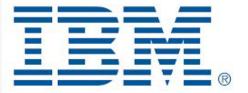
North-East Maximo Utility Group (NEMUG) Keynote Speech

Jeannine Haggerty, Consolidated Edison IT Vice President







Consolidated Edison (Con Edison) of New York

- Con Edison celebrated 200 years of operation in 2023
 - Serving over 10 million customers in New York City and Westchester County
- Commodities We Support
 - Electric
 - Gas
 - Steam (Empire State building, MET)
 - Renewable Energy (solar, electric vehicles)
 - Commitment to provide 100% clean energy Net Zero Economy by 2050



10M people served



9,000 volunteer hours in the last year



\$12M Invested in nonprofit organizations annually



5,200 buildings converted from oil to natural gas

WMS Application Portfolio Journey



2022

- Job Tracking System Migration to Maximo
- ChemLab
- Capital Tools and Technical Services Phase 1
- Cranes & Rigging Phase 1
- Steam Distribution into Maximo (Day 2)
- Steam Distribution into Maximo (Day 3)
- Maximo Change Request

2023

- Maximo Upgrade to MAS 8
- DeMax Transformer Replacement (CECONY & O&R) Phase 1
- Steam Meter Reading Integration with Maximo
- Engage Resource Calendar Migration to Maximo
- Preventative Maintenance (PM) Basis
- Incident Reporting System (IRS)
- Capital Tools and Technical Services Phase 2
- Cranes & Rigging Phase 2

2024

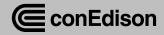
- Electric WMS Migration to Maximo Phase 0
- O&R WMS Migration to Maximo Phase 0
- Construction Migration (COMPASS and LOT) to Maximo) – CworX
- CworX Phase 1A (Paving)
- CworX Phase 2
- CDU Tool Implementation
- Maximo Consolidation Program Phase 1
 - OptiX 1
 - SHERPA 1
 - AIMS 1
- Oracle HCM Integration to Maximo
- PowerPlant Integration to Maximo

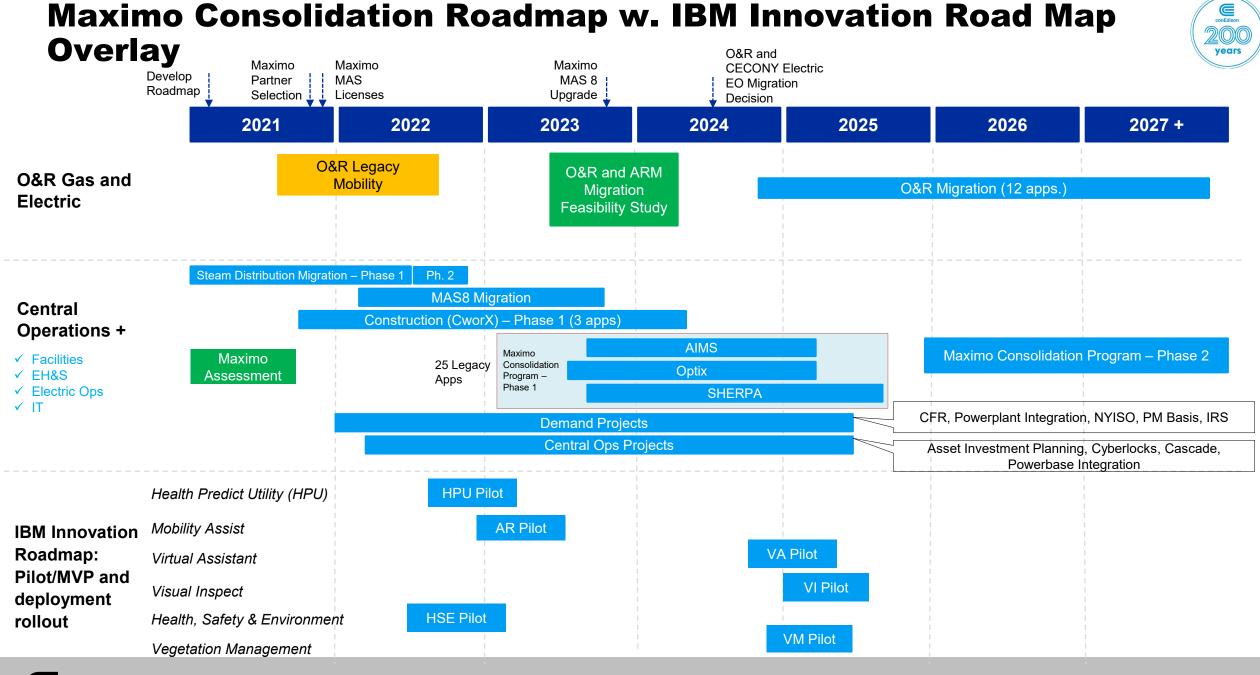
2025

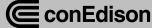
- DeMax Transformer Replacement Phase 2
- Maximo Consolidation Program Phase 1
 - AIMS 2
 - OptiX 2
 - SHERPA 2
- Cascade Facility Rating Integration to Maximo
- Powerbase Integration to Maximo
- Asset Investment Planning Phase 1
- Error Prevention Locks (Cyberlocks)
- · Incident Dashboard
- Incident Reporting System Enhancements
- NYISO
- Maximo Mobile for Steam Distribution

2026-2028

- MAS9 Upgrade
- O&R WMS Migration to Maximo
- Maximo Consolidation Phase 2
- Maximo New Functionality & Sustainability (Artificial Intelligence)







Project Challenges and Lessons Learned











Challenges	Lessons Learned
Limited information on new IBM technology	 Leveraged IBM subject matter resources to support Con Edison team; Establish sandbox/training environment for superusers and system admins
Unplanned changes to Infrastructure	Standardized infra needs and processes to support changes in technology
Need for interim updates of Maximo version	Proactively review functionality of upcoming releases and assess impact on in-flight projects ahead of time

