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Privacy Notice

Youth With A Mission

Privacy Notice last modified 2021-05-26

At Youth With A Mission (YWAM) (hereinafter, “we” or “us” or “our” or the “Organization”), we sincerely care about privacy, security, and transparency; these fundamental elements of privacy and security play an important part in our organization’s mission. Toward that, this Privacy Notice explains how we safeguard your personal information when you surf our website; it also clarifies your privacy privileges and how the law protects you. This Privacy Notice also applies to personal data you entrust to us when subscribing to our one of our services.

How We Collect Information

One of the purposes of this Privacy Notice is to explain how we collect and process personal data at ywam.org, including any data provided through the website. The information may be provided through contact forms or payment forms.

Please be informed that this website is not intended for children, defined as age 12 and under; we absolutely do not knowingly collect data from children.

We encourage you to read this Privacy Notice; it has been written to ensure you understand how we collect information, how it is safeguarded, what is collected, how it is processed, where it is processed, with whom we may share it, and your rights under the law.



Understand How YWAM Controls Your Data



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determine the purpose and the means of the processing, we are identified as the Data Controller and we are responsible for controlling and safeguarding your personal data.

This Privacy Notice does not apply to the extent we process Personal Data in the role of a Processor on behalf of YWAM Operating Locations. Youth With A Mission has created two web-based data entry platforms facilitating the storage of operational information for YWAM Operating Locations, including contact details, program descriptions, and lists of staff openings. Operating Location staff will access the Youth With A Mission data entry platforms on behalf of their Operating Location to facilitate data entry of contact information and associated operational details. All data associated with the Operating Location originates by staff of the Operating Location, not Youth With A Mission.

We are not responsible for the privacy or data security practices of YWAM Operating Locations, which may differ from those set forth in this Privacy Notice. Please reach out to the respective Operating Location for a statement of their privacy practices.

We have assigned a data privacy manager to superintend all aspects of this Privacy Notice, ensuring your questions are answered and your rights are respected. Whenever you have questions, you should contact the data privacy manager by email or postal mail as follows:

Attn: YWAM.org Data Privacy Manager

15411 County Rd 455

Montverde, FL 34756

USA

Email: [\[email protected\]](#)



Phone: 1 (407) 273-1667



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parties. Here's more information about these methodologies:

- Direct interactions. We may receive your information directly when you:
 - e-mail us;
 - enquire about services;
 - make a donation; or
 - provide us feedback.
- Automated technologies or interactions. When you use our website or log in to our services, we may learn technical data about your computing system and browsing activity. This data is gathered by employing cookies and related tools.
- Third parties. Your personal data may be received via a third party as follows:
 - Via analytics through providers such as Google Analytics, which is located outside of the EU; and
 - From service providers, we use, including companies such as:
 - Authorize.net to process donations;
 - MailChimp to communicate with you
 - Office 365 to process inquiries; and
 - Social Media platforms such as Facebook, Instagram, and YouTube for collaboration and advertising purposes.

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Information We Collect About You



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your name, email address, telephone number and your country of residence. If you are making a donation, the form requests additional details needed to process the donation. Further, the service logs IP addresses of visitors on the website, browser types, plug-ins, and other technical data necessary to support the service.

Sometimes we aggregate data such as statistical metrics or demographic information stemming from your personal data. It should be noted that statistical and demographic data is not personal data when it does not directly or indirectly reveal your identity. Only when statistical data is combined with personal data will this Privacy Notice apply.

In some instances, such as to inquire about one of our training offerings, we may receive sensitive data about you, which may be defined differently in various countries. Using Article 9 of the GDPR as a baseline, this data, if provided, may be associated with your religious or philosophical beliefs, or could include information about your health. If you provide us this information, you do so by choice and under no compulsion whatsoever. We commit to safeguard your data and provide it adequate protections, and will only use it according to the purposes set forth in this Privacy Notice and according to legal limitations.

How We Process Your Data

Our Organization will only process your data according to the allowance permitted by law. In most instances, we will only use your data in the following situations:

- when you provide us with your consent to process your personal data, which may be revoked by you at any time and for any reason;
- when it may be necessary for our legitimate interest;



- when we may need to respond to a legal requirement or regulatory action; and
- where we need to fulfill our obligation to provide training when you enroll into one of our training programs.



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want to revoke your consent, please contact us at [\[email protected\]](#).

Lawful Basis for Processing

In the following table, we describe ways your personal information may be used; each of these uses are tied to a legal basis for processing. Further, we have also outlined wherever we have a legitimate interest to process your data where appropriate.

Requests for information: e-mails to us inquiries to Operating Locations sign ups to newsletters; responding to feedback provided to us.	Identity Data: Name.	Article 6 (a) Consent: the individual has given clear consent to process their personal data for a specific purpose.
	Contact Data: Email Address, Phone Number, Country of Residence.	
Payment processing Donations	Identity Data: Name.	Invoices and payments are processed based on Article 6 (b) Contract: the processing is necessary for a contract you have with the individual, or because they have asked you to take specific steps before entering into a contract.
	Contact Data: Email Address, Billing Address, Phone Number, Credit Card Information.	

