

Enhancement Requests for the Maximo Application Suite

The Ideas Portal



Ed Jones
Offering Manager

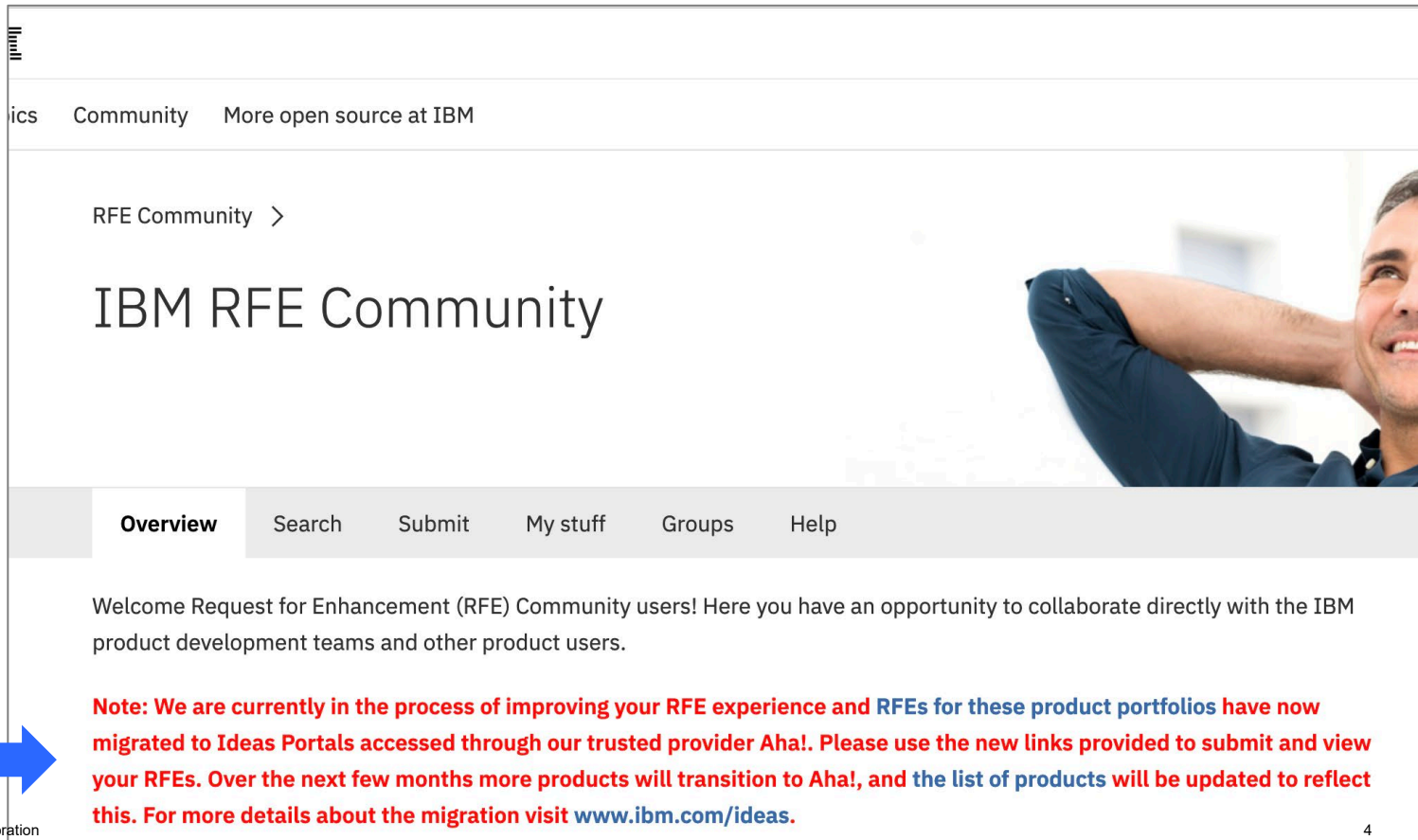
Intent

Discuss the Ideas Portal and solicit your feedback

- What is the Ideas Portal?
- How best to communicate your requests
- Voting and comments
- An example
- Next steps

What is the Ideas Portal?

