

VILLAGE OF DRESDEN PUBLIC WATER AND WASTEWATER DIVISION



RULES AND REGULATIONS

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WATER DIVISION RULES AND REGULATIONS

The following Rules and Regulations, as established by the Board of Public Affairs, are published for the information and guidance of the users of the public water supply of the Village of Dresden, Ohio, and are a part of the contract between the Board of Public Affairs and each user of the facilities.

CHAPTER 1 WATER SUPPLY SYSTEM

1.1 Ownership and Control

The public water supply system of the Village of Dresden, Ohio, including all real estate, reservoirs, wells, pumping and treatment equipment, water mains, laterals, valves, fire hydrants, meters and services (to the property line), is owned by the Village of Dresden and is under the control of the Board of Public Affairs and their duly authorized agents or employees. Such control includes all piping from the Village water mains to the point of ultimate consumption or to where the Village water is finally discharged freely at atmospheric pressure.

1.2 Cross Connections Prohibited

No person, firm or corporation shall make or maintain a physical connection between the public water supply and any other source of water or other liquid unless the auxiliary or other water system and the method of connection and use of such system shall have been approved by the appropriate Village official and by the Ohio Environmental Protection Agency. No spigot or outlets shall be physically connected to a sewer or drain nor shall such spigot or outlet be below a free flow or submerged. Attention is called to Section 6109.13 of the Ohio Revised Code and to Chapter 3745-95 of the Ohio Administrative Code.

1.3 Contamination Prohibited

No person shall put filth, animal matter or any other substance in any Village water reservoir or swim or bathe therein.

1.4 Continuous Supply Not Guaranteed

The Village does not guarantee to consumers full volume, fixed pressure or an effective continuous supply of water, such matters being subject to the varying conditions which may disrupt the operation and require maintenance of the mains, services, pumping stations, reservoirs and other parts of the waterworks system. Those customers using steam boilers or other facilities which require a constant or uninterrupted supply and which take water directly from the mains are advised to have a tank of sufficient size to hold an ample supply for emergency needs as no claim will be considered for damages of any nature arising from such action. The water division will, however, in case of accident or necessity which requires the cutting off of the water supply, endeavor to notify its customers in advance. This will not occur, however, if a delay would cause a potential hazard to public health and safety or extensive property damage.

CHAPTER 2 TAMPERING WITH WATER SYSTEM

2.1 Remove Meter Seal and Insert Bypass

No person may connect to any public water line, tamper with or remove any meter seal, or insert a meter bypass without the permission of the Board of Public Affairs or their agents under penalty provided in Section 493.99 of the Ohio Revised Code and also under penalty of having the water turned off (until their matter is resolved).

2.2 Obtain Water Unlawfully

No person shall operate, open, or otherwise tamper with any valve, corp stop, curb stop or other device after same shall have been closed for violation of any rule or regulation of the Board of Public Affairs, or in any way take water for private use unlawfully or without first having secured the necessary permit from the authorized representative of the Village of Dresden.

(Village Code 937.02)

(Turn on charge would go from \$50.00 to \$75.00; Tamper Charge would go from \$100.00 to \$200.00, and fee would go up with each offense).

Continuous evidence of water being turned on after having been turned off for nonpayment shall result in the disconnecting of the service branch from the mainline in which situation the customer shall pay all cost incurred in reconnecting the service branch, with the Village retaining the option of replacing the service branch with new materials.

2.3 Installation and Removal of Meters, Turn on of Services

Approved meters may be installed and/or removed and water service turned on only under the supervision of Village Water Dept. personnel. No water service will be turned on unless the property owner has a person present at the property. Qualified plumbers are authorized to turn off and on the water service for and following repairs.

(Upon Village approval plumbers must call the Village water Clerk before and after repairs, report type of repairs, and if meter seal has been removed. Village personnel will replace meter seals at no charge to the customer.)

