# SMALL WATER SYSTEM 2016 ANNUAL REPORT TO THE DRINKING WATER PROGRAM FOR YEAR ENDING DECEMBER 31, 2016

[Section 116530 Health & Safety Code]

WATER SYSTEM INFORMA	TION
Water System No.:	CA3701837
Water System Name:	WYNOLA WATER DISTRICT
Water System Classification:	Community Water System
Water System Ownership (See descriptions below):	Privately owned, non-PUC-regulated (Community Water System)
Physical location: (address line 1, address line 2, city, zip)	PO Box 193 4839 Glenside Road Sanata Ysabel 92070
General Office Phone: (with area code)	760-765-4872
Web site address:	www.wynolawaterdistrict.com

#### Water System Ownership Descriptions:

- Local Government: e.g., city, county, or special district, local school district, junior colleges, county or community parks, etc.
- State or Federal Government: e.g., state or national park, BLM, USFS and COE campgrounds and recreation facilities, state hospitals, State universities and colleges, California Veterans Home, County or District Fairs and Expositions, Caltrans rest stop, military base, other state or federal facility
- Privately owned, non-PUC-regulated (Community Water System): e.g., mobile home park, apartment or condominium
- Privately owned business (non-community): e.g., church, private school, restaurant, amusement park, RV park/campground, motel, ranch/farm, factory, other business establishment

REPORT SUBMITTED BY: 3						
Note: Your name and title, email address, and work phone number are disclosable report information that may be obtained through the Public Records Act.						
Name: Tim Taschler						
Title:	Director, Treasurer					
Work phone:	760-315-6300					
Cell phone:						
Email address:	tim.taschler@gmail.com					

COMMENTS: ①		

## 1. Public Water System Contacts ?

Click here to learn how to Modify, Add and Delete Contacts in the table below.

IMPORTANT: Each water system must have one and only one Administrative Contact AND one and only one Financial Contact. The same person may be both the Administrative and Financial Contacts.

Please provide an email address for the Administrative Contact as most email communication, particularly email blasts, from the Division of Drinking Water will be sent to the email address of the Administrative Contact.

PHONE TYPE: Home – if you use your home or personal phone number as your business number, use the HOME phone type instead and leave the BUSINESS phone type blank.

Only the BUSINESS phone type will appear in Drinking Water Watch (https://sdwis.waterboards.ca.gov/PDWW/), which can be viewed by the public, if the General Office phone number is not provided (see Water System Information section under the Intro tab).

NAME, TITLE & ADDRESS	PHONE TYPE	PHONE NO.	EMAIL	CONTAC (pick all that	
_HUFFMAN, ED	Business			■ ** Delete Contact **  □ Administrative	□ Operator
	Facsimile			□ Financial	□ Emergency
	Mobile		_	☐ Designated Operator In Charge	□ Water Quality
	Emergency			Owner	□ Legal
				□Funding	□ Contract Operator
	Business	760-765-4872 760-315-6300	wynolawater@gmail.com	□ ** Delete Contact **  ✓ Administrative	□ Operator
Tim Taschler	Facsimile			▼ Financial	□ Emergency
Director, Treasurer PO Box 193	Mobile		tim.taschler@gmail.com	☐ Designated Operator In Charge	□ Water Quality
Santa Ysabel CA 92070	Emergency			□Owner	□ Legal
				□Funding	□ Contract Operator
	Business			□** Delete Contact ** □ Administrative	□ Operator
	Facsimile			□ Financial	□ Emergency
	Mobile		_	Designated Operator In Charge	□ Water Quality
	Emergency			Owner	□Legal
	1	1		□Funding	□ Contract Operator
				-1	1
	Business			□** Delete Contact ** □ Administrative	□ Operator
	Facsimile			□ Financial	□ Emergency
	Mobile		_	☐ Designated Operator In Charge	□ Water Quality
	Emergency			□Owner	□ Legal
				□Funding	□ Contract Operator
	Business			□ ** Delete Contact ** □ Administrative	E Operator
	Home				□ Operator
	Facsimile			□ Financial	□ Emergency
	Mobile		_	☐ Designated Operator In Charge	□ Water Quality
	Emergency			□Owner	□ Legal
				□Funding	□ Contract Operator
	Business			** Delete Contact **	
	Home			□ Administrative	□ Operator

