### **IBM Sustainability**

# AI, GenAI and Watsonx in Sustainability Software

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# Agenda

• How Foundation Models Work

- GenAI in Sustainability Software (Maximo)
- AI in Sustainability Software

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# Sustainability is a BIG problem



Sustainability Goals are best accomplished when they are in sync with key Business Imperatives

My personal question ...

How can I, How can we, working for, in, with companies implement sustainability in action?



Where is the opportunity in sustainable operations?



Companies with a network of Physical Assets

Reduce emissions

Energy efficient facilities and assets

Longer asset life

Climate risk mitigation

Regulatory compliance



Companies with a large IT Infrastructure

Reduce emissions

Lower cost of IT

Reduced cloud and

data center consumption

Improved power utilization

30% in 6mo.

Regulatory compliance



Companies with complex Supply Chains

Enable track and trace

Lower product carbon footprints

Reduce fuel consumption

Deliver sustainable sourcing

Scope 3 emissions

Regulatory compliance

52%

Reduction in expedited freight costs

20%-30%

Increased productivity

# Agenda

### How Foundation Models Work

- GenAI in Sustainability Software (Maximo)
- AI in Sustainability Software

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How do foundation models *work?* 

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# Generative AI and foundation models

The story of AI is a story of data representations



### **Expert systems**

Hand-crafted symbolic representations

### **Machine learning**

Task-specific hand-crafted feature representations

### **Deep learning**

Task-specific learnt feature representations

### **Foundation models**

Generalizable & adaptable learnt representations

# Foundation models establish a new paradigm for AI capabilities

# Traditional AI models Training Tasks AI Image: Second second

- Individual siloed models
- Require task specific training
- Lots of human supervised training

### Foundation models



- Massive multi-tasking model
- Adaptable with minimized training
- Pre-trained unsupervised learning

### Enhanced capabilities

- Summarization
- Conversational Knowledge
- Content Creation
- Code Co-Creation

### Key advantages

- Lower upfront costs through less labeling
- Faster deployment through fine tuning and inferencing
- Equal or better accuracy for multiple use cases
- Incremental revenue. through better performance

### up to **70% reduction** in certain NLP tasks

# Classical AI models: purpose-built and siloed

Translation



Summarization



**Question Answering** 



Each model performs a discrete task

# Foundation models



# Foundation model training: a lot of unlabeled data + a little labeled data

| The farmer plowed the field<br>Here's looking at you kid                               | President George<br>The piano has black keys      | Washington slept here<br>For breakfast | I'm shopping at the mall<br>I have eggs    |       |
|--|---|--|--|-------|
| Cloudy with a chance of meatballs Going to the gas station<br>The car signaled to turn | I baked a birthday cake                           |  |  |       |
| Knowledge comes, but wisdom stays  | at cheese V                                       | 'here there'                           | 's smoke there's fire                      | 8)    |
| Go ahead make my day<br>Claude Shannon was a scientist It's raining ca                 | The dog chased the cat<br>Big Brot<br>ts and dogs | her is watching you                    | Follow the yellow brick road               |       |
| Babe Ruth hit 60 home runs   |   | <sup>®</sup> Beauty is only            | skin deep                                  |       |
| A penny for your thoughts Disney bought Twen<br>George Washington crossed the Delaware | tieth Century Fox                                 | You mak                                | e me very happy There's no place like home |       |
| IBM acquisition of Red   | Hat   | in runs very last                      | The horse jumped the fence                 |       |
| Every action has a consequence All great achievements require                          | Do  | n't cry over spilled m                 | Your call may be reco                      | orded |



# Training a foundation model: Self-supervision



# Foundation model training: a lot of unlabeled data + a little labeled data



Unlabeled data for training: 100 billion sentences IBM Sustainability Software / © 2024 IBM Corporation Labeled data for fine tuning: 1000 examples



# Foundation models



# Fine tuning a trained Foundation Model



Labeled data for fine tuning

# Fine tuning: One trained Foundation Model for many tasks



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# Foundation models: How do they work?