2.4 Penalties

If the Water Division finds that a meter seal has been broken or any bypass inserted, or there is evidence that the meter has been tampered with, the water shall be shut off and shall not be turned on again until the consumer or owner of the premises pay for the estimated quantity of water which has been used and not registered, and in addition thereto, be charged a fee for turning on said water as prescribed in Section 10.4 the criminal laws of the State of Ohio provide severe penalties for tampering with water meters, meter seals, etc. The penalties hereinabove are in addition to the penalties provided by Village Ordinance and by the criminal laws of the State of Ohio and the making

payment hereinabove will not in any way relieve any person from criminal prosecution. (Meter Techs will verify meter seal on each order and sign off on work order. Cost of repairs and man hours will be passed on to customer for illegal connections).

CHAPTER 3 APPLICATIONS FOR WATER SERVICES

3.1 Applications and Security Deposits

There are five different water customer groups identified by the Village of Dresden.

1. Owner Occupied Dwelling
2. Owner Residential Rental Dwelling
3. Commercial
4. Multi-Unit
5. Industrial

For all five groups the following applies:

All property owners, or their duly authorized agent, desiring water service must sign for such service in person at the Clerk's Billing Office showing a positive identification and documentation that demonstrates interest in subject property before such service will be provided (see Applications and Contract Forms, Appendix A.)

A security deposit is not required currently.

Each water meter account of a customer shall be treated separately. At the option of the Village of Dresden, should a customer of the Village of Dresden move from a premises having a water meter on the premises, the Village of Dresden may credit the customer's new water meter account with any balance due to the customer on a previous account. For a customer moving from the Village, credit will be given on the final bill.

Water service can be refused to an applicant where billings for previous service or for assessments are outstanding. Payment of all bills from previous service addresses is required prior to registration at a new service address.

3.2 When Service Branch Installation is Required

Any property owner or their duly authorized agent may make application at the Water Dept. Billing Office for the installation of a water service branch connection. (see Application Form, Appendix B).

In cases where a water main has not been installed across the entire frontage to be served but the property is within 200 feet of an existing water main and the area cannot be developed; the Village will permit a service to be extended to the property line at the expense of the owner. Payment will be as outlined in Plan No. 1 of Sec. 4.1.

In the event the service branch connection is to be installed in a street or road outside the corporate limits of the Village and the political subdivision (State, County or Township) requires a permit before excavations can be made, it shall be the responsibility of the applicant to obtain such permit.

3.3 Permit Refused

The request for a permit will be refused when any of the following conditions apply:

- 1) When the premises to be served does not abut a public street, road or right of way.
- 2) When a water main has not been installed across the entire frontage to be served (see exception in Sec. 3.2).
- 3) When at the judgment of the Board of Public Affairs the existing water main is of insufficient size to supply the additional demand and maintain satisfactory service to established consumers.
- 4) When the applicant is delinquent in the payment of previous rent or charges.

CHAPTER 4 WATER MAIN EXTENSIONS

4.1 Procedures for Obtaining Water Main Extensions

Any one or more property owners may request for the Board of Public Affairs to determine the feasibility of installing a water main extension to serve their premises.

Construction of an approved water main extension may proceed under one of the following plans:

Plan No. I – Payment of the Entire Cost in Advance

If the Board of Public Affairs approves the proposed extension and determines the estimated construction cost, such property owners may deposit with the department a sum equal to such estimated cost and the Board of Public Affairs will thereupon proceed with the construction. Any surplus in the deposit amount over and above the construction cost will be refunded to the owner or the owner's agent. Should the construction cost exceeds the deposit amount, the owner or owners shall pay the excess amount, and no water taps will be installed or water service rendered from the extension until the cost is paid in full. (Arrangements for payments, refer to Termination for Non-Payment)

Plan No. II – Construction by Owner

In new subdivisions, the Board of Public Affairs may permit or require the owner or owners to arrange for the laying of water main extensions by private contract; however, the work shall be done under the supervision of the Dresden Water Department. In any such case, the Board of Public Affairs will require a deposit in the sum of 10 percent of the total estimated cost as a guarantee against defective workmanship or materials. Such deposit, less any sums expended by the department for repair or replacement of defective work or materials, shall be refunded one year after the water main extension has been placed in service. No other refund or payment will be made. Materials used for water main extension under Plan II must be approved by the Board of Public Affairs.