	Facsimile			□Financial	□ Emergency
	Mobile		_	□ Designated Operator In Charge	□ Water Quality
	Emergency		_	□ Owner	□Legal
	1	- 1		□Funding	□ Contract Operator
	Business			□** Delete Contact **	
	Home			□ Administrative	□ Operator
	Facsimile			□Financial	□ Emergency
	Mobile		-	□ Designated Operator In Charge	□ Water Quality
	Emergency			Owner	□ Legal
	l .	l		□Funding	□ Contract Operator
					l
	Business			□** Delete Contact **	
	Ното			□ ** Delete Contact ** □ Administrative	□ Operator
	Home Facsimile			□Financial	-
			_	□ Pinanciai □ Designated	□ Emergency
	Mobile		_	Operator In Charge	□ Water Quality
	Emergency			Owner	□ Legal
Add Additional Contact ??				□ Funding	Contract Operator
	ъ :			(pick all th	
Co-Lee Grev	Business			□ Administrative	□ Operator
President	Home			□Financial	□ Emergency
PO Box 193	Facsimile Mobile	(858) 735-5930	cgrev@live.com	☐ Designated Operator In Charge	□ Water Quality
Santa Ysabel CA 92070	Emergency		_ cgrcv@nvc.com	□Owner	Legal
	l .	l		□Funding	□ Contract Operator
Add Additional Contact ①				(pick all th	_
Contact Name	Business	(999) 999-9999		□ Administrative	□ Operator
Title	Home	(999) 999-9999	XXXXX@XXXXXXXX	□Financial	□ Emergency
Address Line 1	Facsimile	(999) 999-9999	_	□ Designated Operator In Charge	□ Water Quality
	Mobile	(000) 000 0000	XXXXX@XXXXXXXX		
CityST 99999	Emergency	(999) 999-9999		Owner	□ Legal
A 3.3 A 3.32421 C4 @				Funding	Contract Operator
Add Additional Contact Towns	Duoi	(000) 000 0000		(pick all th	
Contact Name	Business	(999) 999-9999	XXXXX@XXXXX.XXX	□ Administrative	□ Operator
Title	Home	(999) 999-9999	- India Maria Maria	Financial	□ Emergency
Address Line 1 Address Line 2	Facsimile Mobile	(999) 999-9999	XXXXX@XXXXXXXX	□ Designated Operator In Charge	□ Water Quality
CityST 99999	Emergency	(999) 999-9999		□ Owner	□ Legal
	1		1	□Funding	□ Contract Operator
Add Additional Contact 1				(pick all th	at apply)
Contact Name	Business	(999) 999-9999	XXXXX@XXXXX.XXX	□ Administrative	□ Operator
Title	Home	(999) 999-9999	<b>⊒ ∧∧∧∧∧⊗ ∧∧∧∧∧∧∧</b>	Financial	□ Emergency
Address Line 1	Facsimile	(999) 999-9999	XXXXX@XXXXXXXX	□ Designated Operator In Charge	□ Water Quality

CityST 99999	Emergency	(999) 999-9999	□ Owner	□ Legal
			□Funding	□ Contract Operator
COMMENTS: 7				

## 2. POPULATION SERVED

Population Population Type		Annual Operating Period 🕜						
		tion		Date	End	Date		
			MM	DD	MM	DD		
Residential <sup>1</sup>	160	Method Used to Determine Population:  Other	01	01	12	31		
Transient <sup>2</sup>	0		01	01	12	31		
Nontransient <sup>3</sup>	0		01	01	12	31		

MM = month, in 2-digit format DD = day, in 2-digit format

Descriptions:

<sup>1</sup>Residential ③ – report the number of persons who reside within the water system service area for more than half of the year (excludes transient and nontransient populations). If year-round, the *Begin Date* would be 01/01 and the *End Date* would be 12/31.

