## NORTHEAST MAXIMO USER GROUP

## DATA QUALITY: A PANEL DISCUSSION

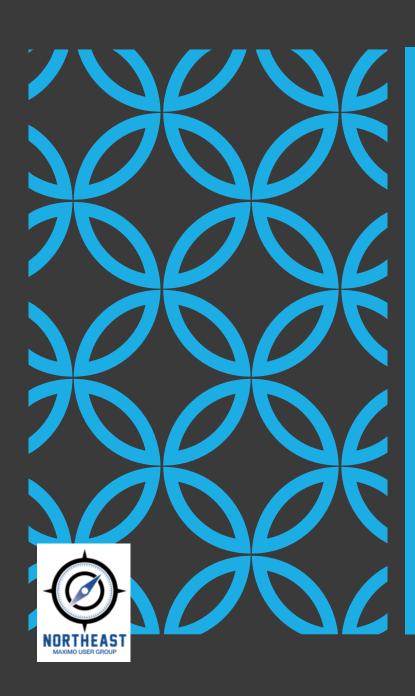
Spring 2024 Meeting May 8 & 9 2024

Alice Merchant, NYPA

Shaun Ramkishun, Con Edison of NY

Bob Fyke, Con Edison of NY (Parsons Consultant)





### GOALS

Understand meaning / purposes of Data Quality

Discuss ways to drive Data Quality

Discuss Challenges

- -Data collection
- -Data sharing
- -Orienting to business needs/goals

#### WHAT IS DATA QUALITY



- Data quality refers to the accuracy, completeness, consistency, reliability, and relevance of data. It focuses on ensuring that data is fit for its intended purpose and can be trusted for decision-making and analysis.



- Achieving high data quality involves processes such as data cleansing, validation, standardization, and enrichment. These processes aim to identify and rectify errors, inconsistencies, and inaccuracies in the data.



- The goal of data quality initiatives is to improve the overall trustworthiness and usability of data, leading to better insights and decisions.

Quality Data is...

Query-able

Crunch-able

Standardized (Data Governance)

Stakeholder-Oriented

Supports Decision Making



#### DATA QUALITY EXAMPLES — OURS AND YOURS?

- Making fields required and driving standardized data collection through picklists
- Serial Number: Matches Nameplate Exactly
- Model Number: Standard/Consistent Nomenclature?
  - Same "model"- Different details have different PM criteria
- Added one time survey questions to existing maintenance round to capture Manufacturer and Model information
- Capture meaningful Work Performed details
- Capture Climate related information upon incident creation
- Added question on inspection form to identify Diesel generator run times to calculate gas consumption as part of a Department of Environmental Conservation Requirement.
- Able to Change PM Frequency or Scope based on accurate data collection from as found conditions



#### Why it matters.

- Safety
- Enterprise Asset Management
- Empowering Decision Makers
- Operational Flexibility
  - Responding to emergent situations
  - Audit responses
  - Continuity of Service
  - Extent of Condition
- Compliance
- Support of Analytics / Al
- Interactions with other applications (Governance across enterprise)
  - Rosetta Stone for the Enterprise





# WHAT ARE YOUR DATA QUALITY CONCERNS OR SUCCESSES?



#### APPENDIX A: A DATA QUALITY MESS

