

RESOLUTION NO. 2026-48

A RESOLUTION ESTABLISHING A POLICY FOR THE RESTORATION OF WATER SERVICE FOLLOWING DISCONNECTION FOR NONPAYMENT, PROVIDING THAT THE VILLAGE OF DRESDEN WATER AND SEWER DEPARTMENT SHALL HAVE UP TO FORTY-EIGHT (48) BUSINESS HOURS TO RESTORE SERVICE AFTER PAYMENT IN FULL OF ALL AMOUNTS DUE AND VERIFICATION OF SAME, AND DECLARING AN EMERGENCY.

BE IT RESOLVED by the Council of the Village of Dresden, Ohio, that:

WHEREAS, the Village of Dresden owns and operates a public water and sewer system for the benefit of its residents and utility customers; and

WHEREAS, from time to time, water service is disconnected by the Village Water and Sewer Department due to nonpayment of utility charges, fees, penalties, and other lawful amounts due and owing to the Village; and

WHEREAS, Council finds it necessary and appropriate to establish a uniform policy governing the restoration of water service following a disconnection for nonpayment so that utility customers are informed of the Village's procedures and the Water and Sewer Department may efficiently schedule service restoration in an orderly and consistent manner; and

WHEREAS, Council further finds that restoration of water service following disconnection for nonpayment should occur only after payment in full of all outstanding utility charges, reconnection fees, penalties, and any other amounts lawfully due to the Village relating to the account or property for which service is to be restored, and only after such payment has been received and verified by the Village.

NOW THEREFORE BE IT RESOLVED THAT:

SECTION ONE: In any instance in which water service has been disconnected by the Village of Dresden Water and Sewer Department due to nonpayment, the Village Water and Sewer Department shall have a period of up to **forty-eight (48) business hours** to restore water service after all delinquent charges, penalties, restoration fees, shutoff fees, and any other amounts due and owing to the Village for that account or property have been **paid in full, received by the Village, and verified by authorized Village personnel.**

SECTION TWO: For purposes of this Resolution, "paid in full" shall mean payment of all outstanding utility charges, late fees, penalties, shutoff fees, restoration fees, and any other charges lawfully assessed by the Village and required as a condition of restoring service.

SECTION THREE: The forty-eight (48) business hour restoration period shall begin to run only after:

- (A) the Village has actually received payment in full of all amounts due;
- (B) such payment has been posted to the appropriate account and verified by the ~~Village Fiscal Officer~~^{KL}, Water and Sewer Department, or other authorized Village personnel; and
- (C) the property and water service connection are accessible and in a condition that allows restoration of service to be safely completed by Village personnel.

RESOLUTION NO. _____ (cont.)

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SECTION FOUR: Payments received after the close of normal business hours of the Village, or on a Saturday, Sunday, or legal holiday observed by the Village, shall be deemed received on the next business day for purposes of calculating the forty-eight (48) business hour restoration period.

SECTION FIVE: Nothing in this Resolution shall be construed to require same-day restoration of service, emergency after-hours restoration of service, or restoration of service outside the ordinary scheduling and operational needs of the Village Water and Sewer Department.

SECTION SIX: Nothing in this Resolution shall require the Village Water and Sewer Department to restore water service before payment has been fully received, posted, and verified, nor shall anything in this Resolution prevent the Village from delaying restoration where circumstances beyond the Village's reasonable control make restoration within the forty-eight (48) business hour period impracticable, including but not limited to weather emergencies, equipment failure, employee unavailability, unsafe site conditions, inability to access the property or shutoff location, utility system emergencies, or other operational or public safety concerns requiring priority response.

SECTION SEVEN: The Village Water and Sewer Department, together with the Village Fiscal Officer and other appropriate Village officials, is authorized to implement this policy and to establish reasonable administrative procedures for verification of payment, scheduling of restorations, and collection of any required fees associated with restoration of service.

BE IT FURTHER RESOLVED THAT:

SECTION EIGHT: It is found and determined that all formal actions of this Council concerning and relating to the adoption of this Resolution were taken in an open meeting of this Council, and that all deliberations of this Council and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with law.

SECTION NINE: This Resolution is hereby declared an emergency measure for the reason that the same is necessary for the immediate preservation of the public peace, health, safety, and welfare of the residents of the Village and for the prompt and orderly administration of the Village water utility system. Therefore, this Resolution shall take effect and be in force immediately upon its passage at the earliest time allowed by law.

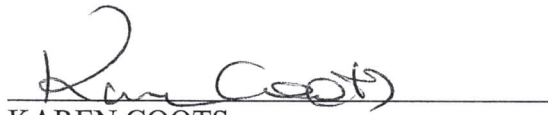
RESOLUTION NO. _____ (cont.)

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PASSED IN COUNCIL this 20 day of July, 2026.

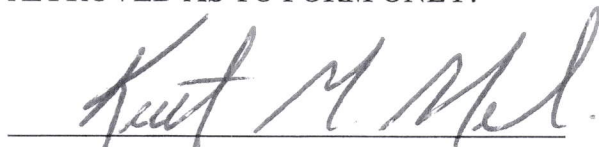

RHONDA HOLDREN, Mayor

ATTEST:


KAREN COOTS,
Village Fiscal Officer


BRANDON BROKAW, Bronkar
President Pro-Tem of Council

APPROVED AS TO FORM ONLY:


KEITH M. MELVIN, Village Solicitor