<sup>2</sup>Transient ⑦ – report the number of persons who are at the water system on the 60<sup>th</sup> busiest day of the year (excludes residential and nontransient populations. Report the *Begin Date* and *End Date* if the Transient use is seasonal.

<sup>3</sup>Nontransient ① – report the number of the persons who are at the water system for over 6 months per year (excludes residential and transient populations). Report the *Begin Date* and *End Date* if the Nontransient use is seasonal.

List the names of communities served by the system identifying both incorporated and unincorporated areas:	
Wynola Estates (San Diego County Tract 3678-3)	

COMMENTS:	
-----------	--

## **3. NUMBER OF SERVICE CONNECTIONS**(as of December 31, 2016)

A. Active Service Connections:

Total Active Potable Water Connections currently in Division of Drinking Water database:	72
--	----

The total number of Service Connections as of December 31, 2016 must be reported as either <u>Unmetered</u> or <u>Metered</u> for each Service Connection Type as appropriate.

	Pota	able Water		Recycled Water			
TYPE							
Do NOT report fire sprinkler connections and fire hydrants. These connections are not counted toward "service connections" for compliance purposes.	Unmetered	Metered	Total*	Unmetered	Metered	Total*	
Single-family Residential: single family detached dwellings	0	72	72	0	0	0	
Multi-family Residential: Apartments, condominiums, town houses,	0	0	0	0	0	0	

duplexes and trailer parks						
Commercial/Institutional: Retail establishments, office buildings, laundries, schools, prisons, hospitals, dormitories, nursing homes, hotels	0	0	0	0	0	0
Industrial: All manufacturing	0	0	0	0	0	0
Landscape Irrigation: Parks, play fields, cemeteries, median strips, golf courses	0	0	0	0	0	0
Agricultural Irrigation: Irrigation of commercially-grown crops	0	0	0	0	0	0
Total Active Connections*	0	72	72	0	0	0

\*Calculated field

To update totals click here



	Potable Water		Recycled Water			
ТҮРЕ	Unmetered	Metered	Total*	Unmetered	Metered	Total*
Other: Fire suppression, street cleaning, line flushing, construction meters, temporary meters	0	0	0	0	0	0

B. Number of Inactive Connections (all types)

Include only service connections that have been physically disconnected (i.e., meter removed) from the water system. All other service connections should be considered as "Active."

**COMMENTS:**<a>②</a>

## 4. GROUNDWATER (GW) AND SURFACE WATER (SW) SOURCES®

# GROUNDWATER SOURCES (INCLUDING STANDBY SOURCES)

PSCode 3	Name	Activity 3
3701837-006	WELL 06	I
3701837-001	WELL 01	I
3701837-008	WELL 08	I
3701837-005	WELL 05	I
3701837-002	WELL 02	I
3701837-004	WELL 04	I
3701837-010	WELL 10	A
3701837-009	WELL 09	A
3701837-011	WELL 11	A
3701837-003	WELL 03	A
3701837-007	WELL 07	A

Add sources not listed above. Describe changes to sources above under "Comments".

PSCode 3	Name	Activity 3	Comments

## SURFACE WATER INTAKES

PSCode ?	Name	Activity ?

 $Add\ sources\ not\ listed\ above.\ Describe\ changes\ to\ sources\ above\ under\ "Comments".$ 

PSCode ?	Name	Activity ?	Comments

Are your water sources metered? Yes

## DISCUSS CHANGES TO ABOVE SOURCES®

If a STANDBY SOURCE was used in 2016, provide the following information.

Name of the Standby Source used in 2016:	No. of days the Standby Source was in operation:	Were customers notified? (Y/N)	Was DDW or Local County Staff notified? (Y/N)	Describe the reason the Standby Source was used:

COMMENTS: 7			

## 5. WATER PRODUCED, PURCHASED AND SOLD

The <u>Maximum Day</u> is the day during 2016 with the highest total water usage. Provide the *date* for that day in Column B, then complete Columns C, D and E, indicating how much of the water on that day was from each source.