It replaces the RFE community



The screenshot shows the IBM RFE Community website. At the top, there are navigation links for "Community" and "More open source at IBM". Below this, the text "RFE Community >" is visible. The main heading is "IBM RFE Community". A navigation bar contains links for "Overview", "Search", "Submit", "My stuff", "Groups", and "Help". The "Overview" link is highlighted. Below the navigation bar, a welcome message reads: "Welcome Request for Enhancement (RFE) Community users! Here you have an opportunity to collaborate directly with the IBM product development teams and other product users." A prominent red and blue notice states: "Note: We are currently in the process of improving your RFE experience and RFEs for these product portfolios have now migrated to Ideas Portals accessed through our trusted provider Aha!. Please use the new links provided to submit and view your RFEs. Over the next few months more products will transition to Aha!, and the list of products will be updated to reflect this. For more details about the migration visit www.ibm.com/ideas." A large blue arrow points from the left towards the "Note" text.

ics Community More open source at IBM

RFE Community >

IBM RFE Community

Overview Search Submit My stuff Groups Help

Welcome Request for Enhancement (RFE) Community users! Here you have an opportunity to collaborate directly with the IBM product development teams and other product users.

Note: We are currently in the process of improving your RFE experience and RFEs for these product portfolios have now migrated to Ideas Portals accessed through our trusted provider Aha!. Please use the new links provided to submit and view your RFEs. Over the next few months more products will transition to Aha!, and the list of products will be updated to reflect this. For more details about the migration visit www.ibm.com/ideas.

Open RFEs were reviewed and migrated



But the goal remains the same

IBM

Welcome to the IBM Ideas Portal

Where the IBM community comes together to **ideate and co-create** the future of IBM's products.

On this portal, you can submit new ideas and view the status of the ideas you previously submitted, voted on or are subscribed to.

Visit ideas.ibm.com to get started

Have a question?

Check out our FAQs below or email us at ideasibm@us.ibm.com

You can also check out our terms of use [here](#)



What you will see

The screenshot shows the IBM Ideas portal interface. At the top left is the IBM logo and the text "IBM Ideas". Below this is the heading "My Ideas" and a paragraph of introductory text. A blue callout box highlights a navigation menu on the left side of the page. This menu contains the following items: "Add a new idea" (with a plus icon), "My Ideas" (highlighted in grey), "My Votes", "My Comments", "My Subscriptions", and "Search". To the right of the callout, a larger version of this menu is shown in a white box with a blue header "Add a new idea" and a plus icon. Below the callout, there is a "Filter by product" section with a button labeled "All Products" and a count of "0". On the far right, there is a search icon, a user profile icon, and a dropdown menu labeled "ly Created".

The idea process

Search first

My Ideas

This portal is designed to provide you with an integrated view of all of your submitted, voted or commented on Ideas for any IBM product supported by an Aha! product portal. While the majority of IBM products are now in Aha!, some still need to be migrated. You can see the list of products currently supported by the IBM Ideas Portal [here](#).

To learn more about the IBM Ideas Portal, visit our [FAQs](#)

Need help? Email us at ideasibm@us.ibm.com

[Add a new idea](#) +

Search: ×

Looking for some inspiration? Want to see if great minds really do think alike?
Use this search bar to start searching through IBM's public product portals

Sort By: Relevance ▾

- [My Ideas](#)
- [My Votes](#)
- [My Comments](#)
- [My Subscriptions](#)
- [Search](#)

Filter by product

- [All Products](#) 59
- [IBM MAS - Manage \(Base\)](#)

PM Interval Reset

When a work order for a meter based PM is completed, the current meter reading on the asset is used to update the PM. The meter reading entered o...

Idea for IBM MAS - Manage (Base) 👍 3 💬 0 ⌚ Created on 28 Apr 2015 Last updated on 16 Feb 2022

Future consideration

Adding the PM number to the PM Work order generation log

When Maximo runs the PM cron and generates workorders, the output is written to a log file. When PMs don't generate due to an error, the log contain...