It is also possible that we may process your personal information via more than one lawful basis depending upon the purpose for which we are using it. If you have questions about the lawful basis by which we are processing your data, please contact us at [\[email protected\]](#).

Explanation of Lawful Basis



Many laws around the world require a controller to show it has properly considered which lawfully applies to its processing purpose. It also requires controllers to justify the decision. Toward that, and using EU GDPR definitions below, the following lawful basis applies to processing activities



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- Consent means we have received your consent to process your personal data for the purpose specified.
- Legitimate Interest means the interest of our business in conducting and managing our business to enable us to give you the best service and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you, unless we have your consent or are otherwise required or permitted to by law.
- Performance of Contract means processing your data where it is necessary for the performance of an agreement to which you are a party or to take steps at your request before entering into such an agreement.
- Comply with a Legal or Regulatory Obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.

You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by contacting us at [\[email protected\]](#).

Third-Party Links

This website may include links to third-party websites. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice or other relevant information of every website you visit.



We will make every effort to provide you with choices regarding certain personal data uses, particularly around marketing and advertising.

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view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

You will receive marketing communications from us if you have requested information from us or if you provided us with your details when you subscribed to our newsletter and, in each case, you have not opted out of receiving that marketing.

Opting Out


You can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time. Where you opt-out of receiving these marketing messages, this will not apply to personal data provided to us as a result of a service experience or other transaction.

When We Might Change How We Use Your Data

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.



Please note that we may process or disclose your personal data without your knowledge or consent,  Search YWAM es, where this is required or permitted by law.

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Some of our external third parties are based outside the European Economic Area (EEA). In those cases involving the personal data of EEA individuals, processing of personal data may involve a transfer of data outside the EEA. A list of the external third parties are shown below.

Name of Subprocessors	Registered Business Address	Location of Processing	Link to Privacy/Security Policy
Google Analytics	Googleplex, Mountain View, California	United States	https://policies.google.com/privacy
MailChimp	Ponce City Market, Atlanta, Georgia	United States	https://mailchimp.com/legal/privacy/
Authorize.Net Inc	San Francisco, California	United States	https://usa.visa.com/legal/privacy-policy.html
Facebook, Inc	Menlo Park, California	United States	https://www.facebook.com/privacy/explanation
Microsoft	One Microsoft Way, Redmond, Washington	United States	https://privacy.microsoft.com/en-us/privacystatement
Cloudflare	101 Townsend St, San Francisco, California	United States	https://www.cloudflare.com/privacypolicy/
Cloudways	52 Springvale Pope Pius XII Street, Mosta	Malta	https://www.cloudways.com/en/terms.php#privacy



Whenever we transfer personal data out of the EEA, we ensure a similar degree of protection is afforded (or more) of the following safeguards:



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European Commission. For further details, see [European Commission: Adequacy of the protection of personal data in non-EU countries](#).

- Where we use certain service providers, we may use specific contracts approved by the European Commission which give personal data the same protection it has in Europe. For further details, see [European Commission: Model contracts for the transfer of personal data to third countries](#).

Please contact us if you want further information on the specific mechanism used by us when transferring your personal data out of the EEA.

Your Security


We have put into place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorized way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

How Long We Use Your Data

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.



To determine the appropriate retention period for personal data, we consider the amount, nature, and  Search YWAM the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those

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By law we have to keep basic information about our customers (including Contact, Identity, Financial and Transaction Data) for six years after they cease being customers for tax purposes. With respect to information you provide to us in relation to an application for a job, we may keep this information for up to twelve years to make the processes by which we evaluate and assess candidates more efficient.

In some circumstances you can ask us to delete your data: see below for further information.

In some circumstances we may anonymize your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

Your Rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data. You have the right to:

- Request access to your personal data (commonly known as a “data subject access request”). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.
- Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- Request erasure of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your



right to object to processing (see below) where we may have processed your information unless you consent to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal



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request.

- Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.
- Request restriction of processing of your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.
- Request the transfer of your personal data to you or to a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.
- Withdraw consent at any time where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.



If you wish to exercise any of the rights set out above, please contact us at [\[email protected\]](#). You may also contact us regarding your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively,



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What We May Need From You

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response. We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

Changes to this Statement

We will occasionally update this Privacy Notice to reflect company and customer feedback. We encourage you to periodically review this statement to be informed of how we are protecting your information.

Contact Information

Youth With A Mission welcomes your comments regarding this Privacy Notice. If you believe that we have not adhered to this notice, please contact us at [\[email protected\]](#). We will use reasonable efforts to promptly determine and remedy the problem. Our Data Privacy Manager can be contacted on 1 (407) 273-1667.



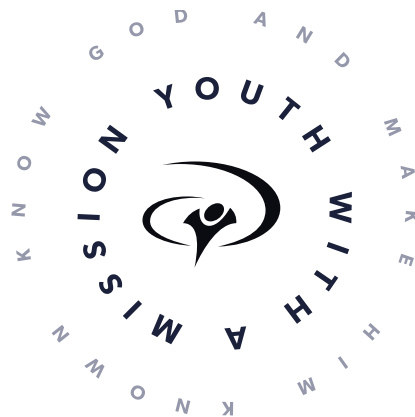
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Families, Children and Teens

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