Units of Measure for this table: Million Gallons

Volumes are based on: METERED VOLUMES

A	В	С	D	E	F	G	Н	I
	Potable Water							
	Date/ Month	Water Produced from Groundwater (Wells)	Water Produced from Surface Water <sup>2</sup>	Finished Water Purchased or Received from another PWS <sup>5</sup>	Total Amount of Potable Water <sup>3*</sup>	Water Sold to Another PWS <sup>5</sup>	Non- potable (exclude recycled)	Recycled
Maximum Day <sup>1</sup>	August	.702			0.702			
January		.391	0	0	0.391	0	0	0
February		.363	0	0	0.363	0	0	0
March		.343	0	0	0.343	0	0	0
April		.343	0	0	0.343	0	0	0
May		.384	0	0	0.384	0	0	0
June		.640	0	0	0.64	0	0	0
July		.645	0	0	0.645	0	0	0
August		.702	0	0	0.702	0	0	0
September		.655	0	0	0.655	0	0	0
October		.551	0	0	0.551	0	0	0
November		.555	0	0	0.555	0	0	0
December		.314	0	0	0.314	0	0	0
Annual Tota	al*	5.886	0	0	5.886	0	0	0
Percent Trea	ated <sup>4</sup>	0				•		

PWS = Public Water System

Non-potable = water supplies that do not enter the drinking water distribution system and are for non-potable uses only such as irrigation or toilet flushing

<sup>\*</sup>Calculated field. If you do not have monthly production data to report, please report your Annual Total production in the row for January and enter "0" for all the other months.

<sup>&</sup>lt;sup>1</sup>Only report Maximum Day if it is actually measured or determined from production records. It should not be the average day demand during the maximum month of production.

<sup>&</sup>lt;sup>2</sup>Do not include raw water purchased; report only volume of water that was treated.

<sup>&</sup>lt;sup>3</sup>(F) Total Amount of Potable Water = Sum of Columns (C), (D) and (E), automatically calculated. To update, click below

<sup>5</sup>If water was <u>Purchased</u> from or <u>Sold</u> to another PWS, complete the table below:

Specify whether water was <i>Purchased</i> or <i>Sold</i>	Name of PWS

If recycled water was supplied to your customers, complete the table below:

Specify the level of treatment (e.g., tertiary, disinfected secondary)	Name of Recycled Water supplier

COMMENTS: 3
-------------

#### 6a. WATER RATES

If you have questions about completing this section of the report, please contact Kathy.Frevert@Waterboards.ca.gov or call (916) 322-5274.



Indicate the type of residential water rate structure ② used by your water system: Flat Base Rate + Variable Usage Rate

If tiered, what is the number of tiers?	3
Date of most recent update to the rate structure: MM/DD/YYYY	01/01/2015
Describe the changes that were made in the update:	increased base + teirs
What is your billing frequency quarterly	
What is your new connection fee?	5000
Date of most recent update to the new connection fee: MM/DD/YYYY	7/23/2005

Complete the table below providing specific water rates applied to your customers:

Connection Type	FLAT BASE RATE (FBR)	If FBR + UUR, what is the volume allowed before UUR applies	UNIFORM USAGE RATE (UUR)	VARIABLE BASE RATE (provide range) (VBR)		USAGI (provid	ABLE E RATE e range) UR)
	\$ (Base)	нсг 🕐	\$ per HCF	\$ Low	\$ High	\$ per HCF Low	\$ per HCF High
RESIDENTIAL 3							
Single-family Residential	40	0	0	0	0	1.75	11.50
Multi-family Residential	0	0	0	0	0	0	0
Do you provide lifeline/low income subsidies?			No				
If Yes, provide rates:							

<sup>&</sup>lt;sup>4</sup>This is the percentage of the total annual volume for Groundwater produced that was provided treatment to meet drinking water standards other than precautionary disinfection and flouridation.

