

Compliance and Regulations





Compliance and Regulations



Standards required in Aged Care

- client access to service delivery
- respect for client rights and responsibilities
- delivery of care and information
- good management and accountability

Legislation, rules that must be followed

- mandatory reporting
- no discrimination
- duty of care
- privacy and confidentiality
- work health and safety

Things to remember

- follow procedures
- tell your supervisor if you think someone is being treated badly
- show respect and treat everyone the same
- don't talk about client's private business