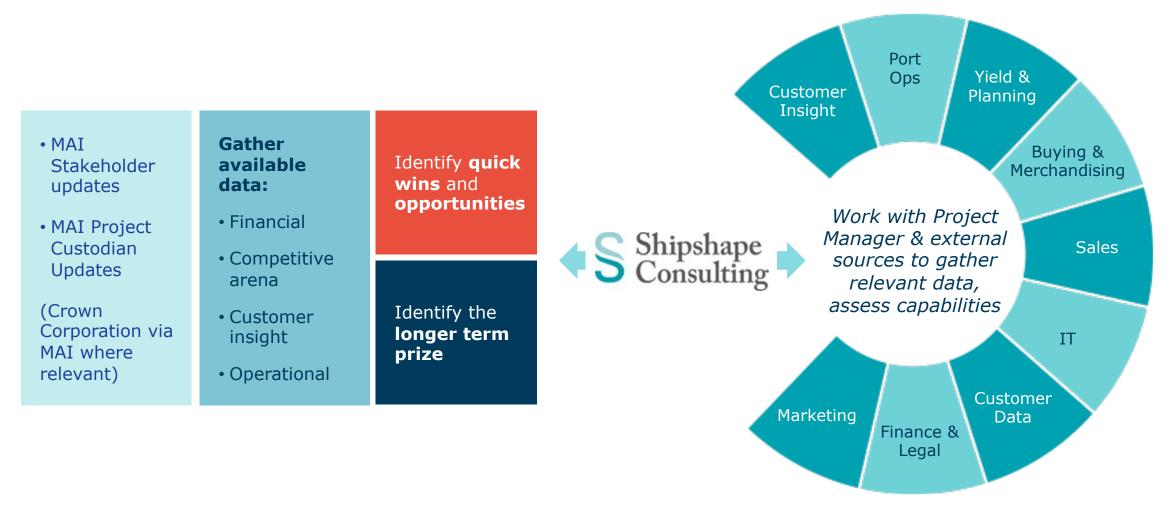


Staged approach





Project approach





Corporate and consulting credentials





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