If yes, what percentage of residential customers receives this subsidy? (Example: X %)								
NON-RESIDENTIAL ①	NON-RESIDENTIAL ①							
Commercial/Institutional	0	0	0	0	0	0	0	
Industrial	0	0	0	0	0	0	0	
Landscape Irrigation	0	0	0	0	0	0	0	
Agricultural Irrigation	0	0	0	0	0	0	0	
Other								
Do you have fire suppression surcharges?			No					
If Yes, provide rates:								
Do you have other surcharges?			No					
What are the other surchar								
If Yes, provide rates:								



For each of the three water volumes shown below, provide what would be the monthly water bill for a single-family residential customer. Include all fees and service charges associated with water services that this customer would pay when their household used the specified amount of water.

Amount of water delivered to customer: Bill amount (including all charges/fees associated with the amount of water used):



a. 6 HCF
b. 12 HCF
c. 24 HCF
d. 34.33 Dollars/month
d. 55.33 Dollars/month

NOTE: If this is not a "Community" Water System or if individual customers do not pay a separate bill for water enter "0". If bill amount would vary by season, use the month or time period with the highest water consumption.

HCF means "hundred cubic feet". There are 748 gallons in 100 cubic feet.

#### **6b. WATER DELIVERIES**

Units of Measure for this table: 100 cubic feet

Provide monthly metered water deliveries in the table below.

A	В	С	D	E	F	G	Н	I	J
	Single- family Residential	Multi- family Residential	Commercial/ Institutional	Industrial	Landscape Irrigation	Other	Total Urban Retail <sup>1*</sup>	Agricultural	Other PWS
Check if Recycled Water is included:					П			п	
January	0	0	0	0	0	0	0	0	0
February	0	0	0	0	0	0	0	0	0
March	1408	0	0	0	0	0	1408	0	0
April	0	0	0	0	0	0	0	0	0
May	0	0	0	0	0	0	0	0	0

June	2208	0	0	0	0	0	2208	0	0
July	0	0	0	0	0	0	0	0	0
August	0	0	0	0	0	0	0	0	0
September	3186	0	0	0	0	0	3186	0	0
October	0	0	0	0	0	0	0	0	0
November	0	0	0	0	0	0	0	0	0
December	2062	0	0	0	0	0	2062	0	0
Total*	8864	0	0	0	0	0	8864	0	0

PWS = Public Water System

<sup>1</sup>Total Urban Retail = Sum of Columns (B) thru (G), automatically calculated. To update, click below

To update totals click here

COMMENTS:	COMMENTS:	?
-----------	-----------	---

#### 7. WATER QUALITY

#### ANNUAL NITRATE SAMPLING

Regulations require a minimum of **annual** sampling for nitrate. If any nitrate result is >= 1/2 the MCL (Maximum Contaminant Level) of 10 mg/l as nitrogen (i.e., a result of >= 5 mg/l

as nitrogen) then quarterly monitoring must be initiated.

Did your system conduct monitoring for nitrate during 2016 from each source?	Yes
--	-----

NOTE: If there were any sources that were not monitored because they were offline during 2016, you must contact your local regulatory agency to avoid an enforcement action for failure to monitor.

#### **BACTERIOLOGICAL SAMPLE SITING PLAN**

The coliform monitoring regulations require that an updated sample-siting plan be submitted at least every 10 years, and at any time the plan no longer ensures representative monitoring of the system (Section 64422 of Title 22).

Date of current bacteriological sample siting plan:	03/10/2017
COMMENTS: 7	

#### 8. WATER TREATMENT

Treatment Plant	<b>Required Treatment Plant Operator Classification</b>

If treatment was added or changed in any way in 2016, provide a brief description and identify the water source Prior operators Mitchell and McDonough were improperly adding chlorine to the wells on a monthly basis. When new board of directors took over 1/1/17 the practice was stopped and DEH was informed.