Plan No. III – Special Assessment in Accordance with the Ohio Revised Code.

The owners of property to be served by a proposed water main extension may petition for, or council may authorize, the construction of such extension and the assessment of the cost thereof in accordance with the provisions of the Ohio Revised Code.

4.2 General Water Main Extension policies

No extension of a water main will be approved for less than the entire frontage of the premises to be served plus the necessary length of water main required to extend the existing main to that frontage.

Plans for a subdivision shall be drawn up by a registered engineer and must show complete water circulation within the area and between the area and the existing system. Connections to the existing water main system at more than one point may be required at the discretion of the Board of Public Affairs.

All water mains shall be installed to plan and profile in accordance with the standard drawings and specifications of the Board of Public Affairs.

The Board of Public Affairs shall in all cases specify the size and location of water main to be installed, as well as the type, number, and location of valves, fire hydrants or other appurtenances thereto. Water main construction shall be subject to inspection by the Board of Public Affairs.

All water mains extended or installed under these rules and regulations, whether within or without the corporate limits of the Village of Dresden, shall, upon being supplied with water, become the sole property of the Village of Dresden and all maintenance and repair costs and charges shall be assumed by the Water Division.

4.3 Water Main Replacement

The Board of Public Affairs may replace any existing distribution main as is necessary to improve the water distribution system. Such replacement may be in a different location, right-of-way or easement from the main being replaced, but shall be designed so as to serve all property already connected to the existing main by means of individual service branches.

4.4 Water Main Extensions Outside the Village Limits

If you live outside the Village of Dresden’s corporation limits you need to follow the steps below to determine if water may be available to you:

- 1) A request for service needs to be sent to the Board of Public Affairs in writing, including the address of the property to be served.
- 2) Provide a copy of your deed of ownership for the property to be served with your letter of request.
- 3) The Board of Public Affairs will review your request and respond in writing within 30 days.
- 4) If you are in close proximity to an existing water main, and the Board of Public Affairs deems it appropriate to add additional connections to the main line, your request shall be submitted by

the Board of Public affairs in ordinance form to Dresden Village Council for approval. Per ORC 743.12 only the legislative authority (Village council) may permit water to be serviced outside the corporation limits of any municipality.

5) If no water main line exists in your area, and you desire to have the main line extended to your residence you will still need to follow Steps 1 through 4 above. You will also be required to pay for all labor and materials as determined by the Board of Public Affairs to extend such line.

6) Water usage fees include a 10% surcharge for all outside the Village customers. Please refer to appendix E for rates.

7) Along with the other fees applicable above, a \$1372.00 tap-in fee plus the meter, labor, and materials for a ¾ inch tap of \$1809.00 will be minimum required. The total cost shall be calculated on a case-by-case basis.

CHAPTER 5 SERVICE BRANCHES

The connection through which a customer receives water from a water main shall be known as a service branch.

The existence of a water service branch to serve private property shall bind the owner thereof to comply with the Rules and Regulations of the Board of Public Affairs and shall be evidence of their guarantee of payment for all water rents and assessments even when a tenant shall occupy the property.

A service branch shall serve only the premises described on the application and each branch shall be metered. Each house or building, including duplexes and apartment buildings, shall have a separate and distinct curb stop located outside the premises opposite such premises and on public right-of-way. The Board of Public Affairs may require properties or premises not so equipped to install additional services and/or curb stops at the expense of the property owner.

5.1 Portion Installed and Maintained by the Water Division

The service branch from the water main to and including the curb stop will be installed and maintained by the Water Division.

When a fill is placed over a curb box, the box must be raised. The Village will raise the curb box if given two working days' notice. Any associated costs will be charged to the customer if the box is covered by pavement or sidewalk or by a fill exceeding three inches in depth.

5.2 Portion Installed and Maintained by the Property Owner

The service branch from the curb stop to the point of connection with the building plumbing shall be installed and maintained by the property owner or their agent. Their service branch shall have a minimum depth of cover of thirty-six inches and in so much as possible shall be laid in a straight line.

