

Business is Booming!! We are seeking a Dynamic Service Director to join our world class service team. We have an immediate opening for a **Motivated, Seasoned, Service Manager/Director**. This is an outstanding opportunity for a rewarding career with a growing mission driven company.

If you're interested, here's what we are all about.

The Vision – taking a service department with tremendous potential and growing it to the next level. Following five areas are critical to the success of our business:

- **Customer Enthusiasm** – Upgrade current Service department processes and procedures to ensure our customers leave having had a world-class experience
- **Employee Satisfaction** – Develop a performance management system that defines a career path and promotes employee engagement
- **Financial Performance** – Be able to take care of the customer while keeping the goals of the company in mind
- **Market Effectiveness** – Assist with creating a plan to increase market share while keeping an eye on the competition.
- **Ongoing Improvement** – Search for opportunities to be more efficient and effective in our processes and ask the right questions to learn how we may be more helpful to our customers.

Qualifications

If you can accomplish the above, you've got what it takes. Hands-on knowledge of automotive mechanics is also important. Minimum qualifications include:

- Minimum three (3) years of experience as a Service Manager/Director required
- Experience working at a domestic dealership preferred
- Proven record of success in dealership management and a strong understanding of vehicle repairs and maintenance
- Possess ability to lead a Service team to top-level performance and create a world class customer experience
- Must be results-driven, highly energized, customer service-oriented LEADER
- Excellent organization skills and effective verbal and written communication skills
- Dealertrack experience a plus!
- Must have a current, valid driver's license
- Must pass Background and Drug Screen

Benefits

- Competitive compensation with uncapped earning potential – our commission-based pay structure allows you to control your income.
- Comprehensive benefits program, including health care options (medical, dental and vision) and 401k savings and retirement plan with company match.
- Training, resources and opportunities for career growth and advancement, tailored to individual performance, experience and interests.
- Values-driven culture built on integrity, professionalism, excellence and teamwork.
- Paid Vacation
- Paid Holidays
- Paid Time Off

All replies strictly confidential. Apply at servicedirector@performaxds.com