| Here's looking at you kid  |                                     | Washington slept here  | I'm shopping at the mall<br>I have eggs |
|--|-------------------------------------|------------------------|---|
|  |                                     |                        |   |
| Knowledge comes, but wisdom stays                                | eat cheese W                        | here there'            | 's smoke there's fire                   |
| 2 plus 2 equals 4 Claude Shannon was a scientist It's raining ca | The dog chased the cat<br>Big Broth |                        |   |
| Babe Ruth hit 60 home runs                                       |                                     | Beauty is only         | one day at a time one day at a time     |
|  |                                     |                        |   |
| IBM acquisition of Red   | Hat                                 |                        |   |
| Every action has a consequence All great achievements require    | Dor<br>e sacrifice                  | N't cry over spilled m | ilk Your call may be record             |

### Foundation model





# But the implications of foundation models go well beyond Large Language Models (LLMs)



We collaborated with NASA to develop a Geospatial foundation model trained on HLS data.

The Harmonized Landsat Sentinel-2 (HLS) dataset provides global land observations every 2-3 days at 30 meter resolution.



# NASA - IBM Partnership

IBM's AI will now help NASA analyze Earth data <u>Fast Company</u>

NASA partners with IBM to build AI foundation models to advance climate science

Venture Beat

NASA, IBM Join Forces to Advance Earth Science Research With Artificial Intelligence and Tackle Climate Change <u>Science Times</u>



Short-wave infrared (SWIR) false color composite of glacial retreat near Innarsuit, Greenland from 2013 – present. (Source: NASA IMPACT)

# Fine tuning a trained Foundation Model



Geospatial Foundation Model Training Result



# Training a foundation model: Self-supervision



Masked Input

**Reconstructed Input** 

# Two core types of geospatial data relevant for sustainability

### Satellite and aerial imagery

 Multimodal – images from multiple satellites representing different spectral bands



### Weather measurements & forecasts

• Multimodal – time series from different processes (temperature, precipitation, wind,...)



# Foundation models for sustainability













# Why NASA, IBM, And Hugging Face's Open Source Model Is A Big Deal

Ted Schadler, VP, Principal Analyst AUG 16 2023

What do you get when you combine an open source platform, a massive and critically useful dataset, and an ability to open-source an AI foundation model?

If you're NASA, IBM, and Hugging Face, you get a massive opportunity to make geospatial data available to all through an open source <u>geospatial AI foundation</u> <u>model</u>. We like this open source geospatial intelligence resource and commitment for three reasons:

# Data is the lifeblood of AI

# Harmonized Landsat Sentinel-2

Harmonized Landsat Sentinel-2 (HLS-2) provides consistent global observations of the land.

- Data available in tiles, aligned with the Military Grid Reference System (MGRS).
- Global 30m resolution imagery every 2-3 days
- Each tile has 3660 x 3660 pixels, corresponding to ~110 x 110 km.



### Near Infrared (NIR)

In remote sensing applications, the nearinfrared (NIR) band, together with the visible spectrum (RGB), provide abundant information about ground objects

Near Infrared (NIR) is a subset of the infrared band of the electromagnetic spectrum, covering the wavelengths ranging from 0.7 to 1.4 microns. This wavelength is just outside the range of what humans can see and can sometimes offers clearer details than what is achievable with visible light imaging.

### Short-wave infrared (SWIR)

defines a specific wavelength range over which optical and electronic components are designed and coated. SWIR imaging offers a number of advantages compared to visible when used for inspection, sorting, surveillance, quality control, and host of other applications.

Short Wave IR (SWIR) is a subset of the infrared band in the electromagnetic spectrum, covering the wavelengths ranging from 1.4 to 3 microns. This wavelength is not visible to human eyes and as a result can often offer a better image than what is achievable with visible light imaging

# NIR and SWIR

### Forrester



This is also a great reminder to technology executives that you will incorporate many intelligences into your genAI-fueled applications. Do not expect or plan to rely solely on a large language model from Microsoft or Google. Most of the specific value will lie in these domain-specific genAI intelligences.

You will create real applications by orchestrating the intelligences you need (including your own knowledge foundation models and your machine-learning models and software).

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# IBM Sustainability: Turning ambition into action

IBM helps companies achieve their sustainability goals by infusing data with AI into daily operations enabled by expertise to deliver profit and purpose.