It will be the responsibility of the property owner to maintain the plumbing on the owner's side of the curb stop that will withstand turn on and turn offs at the curb stop and all natural stresses. The Village

will not be responsible for breaks on the property owner's side of the curb stop caused by private contractors or by the operation of the curb stop.

Should it be determined that a broken service line is causing a traffic hazard or property damage to others, the water may be turned off at once. The customer should make arrangements for a temporary water supply until such time as the necessary repairs can be made.

5.3 Failure to Make Repairs

Failure of the property owner to make repairs when necessary will result in the water being turned off at the curb stop and the property owner charged for the estimated quantity of water wasted.

5.4 Service Calls

Service calls will be made without charge for the following purposes:

- 1) Leak investigation
- 2) To locate the Village-owned portion of the system
- 3) Meter inspection
- 4) Opening and final reads during regular working hours.

If during investigation it is determined that the leak is in the customer's portion of the system, the Village will turn off the water at the curb stop. The customer is responsible for accurately locating the leak for repair and getting the repairs done. There will be a \$25.00 charge for turning the service back on and for any additional turn offs by the Village. Following repairs service may be turned back on by a plumber. There will be a special charge for any turn on/off after normal working hours of \$50.00. Charges are as prescribed in Sec. 10.4.

Any required repair to the curb stop will be performed by the Village during normal working hours as soon as it can be scheduled.

5.5 Freezing

The Village will not assume the cost of thawing water services on the customer's side of the curb stop. The customer must demonstrate that their portion of the service line is not frozen before the Village will attempt to thaw the line on the street side of the curb stop. It is the Village's policy not to use electric welders to thaw services.

CHAPTER 6 METERING

6.1 Meter Furnished by Village

The water meter and Sensus Touch Read Type Meter head unit, sized for the anticipated demand, will be furnished and owned by the Village. Fees and charges will be as prescribed in Sec. 10.4.3. (Village will determine meter size and furnish meters up to 1" in size.) Village will inspect, repair, and replace meters above 1" at owner's cost. Cost to be determined on a case-by-case basis.

6.2 Settings

Normally, meters will be installed inside the building or residence with an Sensus Touch Read Type Meter head unit. In some cases, the meter may need to be installed outside of the building in an approved type of pit. The charge for a normal meter installation is as prescribed in Section 10.4

6.3 Building Plumbing to Provide Space for Meter

When a meter is to be installed inside a building, the plumbing shall provide the correct space for the meter and will need to be approved by the Supervisor of the Water Dept. See Appendix G for reference.

Details on meter settings larger than 1-inch size will be discussed/determined at the time the service branch permit is issued.

6.4 Admittance to Property

Inspectors, Water Dept. Technicians or employees of the Village of Dresden Water Division, whose duty it may be to enter upon private premises to examine meters, pipes, or other fixtures used in connection with the Village water supply, will be equipped with a proper badge, uniforms, or such other credentials as the Board of Public Affairs may deem necessary to identify them as agents of the Water Division. Such inspectors, Water Dept. Technicians, or employees authorized by the Water Division must have free access at all reasonable hours to all parts of the building for the purpose of inspecting meters, examining fixtures, disconnecting meters, and observing the manner in which the water is used. In case any authorized inspector, Water Dept. Technician or employee is refused admittance to any premises or is hindered or prevented from doing such examination, the water to the whole property will be turned off and not turned on again until free access is given.

It is the policy of the Water Division to inspect annually the meters installed inside buildings or residences to ascertain their general condition, check for leakage, improper hook-ups, and compare inside and outside meter readings. It is to the customer's advantage to facilitate access for Water Dept. Technicians to aid in early detection of unknown leaks.

6.5 Meter Damage

Water meters damaged by hot water, frost, or negligence shall be repaired by the Village of Dresden Water Dept. at the expense of the property owner. The minimum charge is as prescribed in Sec. 10.4, Special Service Charges. Any additional cost of repair or new meter, if required, will be added to their minimum.

