Relative Network Systems
RNS

RNSystems MSP Program	Standard	Advanced	Dynamic
Antivirus Protection on all computers	x	x	x
Malware Protection on all computers	x	x	x
Automated workstation maintenance	x	x	x
Security patch management of Windows & 3rd party software	x	x	x
Next Day or better on non-emergency service calls	x	x	x
Discount on new/uncovered work (20% - Standard, 30% -Advanced, 40% - Dynamic)	x	x	x
Anytime Remote Access	x	x	x
Basic Tech Support 8am - 5pm M-F		x	x
RNSystems MSP network improvement analysis		x	x
Included time for problems and repairs (4hrs per month)		x	x
Technology Vendor Management		x	x
Unlimited time for problems and repairs			x
Extended Tech Support 24x7			x
Server administration and support (Servers are Dynamic only)			x
Server backup monitoring and daily confirmation			x
All server and computer problems 100% coverage (Excluding Hardware)			x
Non-Profit Managed Service Pricing Per Workstation (501c Required)	**$25.00**	**$45.00**	**$60.00**
Managed Service Pricing Per Workstation	**$30.00**	**$55.00**	**$75.00**
Managed Service Pricing Server			**$250.00**

Providing Informed Knowledge And Solutions With The Highest Integrity