# Generative AI use cases in Sustainability Software



Above ground biomass



Wildfire and flood detection



Scope 3 estimation



Failure mode understanding



### Work order intelligence



### MAS onboarding assistant



### MVI anomaly detection



MVI visual prompt tuning

# Failure Mode Context Understanding

Identify common failure points and paths to failure for new assets to improve predictive maintenance and reliability programs



### Challenges

- Understanding how assets fail is crucial in providing preventative maintenance and reducing asset downtime.
- Failure Mode and Effects Analysis provides key insights into this area
- However, FMEA data is not available for many kinds of assets, and it can take time to acquire

### Solution

- Train a generative model of Uptake data to understand failure points and modes on common assets
- Use the generative model to produce data for assets that we have not worked with in the past
- Auto-populate FMEA rules and maintenance strategies in Maximo Health for new clients
- Identify new tags that can be used for anomaly detection and failure event analysis

#### **Products and Technology:**

Maximo Manage, Maximo Health, Maximo Predict, Maximo Monitor and watsonx.ai



- Reduced time to value for asset classes where we have less experience
- More accurate failure assessments
   and preventative maintenance plans
- Automated creation of maintenance strategies for new assets & clients
- Improved Anomaly Detection and Event Prediction capabilities in Maximo Health and Predict



# Work Order Intelligence.

Automatically identify and correct inaccurate failure codes in Maximo work orders



### Challenges

- Understanding why a work order was created is key in finding patterns and in optimizing operations
- The collection of failure code information in work orders is typically manual and very error prone.
- Clients often do not collect data for all their asset classes, and it can take a significant amount of time to build up an adequate history of failure data



### Solution

- Train an LLM to do classify and recommend work order failure codes
- Use that model to verify, correct or suggest the proper failure code for a given work order
- Find similar work orders to identify near-duplicate items and understand first time fix efficiency
- Enable automatic approval of work orders based on work order characteristics

**Products and Technology:** Maximo Manage, watsonx.ai



- Dramatically reduce the effort required to capture and maintain accurate failure code data
- Better understanding of the patterns of failures and potential problem parts
- Automatic approval of typical workorders enabling technicians to focus on solving the problems



# **MVI** Foundation Models

Leverage foundation models to dramatically improve the anomaly detection capabilities in Maximo Visual Inspection and Maximo for Civil Infrastructure



### Challenges

- Maximo Visual Inspection is currently based primarily on opensourced convolutional neural network models
- We have seen that these models are not very accurate for Few-Shot Anomaly Detection problems for visual inspection use cases.
- The current models are also not as performant as they could be in production environments

### Solution

• Migrate from CNN-based models to Transformer-based foundation models for anomaly detection

#### Products and Technology:

Maximo Visual Inspection, Maximo for Civil Infrastructure, watsonx.ai



- Increase MVI supported use cases by ~50% leading to more sales opportunities
- Improved ease of use when creating a detection model
- Time to Value removes the need for a large sample of training data for specific defects
- "Wow" factor with few-shot learning support for PLG



# MVI Visual Prompt Tuning

Reduce the effort and training time required to produce a model for Maximo Visual Inspection



### Challenges

- Maximo Visual Inspection uses the classic AI pattern of labeling data, training the model and then deploying the model to provide its capabilities
- Even though it does use transfer learning, it still requires several labelled examples for each type of defect that the client wants to detect
- Labeling these examples is time consuming and requires expert knowledge

### Solution

• Use a combination of foundation models and prompt-tuning to dramatically reduce the effort required to effectively train the model

**Products and Technology:** Maximo Visual Inspection, Maximo for Civil Infrastructure



- Significant cost savings to customer in terms of reduced time of experts spent of data labelling
- Ability to use the same foundation model as a basis for prompt-tuning models for other assets and other types of defects



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# Where is AI in Sustainability Software?

