



AN OFFICIAL PRESS RELEASE

Allied Dispatch Solutions

Allied Dispatch Solutions, LLC Announces Acquisition of Dominion Automobile Association (2004) Limited From Innovation Group Limited

LONDON, Ontario, March 26, 2018 (Newswire.com) - *"This unique opportunity forms one of North America's strongest roadside assistance solutions."*



Allied Dispatch Solutions is excited to formally announce the acquisition of Dominion Automobile Association. In 1948, Dominion Automobile Association began providing roadside assistance across Canada. Now celebrating their 70th anniversary, the company provides roadside assistance and automotive aftermarket products in French and English.

"Dominion Automobile Association has a rich history of great service and caring employees. Our combined companies will leverage a passion for the customer to ensure continued growth and success," noted CEO Anthony Royer.

Allied Dispatch Solutions and Dominion Automobile Association will deliver Canada's best-connected roadside experience via TraxNow™. This technology is driving an enhanced connected experience for roadside assistance.

"The power of TraxNow™ will impact our ability to outperform the competition," said CIO Steve Jones.

Dominion Automobile Association stands ready to serve the needs of OEM's, Insurance, Warranty and other companies providing roadside assistance.

"The combination of Dominion Automobile Association and Allied Dispatch Solutions establishes a new choice for partners across all of Canada and the United States," said COO Wayne Abadie.

About Allied Dispatch Solutions:

Allied Dispatch Solutions is a leading roadside assistance and premier call center solutions company located in Johnson City, Tennessee.

About Innovation Group Limited:

Innovation Group manages critical incidents in the car and home on behalf of the world's leading insurers, brokers and fleet managers, together with warranty and service plan provision for many automotive manufacturers globally. Our solutions are supported by a world-class supplier network, outstanding people and sophisticated technology platforms which integrate seamlessly with clients. As a result, we reduce indemnity and operational spend, improve customer experience and provide powerful data insights to our clients.

Innovation Group employs over 3,000 people world-wide, operating from offices in the UK, France, Spain, Germany, Poland, Belgium, USA, India, South Africa and Australia. The Group serves over 1,200 clients, comprising 15 of the top 20 global general insurers and 3 of the top 5 fleet and lease management companies globally. **For more information about Innovation Group**, please visit www.innovation-group.com.

If you are interested in this topic or would like to learn more about Allied Dispatch Solutions, please contact Anthony Royer at anthony.royer@allieddispatch.com, Wayne Abadie at wayne.abadie@allieddispatch.com, or Steve Jones at steve.jones@allieddispatch.com; or visit our website at www.daa.ca.

Source: Allied Dispatch Solutions, LLC

Additional **Links**

- [Allied Dispatch Solutions Website](http://www.allieddispatch.com)