RELATIVE NETWORK SYSTEMS

RNSupport Home & Office	Home & Office	Advanced	Dynamic
Antivirus Protection on all computers	x	x	x
Malware Protection on all computers	x	x	x
Automated workstation maintenance	x	x	x
Security patch management of Windows & 3rd party software	x	x	x
Next Day or better on non-emergency service calls	x	x	x
Discount on new/uncovered work (15% - Standard, 20% -Advanced, 25% - Dynamic)	x	x	x
Anytime Remote Support	x	x	x
Basic Tech Support 8am - 5pm M-F		x	x
RNSystems MSP network improvement analysis		x	x
Included time for problems and repairs (1 Hrs.)		x	x
Included time for problems and repairs (2 Hrs.)			x
Extended Tech Support 24x7			x
Computer problems 100% coverage (Excluding Hardware)			x
Managed Service Pricing Per Computer	**$25.00**	**$45.00**	**$60.00**

Providing Informed Knowledge And Solutions With The Highest Integrity