6.6 Meter Testing

The Village of Dresden Water Dept. will, on its own initiative, undertake to test and correct any meter which in its judgment is registering incorrectly, without the consent of the property owner. The Water Department will not be responsible for any breakage of pipes or valves occurring during removal or installation of meters, where such breakage is due to old or faulty plumbing.

The Village will make re-reads and check for leaks as part of routine customer service. Routine customer requests for service, and for final readings, shall be scheduled at least 24 hours in advance.

CHAPTER 7 WATER SERVICE DISCONTINUED

7.1 By User or Property Owner

Any water user or property owner may discontinue Water Dept. service and by requesting a final bill from the Water Clerks' Office and having the curb stop turned to the "Off" or closed position by Water Dept. personnel. A representative of the user or property owner must be present during the requested discontinuation of water service to a property.

At least 14 days prior to the sale of real property, any party to the sale may request a meter reading, and a final bill for outstanding charges would be rendered within 10 days after the request is made. Owner must sign request for termination of service, transfer of account, and request for final read and shut off. Water Dept. Technicians must have access to all metering equipment before an account will be opened or closed. Water Dept. Technicians must sign off on all work orders as to the condition of all meter seals and metering equipment. Transfer of accounts, request for final reads, or shut off is on a first come, first served basis.

CHAPTER 8 FIRE LINES AND FIRE HYDRANTS

8.1 Connection

Any property owner desiring to obtain a connection with the Village water mains to supply a private fire line or sprinkler system shall make application to the Board of Public Affairs.

8.2 Charge for Connection

To be determined on a case-by-case basis.

8.3 Use of Pipes Restricted

Pipes or appurtenances installed to serve private fire lines or sprinkler systems shall not be tapped or used for the general water supply of any building, structure, or premises. (See "Cross Connections Prohibited", Section 1.2). Permission to install a separate fire service for an individual building shall be granted only at the discretion of the Board of Public Affairs.

All fire lines must be equipped with a Sensus Touch Read unit, shut-off valve, and proper backflow device.

8.4 Charges for Service

See "Water Rates on Appendix D and E.

8.5 Use by Village Fire Department

In case of fire, the Fire Department shall have the right to use any and all private fire lines or appurtenances even though the fire is not on the premises served by such private line.

8.6 Private Use of Fire Hydrants

No person except an authorized agent of the Water Division, or the Fire Department, or a person with a special permit from the Board of Public Affairs, shall take any water from fire hydrants under any circumstances. In case any damage is done to a fire hydrant by any person, he shall, upon demand of the Water Division, pay for such damages and all costs and expenses incurred by reason thereof.

Use of fire hydrants for lawn sprinkling or filling swimming pools will not be permitted.

CHAPTER 9 ACCOUNTING PRACTICE AND PROCEDURE

9.1 Routes and Account Numbers

For accounting purposes, the entire water service area has been divided into routes. Meters are read by routes on or about the 10th of the month. All customers are billed monthly. All accounts stay with the property not the tenant/owner.

9.2 Liability and Registration of Property Owners

A. Liability

1. Each owner of real property supplied with water by the Village of Dresden shall be liable for charges for water supplied to the premises.
2. Water service may be terminated or denied at any premises where there are outstanding water or sewer charges, or to any person who has outstanding water or sewer bills with the Village of Dresden.
3. The agreement by the Village of Dresden to mail the property owner's account, per their request, to their tenant or other non-owner in no way relieves the owner(s) of liability for water and sewer charges for the premises.

B. Registration of Ownership

1. The owner(s) of premises supplied with water by the Village of Dresden shall register with the Water Dept. Billing office prior to the water service being turned on. Refer to Appendix A.

9.3 Billing Practice

A bill for applicable services will be issued for each billing period or part of a billing period. The water and sanitary sewer rate structures both include a minimum charge, which is a monthly charge for service

availability. The minimum charge is designed to recover the costs associated with making service available, including costs related to metering, billing, and infrastructure. The minimum water charge includes the costs associated with providing water for fire protection, one of the key functions of our water system. The minimum charge will be assessed on properties, regardless of whether there was usage of water or not in any billing period as long as the account is still active in our system.