Search first

[Home](#) / [MASM-I-426](#) / [New idea](#)

12
VOTE

PM Forecasts do not reflect Dynamic

It seems the PM Forecasts remain being calculated as static. I tested it with two PMs having the same Job Plan assigned to it, with different Total Work Units assigned on Job Plan Sequence. Forecast Costs, when calculated, came up as identical.
Here is a comparative illustration:

The discrepancy between the forecasted costs and the actual costs on Work Orders is significant.

 Guest • Aug 9 2020 • Future consideration

[IBM MAS - Manage \(Base\)](#)

Idea priority High

Search ideas


 Ed Jones ▾


Comments (3)


Paragraph B I U S </> A [List icons] [Link icon] [Embed icon] [More] [Image icon]

Attach files

Post comment

 You commented 13 Mar 05:28pm
Thanks for the screen shot. Could you give an example of the asset class(es)? Are these linear or nonlinear assets? Just looking for specific business cases. Thanks in advance!

 Guest commented 10 Aug, 2020 09:49pm
Can you clarify the "On PM Forecast" screen shot as we cannot see the work unit, nor if it's that match JP.

 Guest commented 9 Aug, 2020 09:57pm
Attachment (Description): PM Forecast vs WO Output



PM_Forecast_VS...

Upvote ideas that matter most to you

- Votes help us prioritize
- Comments help us clarify



Nothing similar? Post an Idea

- What is the need?
- "<Your users> need a way to <address the need> so they can <benefit in this way>"
- Add anything that would be helpful to an offering manager:
 - Is this a new regulatory requirement?
 - Would it significantly reduce effort/frustration?
 - Any supporting documentation

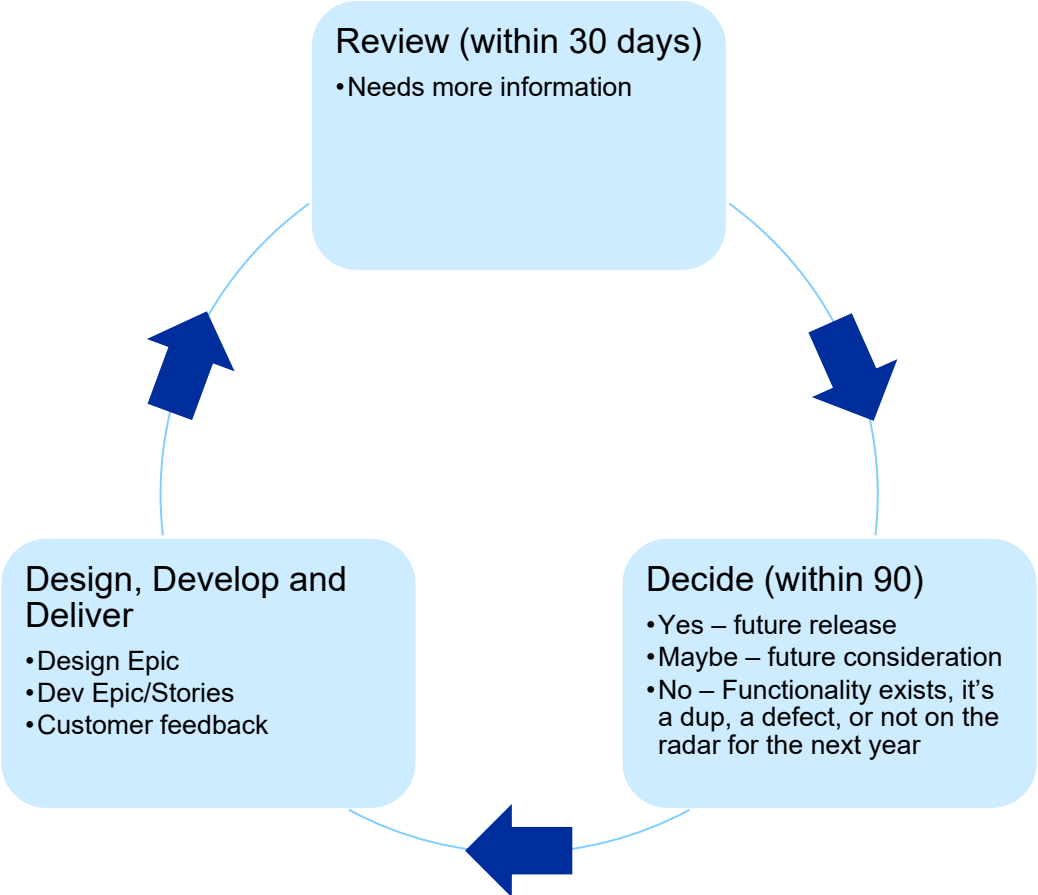
<https://www.ibm.com/design/thinking/page/toolkit/activity/needs-statements>