# Route maps

### Directions in Route planners

- Provide origin
- Provide destination
- Planner plots points between
- Shows route options

| ÷                    | from 1 Madison Ave, New York, NY 10010, USA<br>to IBM Corporate Headquarters, 1 Orchard Rd, Ar  | Petrol        |
|----------------------|---|---------------|
| 1 hi<br>via I-       | r <mark>13 min (36.2 miles)                                     </mark>                         | Monsey<br>287 |
| Faste<br>Pkwy<br>A T | est route now, avoids congestion on Hutchinson Riv<br>/ N<br><mark>his route has tolls</mark> . | (B)           |
| <b>1 Ma</b><br>New   | <b>idison Ave</b><br>York, NY 10010, USA  | Park Ridge    |

- Get on FDR Dr from Madison Ave and E 42nd St 13 min (2.0 mi)
- Follow FDR Dr, I-87 N and I-287 E to NY-22 N/N Broadway in White Plains. Take exit 6 from I-287 E

34 min (27.8 mi)

> Continue on N Broadway to your destination in Armonk

14 min (6.4 mi) —

#### IBM Corporate Headquarters

1 Orchard Rd, Armonk, NY 10504, United States



### AI+ Offering Map

| Offering   | Business Imperative   | АІ Туре  | AI Method   | AI Model  | AI Capability  | Application / Use Case  |
|--|---|--|---|---|--|---|
| Above Ground Biomass<br>EIS Outage Prediction<br>EIS Thematic Change<br>Maps<br>EIS Vegetation Mgmt<br>ELM RQA<br>Envizi<br>Maximo Assist<br>Maximo Assist<br>Maximo Predict<br>Maximo Predict<br>Maximo Scheduler<br>Maximo Visual Insights<br>MRO IO<br>SCIS Research Asst<br>SCIS Watson Asst<br>Sterling BTI<br>Sterling BTI Doc Corr<br>Sterling FO<br>TRIRIGA Building<br>Insights | Sustainability Strategy<br>and Roadmap<br>ESG Data, Reporting<br>and Risk Management<br>Intelligent assets,<br>facilities and<br>infrastructure<br>Responsible Computing<br>and Green IT<br>Sustainable supply<br>chain and circularity | Decision Mgmt<br>Interaction<br>Deep Learning<br>Machine Learning<br>Generative/FM | Constraint Satisfaction<br>Dynamic Programming<br>Motion & Manipulation<br>Optimization<br>Perception<br>Probabilistic Models<br>Reinforcement Learning<br>Rules Engine<br>Self-Supervised Learning<br>Simulation<br>Supervised Learning<br>Unsupervised Learning | Classification<br>Closed Form Optimization<br>Clustering<br>Constraint Propagation<br>Constraint Satisfaction<br>Dimension Reduction<br>Direct Policy Search<br>Distributional Methods<br>Dynamic Programming<br>Linear Programming<br>Mixed Integer Programming<br>Nonlinear Programming<br>Regression<br>Search<br>Simulation<br>Structure Discovery<br>Time Series Analysis<br>Value Function Estimation | Anomaly Detection<br>API Task Orchestration<br>Association Rules<br>Augmentation for<br>Supervised Learning<br>Computer Vision<br>Data Augmentation<br>Data Compression<br>Factor analysis<br>Failure Detection<br>Forecasting and Prediction<br>Fraud Detection<br>Gradient Boosted Decision<br>Trees<br>Hierarchy Discovery<br>Image Classification<br>Image Generation<br>Language Understanding<br>Movement Planning<br>Multi-objective Optimization<br>Object Detection | Action Recognition<br>Anomaly removal from data for<br>KPIs<br>Anomaly detection from asset<br>sensors<br>Anomaly detection for doc flows<br>Apportionment<br>Asset Failure Probability<br>Prediction<br>Asset Failure Date Prediction<br>Asset Failure Progression<br>Prediction<br>Business Milestone Interval<br>Prediction<br>Demand and Inventory<br>Prediction<br>Finds documents associated<br>with a business transaction flow<br>Fulfillment optimization<br>Image Classification for assets<br>Inventory Optimization |

Reach out to us for all off the details of specific "Route Maps of AI" in our offerings!

Pixel Segmentation Power Outage Forecasting Product Segmentation Product Requirements Quality **Recommendation Systems** Analysis Relationship Discovery Product Usage forecasting Sales Forecasting Q & A Assistant on client data Scheduling optimization Scheduling optimization Spam Detection Scope 3 emissions estimation Text Generation Vegetation proximity to Power **Time Series Forecasting** Lines Time to Failure Visual Change Detection for Video classification Satellite Imagery Video Generation Visual Defect Detection for Visualization assets

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