

Privacy Policy

Effective Date: 15th August 2025

At Exodus, we respect your privacy and are committed to protecting the personal information you share with us. This policy explains what data we collect, how we use it, and your rights.

Who We Are

Exodus offers inclusive animal-assisted well-being experiences based on a calm farm setting. We are based in Butcome, Bristol

What Personal Data We Collect

We may collect and store the following information when you interact with us:

- Your name
 - Contact information (email address, phone number)
 - Booking details (date, session type, special requests)
 - Payment information (handled securely via PayPal)
 - Any additional information you provide voluntarily (e.g., support needs, preferences)
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How We Use Your Information

We only use your personal data to:

- Process and confirm your booking
- Respond to enquiries

- Share essential session details
- Improve our services
- Comply with legal obligations

We do **not** sell, rent, or share your information with third parties for marketing purposes.

Data Storage & Security

Your data is stored securely and only accessible by those who need it to provide your service. We use secure systems for bookings, email, and website management.

Cookies

Our website may use cookies to improve functionality and analyse website usage. You can disable cookies through your browser settings if preferred.

Your Rights

Under UK GDPR, you have the right to:

- Request access to the data we hold about you
- Correct inaccurate or incomplete data
- Request deletion of your personal data
- Object to or restrict how your data is processed

To make a request, please contact us at:

- Leilamorne@outlook.com
 - 07756 495242
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Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

Contact

If you have any questions about this policy or how we handle your data, please get in touch:

- Exodus Equine, Butcombe Farm, Aldwick Lane, Butcome, Bristol
 - Leilamorne@outlook.com
 - 07756 495242
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