Get feedback from the IBM team

- You should hear from us.
- Within 30 days



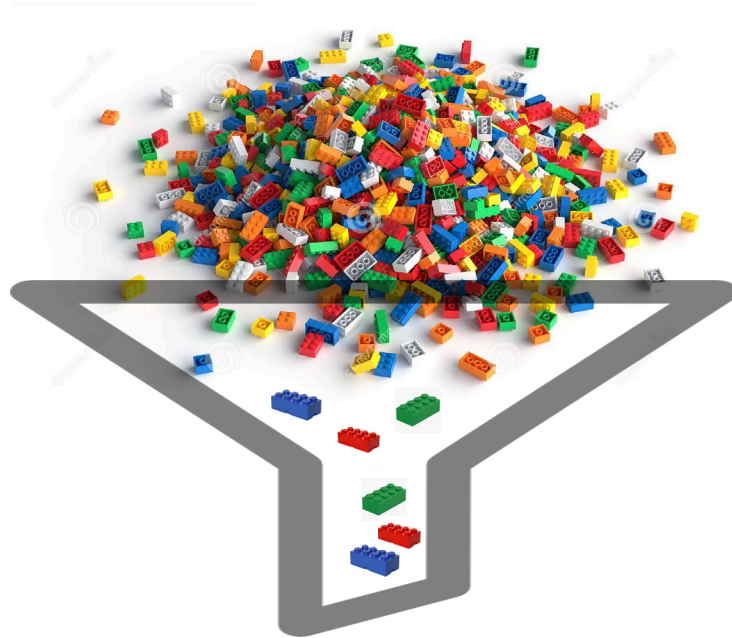
The idea flow



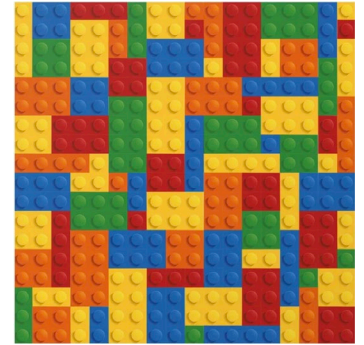
The challenge – so many good ideas



Idea



Ideas Portal



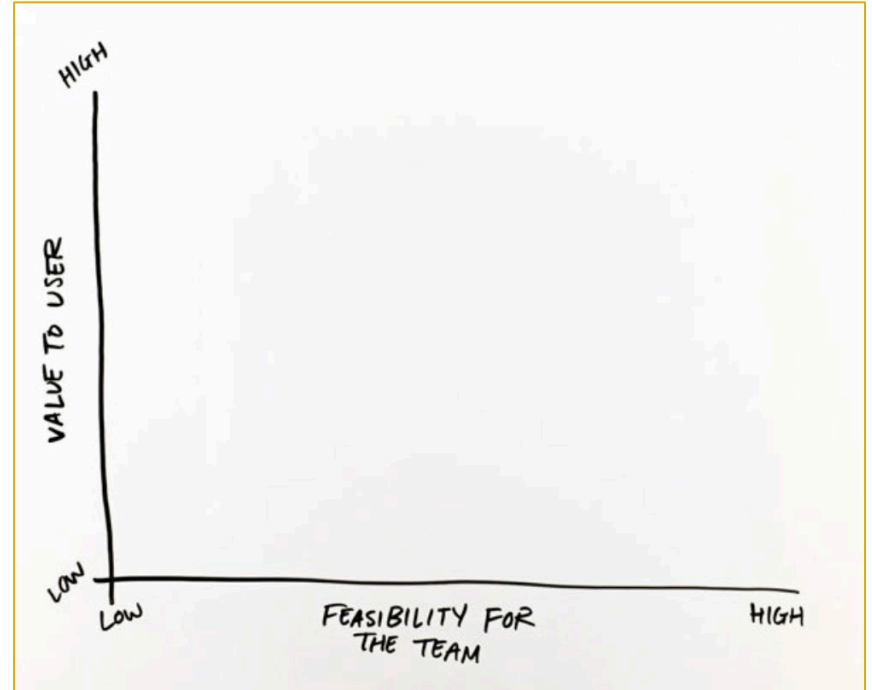
Enhanced Products

The goal – ensure we are addressing the right ideas

- Do I understand the need?
- Do we do this anywhere else (industry solution)?
- Does it align with our roadmap?