<sup>\*</sup>Calculated field

TD -	Treatment or	Distribution	operator at any	level
1D -	11 cauncin or	Distribution	oberator at any	16 / 61

NR, N/A, NA = There are no facilities subject to the Certified Treatment Plant Operator requirements

#### **DIRECT ADDITIVES**

Are all chemicals used NSF/ANSI Standard 60 certified?  Not sure
--

## INDIRECT ADDITIVES

As of March 9, 2008, a water system shall not use any chemical, material, lubricant, or product in the production, treatment or distribution of drinking water that comes in contact with the drinking water that does not have certification of meeting NSF/ANSI standard 61.

Does your water system have procedures to ensure all future equipment and materials meet this standard?	

If you have any questions on the requirements related to indirect additives, you may contact your local regulatory agency.

COMMENTS: 7 Based on reciepts, is appears that chlorine was non NSF 60

### 9. CROSS-CONNECTION CONTROL 3

	Total Number in System	Number Installed in 2016	Number Tested in 2016	Number Failed in 2016	Number Repaired/ Replaced
Backflow Assemblies ① on the Service Connections or Meter (Reduced Pressure Principle and Double Check Valve assemblies)	0	0	0	0	0
Backflow Assemblies On-site but not on the Service Connections or Meter (7) (Reduced Pressure Principle and Double Check Valve assemblies)	0	0	0	0	0
Air-gap Separation 7	0	0			

No. of <i>Inactive</i> Backflow Prevention Assemblies in water system in 2016:			
Date of last cross-connection control survey done on the system:			
Cross Connection Control Program Coordinator			
Name:			
Certification Number:			
Business Phone: Email Address:			
Certification or training received:			

Describe any <u>cross-connection</u> incidents that occurred during 2016:

COMMENTS: ①
-------------

THE 2016 CCR MUST BE DISTRIBUTED TO YOUR CUSTOMERS AND A COPY SUBMITTED TO YOUR LOCAL REGULATORY AGENCY BY JULY 1, 2017. IN ADDITION, PUBLIC WATER SYSTEMS THAT ARE ALSO REGULATED BY THE CALIFORNIA PUBLIC UTILITIES COMMISSION (PUC) MUST MAIL A COPY OF THEIR CCR TO THE PUC BY JULY 1, 2017.

CERTIFICATION MUST BE SUBMITTED TO YOUR LOCAL REGULATORY AGENCY BY OCTOBER 1, 2017, STATING THAT THE 2016 CCR HAS BEEN DISTRIBUTED

TO CUSTOMERS AND THAT THE INFORMATION IS CORRECT.

The CCR guidance, CCR template, and the certification form can be obtained from the Division of Drinking Water web site at:http://www.waterboards.ca.gov/drinking\_water/certlic/drinkingwater/CCR.shtml

Indicate the date your 2016 CCR was distributed or will be distributed to your customers:	06/01/2017 mm/dd/yyyy
COMMENTS: ①	

#### 11. OPERATOR CERTIFICATION

A. Please list the State certified Water <u>Treatment Plant</u> Operators employed by your water system that supervise and direct the operation of your water treatment plants, beginning with the chief operator(s) ?.

Your Highest Treatment System Classification is: There are no facilities subject to the Certified Treatment Plant Operator requirements

If you do not have a Certified Distribution System Operator, put "NONE" in each column of the first row.

Treatment Operator Name (First name Last name)	Grade of Treatment Operator (1, 2, 3, 4, or 5)	Chief or Shift <sup>1</sup> (C, S or X)	Treatment Operator Number (4 or 5 digits)	Treatment Certification Expiration Date (MM/DD/YYYY)
NONE	NONE	NONE	NONE	NONE

<sup>&</sup>lt;sup>1</sup>Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

Do your Chief and Shift Treatment Plant Operators have the minimum level required? Yes

B. Please list the State certified Water <u>Distribution System</u> Operators employed by your water system that supervise and direct the operation of your distribution systems, beginning with the chief operator(s) ②.

Your Distribution System Classification is: D1

If you do not have a Certified Distribution System Operator, put "NONE" in each column of the first row.