The charge will normally be determined from the difference between two consecutive meter readings. When for any reason a meter reading has not been obtained, the charge may be “estimated” from quantities of water used during previous periods. Meters will be read around the 15th and bills will be mailed by the 30th of each month. If any of these dates fall on a Holiday or the weekend the following business day will be observed.

Charges covering less than the full billing period will still incur the minimum bill fee.

Bills are due approximately 15 to 25 days after invoices are sent out. Payments are required by the 15th of the month. There will no longer be door hangers placed as “reminders”, your bill will serve as your reminder. If after the close of business on the 25th of the month, the bill is unpaid, the service will be disconnected until the past due amount and a \$50.00 disconnect/reconnect fee has been paid in full. **(Effective with the bills printed in March and due April 15th, 2026)** (10.4.4 B)

The Water Dept. Billing Office will endeavor to give proper notice of water and/or sewer service charges but by law cannot guarantee delivery of mail. **Failure to receive notice by mail shall not excuse customers from prompt payment of bills.** If you do not receive your bill call the office and we will assist you.

Water accounts are established and assigned to the property itself. Billings are sent in care of individuals. Owners of property will be held responsible for water and sewer used in/on their premises, but payments will be accepted from tenants under the conditions stated herein.

Where water and/or sewer rents and charges are unpaid for at least 60 days and where the unpaid bill has arisen from a service contract made directly with the owner of the property served by the connection, as described herein, the Village may file a lien against the property by certifying the unpaid amount, plus any associated penalties, to the county auditor. The Water Dept. Billing Office will send the property owner written notice of the impending certification at least 30 days prior to the certification in accordance with the Ohio Revised Code (ORC 743.04). If, however, the Village determines that a transfer of the property is about to occur, it may file the lien without having to meet the requirements that the rents or charges be unpaid for 60 days and the property owner receive 30 days’ advance notice of the impending certification.

Any lien for unpaid water and/or sewer charges will be immediately released upon payment in full of the amount certified as unpaid rents, charges and penalties.

As an alternative to the above procedure, delinquent water bills may be turned over to the Village Solicitor for collection.

It is the established policy of the Water Dept. Billing Office to accept only total and complete payments for water and sewer charges billed. At any time prior to a certification of unpaid bills to the county auditor, as described above, the Water Dept. Billing Office may make payment arrangements with the property owner for water, sewer, sanitation, and storm sewer charges.

It shall be the responsibility of the owner of property to maintain the piping and plumbing fixtures in good condition and no adjustments will be made for leaks that flow through the sewage system.

9.4 Adjudication Procedure

Procedures for resolving disputes involving the Water and Sewer Dept. or the Water Dept. Billing Office have been established as follows:

Step 1: Customer notified the clerk in the billing office. The clerk will thoroughly research the problem within five (5) working days of the customer request. An answer will be transmitted to the customer within ten (10) calendar days of the original complaint.

Step 2: If the customer is not satisfied with the answer received, the customer may request mediation with the Board of Public Affairs and the Presiding Mayor. The Review Board consists of the following individuals:

Mayor or Designee
Water/Sewer Superintendent or Designee
Board of Public Affairs Members or Designee
Water Clerk

Step 3: If the customer is still not satisfied with the resolution of the problem, the customer may file a claim with the Village Council.

CHAPTER 10 WATER RATES AND CHARGES

To provide funds necessary for the operation and maintenance of the municipal water system, the following schedule of rates and charges has been established. These rates are subject to adjustment, as necessary.

10.1 Village Water Rates

Refer to the current rate sheet attached as Appendix D and E

10.2 Water Tap Charges

The water tap charges are as follows (figured cost-plus time and materials): see Appendix C

For taps larger than one (1) inch in nominal diameter, the charge shall be the actual cost of labor, equipment, and materials. A cash deposit equal to the estimated charge shall be required. Any excess deposit will be refunded, and any deficiency shall be paid before the water is turned on.

The water tap charges set forth above shall be reviewed annually and any adjustments needed will be

based upon actual cost.

All taps will be subject to a minimum waiting period of 30 days depending upon delivery of material.