- Have I heard this from other customers?

- What is the potential value to our customers?

- What is the scope of the enhancement?



How can we be ideate/co-create?

MASM-I-543 - PM scheduling from prior PM completion date

A Use Case

MASM-I-543

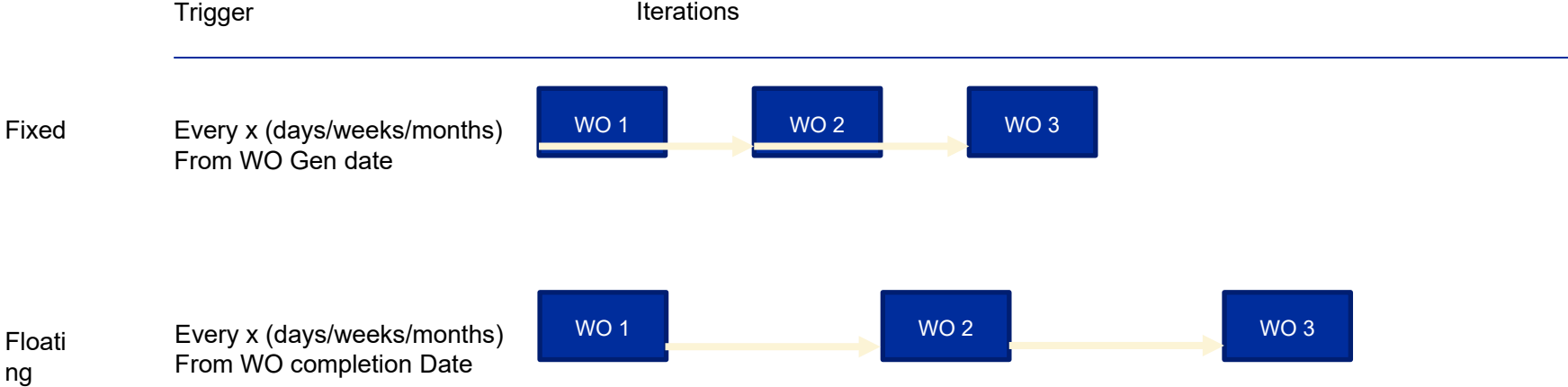
Universal Studios

Maximo provides the option to calculate the PM next due date based on the frequency and the last completion/start date of the same PM.

