



Phone Again Ltd (Grading policy):

Please note that all our devices are SIM unlocked and iCloud free.

Grade A+:

These devices are in fully working order and their cosmetic condition is almost like new with no visible marks/scratches. This special grade is also called "Pristine Condition".

Grade A:

These devices are in fully working order and their cosmetic condition is excellent or we also call it "Mint Condition" but these devices can have very tiny/minor **hardly noticeable** marks/scratches on their housing (mostly only on edges).

Grade B:

These devices are in fully Working order and their cosmetic condition is very good. Please note that these devices can have visible marks or scratches or minor dints on their housing (mostly only on edges). Please note that screen/LCD on "Grade B" devices will be very good with no marks/scratches, cracks or damage).

Grade C:

These devices can be "Grade C" because of two reasons which are as follows:

1. Bad Cosmetic Condition:

Mostly, grade C devices have bad cosmetic condition which means, these devices are in fully working condition but they will have heavy marks/scratches or few dints on their bodies but these devices still are in usable cosmetic condition. Please note that screen/LCD on "Grade C" devices will be good too (with no cracks or damage but can have scratches or marks).

2. Function fault:

In other case, Grade C devices can have some function fault (but their cosmetic condition could be like "Grade A or B"). Which means, physically these devices are in very good or excellent condition but they can have minor faults which are easily repairable. **Faults can be charging port, power button, volume button, camera, speaker, microphone or Battery.** Please note that screen/LCD on "Grade C" devices will be good & working (with no cracks or damage).

Grade D:

These devices can be "Grade D" because of two reasons which are as follows:

1. Very Bad Cosmetic Condition:

Cosmetic condition of "Grade D" devices will be worse than "Grade C" and in most cases "Grade D" devices need new housing. So, these devices can be in fully working condition but these devices will be in very bad cosmetic condition. These devices will have very heavy marks/scratches/dints on their housing or their body can be bent too.

2. Function fault:

Or in other case, Grade D devices can have major function fault, Which means, physically these devices can be in very good or excellent condition like "Grade A, B Or C" but these devices can have **"Touch ID" problem, or Broken Screen.**

Mix (A,B,C):

This is our most Popular Seller grade because in this "Mix (A,B,C) Grade devices", customer will get **Minimum of 20% of "Grade A"** and **Minimum of 50% of "Grade B"** and there will be about **15% to 30% (Maximum) of "Grade C"** devices included.

Mix (A,B,C,D):

This grade is Most Popular within those customer who do mobile phone refurbishment, because in this "Mix Grade devices", customer will get **Minimum of 10% of "Grade A"** and **Minimum of 30% "Grade B"** and **about 20% to 30% of "Grade C"** and there will be **about 20% to 30% of "Grade D"** devices included.