Distribution Operator Name (First name Last name)	Grade of Distribution Operator (1, 2, 3, 4, or 5)	Chief or Shift <sup>1</sup> (C, S or X)	Distribution Operator Number (4 or 5 digits)	Distribution Certification Expiration Date (MM/DD/YYYY)
Raymond Mitchell	1	X	40900	04/01/2008
Tom McDonough	1	X	44478	11/01/207

<sup>&</sup>lt;sup>1</sup>Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

Do your Chief and Shift Distribution System Operators have the minimum level required? Yes	

COMMENTS: 3

The California Waterworks Standards (Section 64556) require an amended permit for any of the following improvements or modifications:

- Addition of a new distribution reservoir with a capacity of 100,000 gallons or more
- Modification or extension of the existing distribution system using an alternative to the requirements of the California Waterworks Standards (see Sections 64570 through 64578)
- Modification of the water supply by:
  - o Adding a new source
  - o Changing the status of an existing source (for example, active to standby) or
  - o Changing or altering a source, such that the quality or quantity of water supply could be affected
- Any addition or change in treatment, including
  - Design capacity
  - o Process
- Expansion of the existing service area by 20 percent or more of the number of service connections specified in your current permit.

If your water system made any improvements or modifications during 2016 for which a permit was not obtained, please describe the improvements or modifications below.

Indicate any p	lanned imp	rovements	or modif	ications	for 2017.
Secure enclosu	are around	Well 11.			

				_
$\mathbf{co}$	MN	AEN'	rs:	?

#### 13. COMPLAINTS REPORTED (WRITTEN OR VERBAL)

Type of Complaint	No. of Complaints Reported by Customers	No. of Complaints Investigated	No. of Complaints reported to the Division of Drinking Water or Local County Staff	Brief Description of Cause and Corrective Action taken
Taste and Odor				
Color				
Turbidity				
Visible Organisms				
Pressure (High or Low)				
Water Outages				
Illnesses (Waterborne)				
Other (Specify)				
Total No. of Complaints*	0	0	0	

*Calculated	fiel	d
-------------	------	---

To update totals click here

				_
00	A ATR	MEN	TOTAL	.6
	יווועווי	VIII H.IN	V I N	U.

#### 14. SYSTEM PROBLEMS

			the Division of Drinking Water or Local County Staff		
Service Connection Breaks/ Leaks					
Main Breaks/Leaks					
Water Outages ?					
Boil Water Orders					
Total*	0	0	0		
To update totals click here	e		1	1	
COMMENTS:					
Is your water system op			LATIONS Division or LPA enforcement f	For a continuous violation?	No
f yes, respond to the foll	owing:				
45 mg/L  Dates in 2016 that publi	ic notificatio	n was provid	ded to users		
Corrective action taken	in 2016				
Corrective action taken  Was bottled water provi		?			Pick one
Was bottled water provi	ided to users		nple, direct delivery?		Pick one
	ided to users	led, for exam			Pick one

## 16. WATER CONSERVATION AND DROUGHT PREPAREDNESS

Date of your revised Drought Preparedness Plan, if any:
---

If you experienced water shortages in 2016, please estimate the amount of shortfall in millions of gallons:	
Did drought conditions cause you to activate emergency standby wells in 2016?	No
Do you project water shortages in the current calendar year?	No
Did you implement NEW water conservation measures in 2016?	No
If you implemented NEW water conservation measures in 2016, please estimate how much wat millions of gallons:  (MG)  % reduction in demand	er was conserved in
Do you anticipate having to go to mandatory rationing in the upcoming year?	No
Do you routinely monitor the <i>static</i> water levels in your wells?	Yes
Do you routinely monitor the <i>pumping</i> water levels in your wells?	Yes
Are these levels recovering, declining or steady?:	Declining

Please list any other long term actions you are considering or planning:

COMMENTS:	3
COMMENTS:	٠

Disclosure: Be advised that Sections 116725 and 116730 of the California Health and Safety Code states that any person who knowingly makes any false statement on any report or document submitted for the purposes of compliance may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation for each day that the violation continues. In addition, the violators may be prosecuted in criminal court and upon conviction, be punished by a fine of not more than \$25,000 for each day of the violation, or be imprisoned in county jail not to exceed one year, or both the fine and imprisonment.