10.3 Frontage Charge

In addition to the foregoing tap installation charge, a charge is made for any premises connecting for the first time to an existing distribution main to help defray the cost of installation or replacement of such main. (Such charge will be determined, if found to be applicable, on a case-by-case basis) and is to be paid at the time of application. The charge in this paragraph will not be levied against any premises in a real estate subdivision developed to Village standards where distribution mains have been installed without cost to the Village.

10.4 Special Service Charges

10.4.1 Private Fire Line or Sprinkler System:

Three (3) inch or less.....\$15.00 per month
Over three (3) inch but less than eight (8) inch\$30.00 per month
Eight (8) inch or over.....\$45.00 per month

10.4.2 Bulk Water Station Fee: The charge for water hauls is \$.05 per gallon.

10.4.3 Meter Service Fee:

A meter service fee, or installation charge, shall be paid when a permit is issued for a **new** service connection as follows:

Permitted Meter installation of 1-inch size or smaller... Current Village cost
Property owner requested meter pull/install ... Per Section 10.4.4

10.4.4 Special Charges:

- A. Special meter reading at the request of consumer except for final bill or initial service during regular business hours..... No Charge
- B. Charge per trip to turn-off and turn-on services for non-payment of account and owner requested installation of a meter for an existing dwelling unit. (during regular working hours only) \$25.00/trip
- C. Trip to turn-on or turn-off service at curb box at request of consumer and service calls as described in (Chapter 5, Section 5.4) (During regular working hours with a notice.)..... No Charge
- D. Illegal turn on charge..... \$200.00

- E. Meter tampering charge.....\$200.00
- F. Charge for resealing, recalibration, and turn-on following discovery of tampering (See Chapter 2, Section 2.4).....\$50.00
- G. Minimum charge for meter damage (See Chapter 6, Section 6.5)\$75.00
- H. Requested meter testing for 5/8-inch through 1-inch size (See Chapter 6, Section 6.6)\$25.00
- I. A Security Deposit is not required at this time.
- J. Fee to be determined for water taken from fire hydrants for purposes other than fire Fighting. (See Chapter 8, Section 8.6).
- K. Returned check charge\$30.00
- L. After hours/weekend service calls.....\$75.00
- M. Credit card convenience fees are determined by the credit card payment processor.

10.5 Benefited Unit Charge

In the event a single meter services two or more residential dwelling units, commercial or industrial establishments, the applicable minimum (base) charge per billing period shall be charged to the owner for each benefited unit served in addition to the applicable volume charge.

10.6 Filling Swimming Pools

The Village will require a meter reading before and after the pool is filled. Appointments for meter readings must be coordinated with the Water Dept. Billing Office 24 hours in advance. The volume of water required to fill the pool, metered as described above, will be deducted from the volume of water upon which sewer charges are based for the applicable billing period.

Pools must be filled from regular service lines and not from fire hydrants. This service will be offered during regular working hours only.

10.7 Outside Village Charges

Outside Village rates for services are not the same as inside Village rates. See appendix C and E for pricing.

10.8 Late Payment Service Charge

If payment is not made on or before the due date as stated on the utility bill, a ten percent (10%) charge shall be added to the total amount due as stated on the billing.

10.9 Special Agreements

No statement contained herein shall be construed as preventing any special agreement or arrangement between the Village and any person under extraordinary circumstances.

10.10 No Charge to Village-Owned Public Buildings

All public buildings belonging to the Village of Dresden shall, in accordance with Ohio Revised Code 743.09, be supplied with water at no cost (meters will be installed and monthly readings will be taken).

**CHAPTER 11
SEVERABILITY**

Each section or part of section in these Rules and Regulations is hereby declared to be a separate and distinct enactment and should any section or part of section be held inoperative or void, it shall not affect the validity of any other section or part of section.

**CHAPTER 12
AUTHORIZATION**

Publication of these Rules and Regulations is made pursuant to Ohio Revised Code Sections 743.02 and 743.04.

**CHAPTER 13
SEWER CHARGES AND SURCHARGE**

Please see Appendix F for the Village of Dresden's rules regarding sewer charges and surcharges.