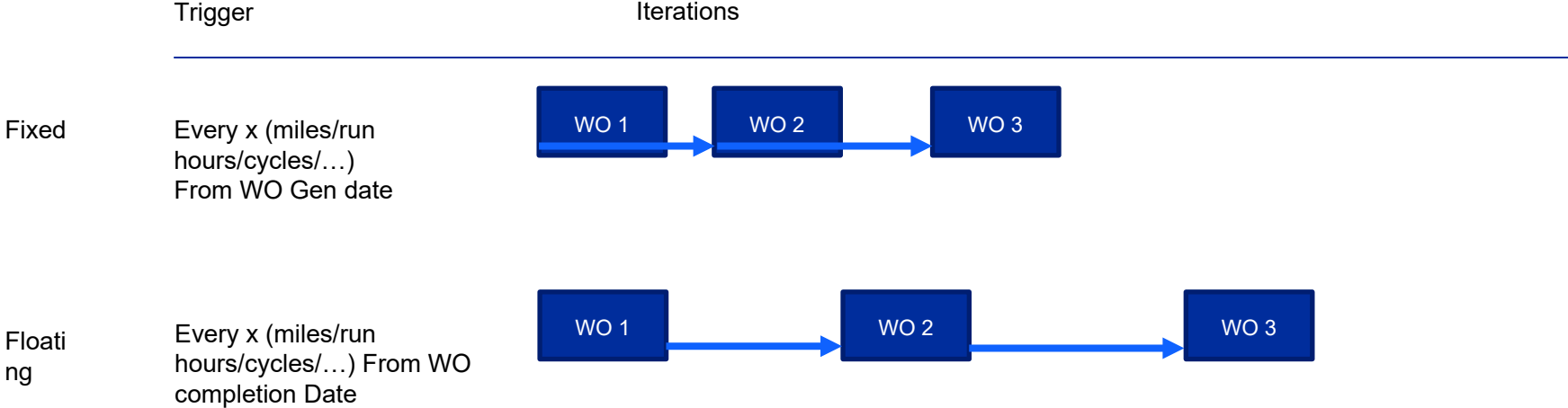
We have a common requirement to set the due date of one PM based on the completion date of a different PM.



Current – Time based



Current – Usage based



Current – Combo – Time/Usage based

Trigger

Iterations

Every x (days/weeks/months)
From WO Gen date

OR

Every x (miles/run
hours/cycles/...)
From WO Gen date

Whichever comes first



Current – PM Hierarchy

Trigger

Iterations



Current PM Scheduling Options

Take this action when...

- A condition is met in Condition Monitoring
 - Temperature/Pressure/Vibration meets threshold (gauge meter)
 - Undesirable condition is observed (characteristic meter)

Current – Condition Based

Trigger

Iterations

Every 20,000 miles



OR

Temp > 100

Oil Color = 'DARK'



- A condition (threshold/value) is met/exceeded in Condition Monitoring
- Eg temperature/pressure/vibration meets threshold (gauge meter)
 - Undesirable condition is observed (characteristic meter)

Current – Job Plan Sequence

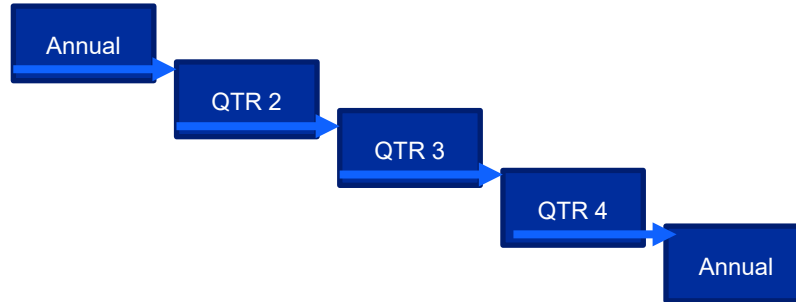
Trigger

Iterations

Every x (days/weeks/months)
From WO Gen date

Do Annual
Then Quarterlies
Then Annual

...



Proposed change

The technician needs to grease the wheels on the Incredible Hulk ride 30/60/90 days from the completion of annual maintenance.

Proposed Change – PM Dependencies

Trigger

Iterations

PM A (Freq: 1 yr)



Activate

PM B (Freq: 30 days)



Deactivate

PM A triggers PM B upon completion.
PM B Next Due Date is completion date of PM A + 30 days

Approach?

Create an (unsupported) automated script to share with the customer

Questions

What can we do to engage user groups in the Ideas Portal?

- Inform/Educate
- Share/Discuss high priority ideas at user group meetings
- Have a regular Ideas update?

What can we do to augment the process? What if an idea isn't accepted?

- Share local fixes?
- Share industry solution approaches?
- Discuss/provide unsupported scripts?

