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LAKENGREN VIDEO/INTERNET MANAGEMENT (LVIM) POLICIES
FOR BILLING AND COLLECTIONS

Reason for Policy: The following policies are for Lakengren VI Management (LVIM). They are intended to establish and clarify billing and collection procedures. ~~for LPOA property owners and tenant members~~.

NOTE: This policy is for LVIM billing and collections only; ~~LVIM Subscribers~~ Lakengren members are also bound by Spectrum service/equipment terms and conditions.

POLICIES:

1. ALL property owners ~~and tenant members who choose to subscribe to the Spectrum Cable/Internet Service (herein after referred to as LVIM subscribers) are also agreeing to the LVIM Policy and~~ are responsible for ~~all~~ LVIM fees for Spectrum Internet/Cable Service and/or charges associated with the property for each residential property/dwelling owned.
2. The owner of a property which is rented or leased is responsible for payment of all LVIM fees and/or charges. If a renter/tenant member moves out with unpaid LVIM charges, the property owner is responsible for paying ALL fees and/or charges.
3. A new property owner is responsible for all past due LVIM service fees and/or charges (including any late fees ~~or reactivation fees~~) charged to the property. All are due at the time of purchase or transfer of ownership.
4. When a ~~member or~~ new Lakengren member purchases or rents a ~~residence~~ residential property/dwelling, ~~not currently subscribing to the LVIM service, they will have the option to subscribe. He/she will be billed by the LVIM.~~ T ~~t~~he initial invoice amount ~~will~~ may be prorated~~/~~ or adjusted based on the closing date and/or billing cycle.
5. An ~~Initial billing~~ annual payment schedule will be ~~a~~ mailed ~~hard copy mailed to all LVIM subscribers~~. Subsequent LVIM billing may be **emailed** monthly ~~to subscribers~~ upon written request.
6. Internet and~~/or~~ cable services will be billed on the 15th of the month and are due upon receipt.
7. Bills not paid before the 26th day of each month are subject to a $25 late fee. ~~Bills not paid in full before the 15th day of the following month, and subsequent months, are subject to a $200 late fee. LVIM subscriber accounts that are past due and cancel service with Spectrum before the 15th of the month and provide a **valid cancellation number** from Spectrum to the LPOA office will be credited $175.~~
8. ~~LVIM subscribers are responsible for cancellation of service by contacting Spectrum. A LVIM reactivation fee of $125 will apply.~~
9. 8. Legal action and/or suit will proceed after ~~two~~ three billing cycles of non-payment. All legal fees, court filing, and processing fees will also be applied. ~~All annual LVIM fee amounts will be added to the account until the LVIM subscriber provides a valid cancelation number to the LPOA office.~~
10. 9. Homeowners/Property owners whose accounts are not current or have an outstanding balance will be deemed NOT IN GOOD STANDING per Lakengren Code of Regulation Article II Members, Section I, D. Members in Good Standing.