



IF YOU WALK INTO WATER
ON THE FLOOR: DO THIS IN
THE FIRST 15 MINUTES

Rapid Restoration Team

Finding water on your floors is stressful, but what you do in the first 15 minutes can make a huge difference in how much damage is done (and how big the bill is).

Here are 5 steps to take right away:

1. Call Rapid Restoration Team

Before you panic, call us so we can help you through it step by step.

📞 Call Rapid Restoration Team at 224-478-7677

While we're on the phone (or on the way), you can start on the next steps if it's safe to do so.

2. Put Safety First

Before you do anything else, make sure it's safe.

- Do NOT step into water if you see sparks, hear buzzing, or it's near outlets, power strips, or appliances.
- If you can safely reach it, turn off power to the affected area at the breaker.
- Keep kids and pets away from the water until you know what's going on.

If something feels unsafe, step back and call a professional.

3. Find and Stop the Source

Next, try to stop the water from continuing to flow.

- Check for obvious sources: overflowing toilet, broken supply line, leaking washing machine, burst pipe, etc.

- If you can't find it or can't shut it off at the fixture, turn off your home's main water shut-off valve.
- If it's coming from outside (heavy rain, seepage), do what you can to redirect water away from the house.

Stopping the source quickly is the #1 way to limit damage.

4. Protect Your Belongings

Once it's safe and the water is no longer flowing, protect what you can.

- Move furniture, rugs, boxes, and electronics out of the wet area.
- If you can't move heavy furniture, place something under the legs (foil, plastic, wood blocks) to get them off the wet floor.
- Pick up anything on the floor that can be damaged: photos, books, clothes, kids' toys, etc.

Don't worry about deep cleaning yet, just focus on getting things out of harm's way.

5. Document the Damage

Take a few minutes to document what you're seeing. This helps with insurance later.

- Take photos and short videos of:
 - The source (if visible)
 - The affected rooms
 - Damaged furniture, flooring, and belongings
- Make a quick list of items that are clearly ruined or heavily soaked.

You don't need to overthink it, just capture what it looks like *right now*.

Our team can help! Here's what we will start with:

- Check for hidden moisture in walls, floors, and cabinets
- Set up commercial drying equipment
- Help you understand what's salvageable
- Guide you on next steps with your insurance company

Need Help Fast?

If you've just walked into water on the floor, Rapid Restoration Team is here to help!

"The first 15 minutes matter. Call us as soon as you see water."

Rapid Restoration Team. Your local Chicagoland water damage & mold specialists

 www.RapidRestorationIL.com

 224-478-7677