Ideas and Communities

Share local solutions



Connect to Ideas

Intent – Communicate/elevate popular solutions



<https://community.ibm.com/community/user/iot/communities/community-home/digestviewer?communitykey=3d7261ae-48f7-481d-b675-a40eb407e0fd>

The screenshot shows the IBM Maximo community page. At the top, there's a navigation bar with "Getting Started" and "This Community" dropdown. Below that, a blue banner says "Try out IBM Technology Zone!". The main header displays "Maximo" with a settings icon and navigation links for "Group Home", "Discussion: 3.4K", "Library: 151", "Blogs: 142", "Events: 0", and "Members: 7.4K".

The featured post is titled "RE: Scheduled Start Date for PM Work Orders" by Priyaranjandas Kolambkar, dated Feb 18, 2022 5:50 AM. The post content reads: "Hi, When we create a workorder from a PM (generate workorder) which is associated to a jpnun containing itemnums, we can see the items showing in the newly created workorder. We also see that the wpmaterial.requestnum = invreserve.requestnum for the created workorder which is normal. However, ...".

Below this, another post by Steven Shull, dated Feb 7, 2022 8:29 AM, discusses "RE: Crontask instances failing to run".

A third post by Craig Kokay, dated Feb 4, 2022 7:03 AM, also addresses "RE: Scheduled Start Date for PM Work Orders".

The bottom-most visible post is another by Priyaranjandas Kolambkar, dated Feb 4, 2022 6:09 AM, continuing the discussion on "RE: Scheduled Start Date for PM Work Orders".

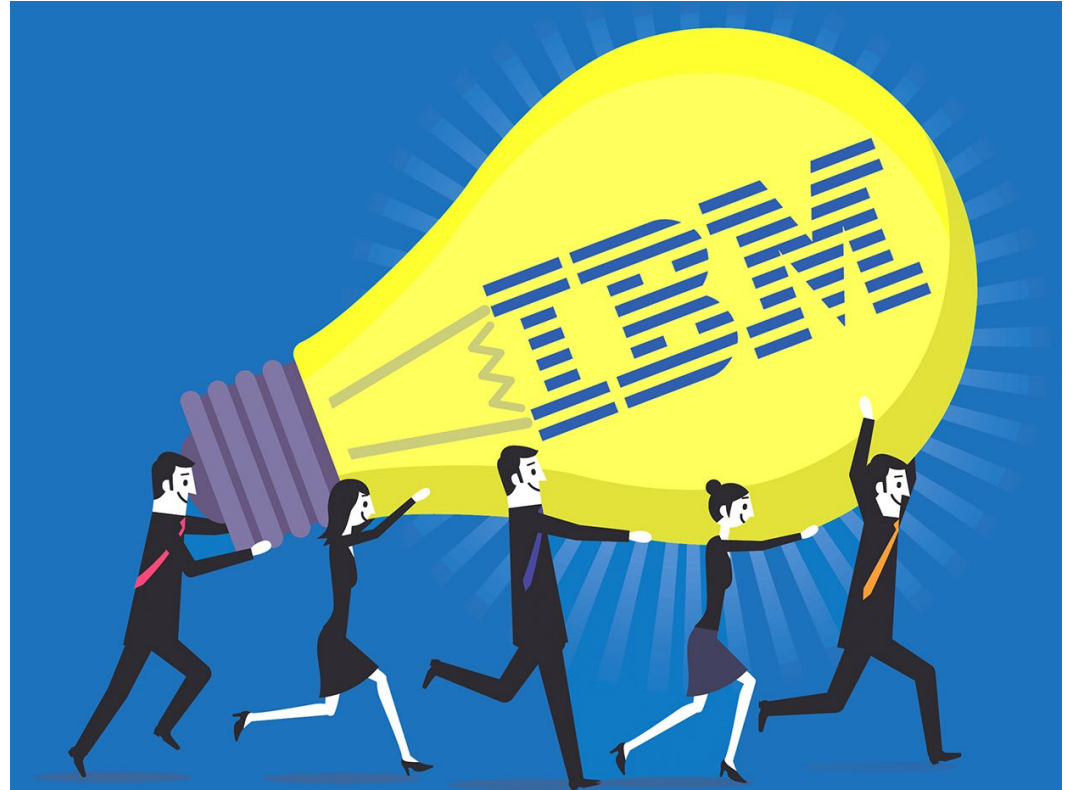
Questions?

IBM

Thank you

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